



Complete Emergency Notification and Alerting with CodeRED

When seconds count, residents must be fully updated and informed

When seconds count, residents must be fully informed and continuously updated.

Using CodeRED, government agencies of all types can easily deliver geo-targeted, time-sensitive information to any individual opting into the service, using voice, email, SMS, IPAWS

(<https://www.onsolve.com/solutions/products/codered/ipaws/>), and more.

CodeRED has the longest history of successful implementations and innovation in the industry and is relied upon by thousands of clients throughout North America to deliver all of their critical communications and alerts. The fully redundant platform can deliver millions of messages at a time, through a backbone that provides the highest levels of reliability and speed in the industry.

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CodeRED Overview

from OnSolve

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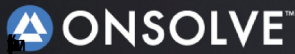


Additional Distribution and Coverage with IPAWS

CodeRED is fully integrated with the Integrated Public Alert & Warning System (IPAWS) infrastructure from the Federal Emergency Management Agency (FEMA). The IPAWS (<https://www.onsolve.com/solutions/products/codered/ipaws/>) solution enable CodeRED users to send alerts via the Emergency Alert System (EAS), Wireless Emergency Alerts (WEA), the National Oceanic and Atmospheric Administration (NOAA) Weather Radio, and other public alerting systems. This integration provides extremely important distribution channel for important information, augmenting other formats like voice and email.



CodeRED Weather Wa
issued by the National
dedicated mobile app
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Some of CodeRED's Critical Features



Reliably send messages through a SaaS solution with a complete web-based interface.



Attach documents to alerts to provide recipients with additional information like photos of a missing individuals, event fliers, maps of affected areas, etc.



Reporting tools to track messages by open, format (email, text, etc.), responses, and more.



Two-way messaging to receive responses from residents, staff, and other stakeholders to gather information to improve additional notifications around a specific event.



Poll and track responses via simple surveys using yes/no response options and through personalized text responses if enabled.



Flexible delivery channels to send notifications through any preferred format to ensure message deliverability.



View and track all responses in real-time, providing immediate details on additional information provided by recipients.



Display messages consistently across all device types providing recipients with a fully consistent experience regardless of their preferred device.



Set a pre-defined expiration time to keep information timely and relevant, with times ranging from 10 minutes to 24 hours.



Manage contact information through a self-registration and management portal.



Use geo-location to target notifications to only the regions impacted by a specific event.

Resources to get you started



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We invite you to learn about how OnSolve can help streamline your communication strategy. Request your personalized demonstration today.

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