

# Emergency Operations Center Tour

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May 2019



WEST PALM BEACH

# City of West Palm Beach



WEST PALM BEACH

- Population over 110,000. Swells to 250,000 during working hours
- 58 Square miles
- Palm Beach County Seat
- I-95, Florida Turnpike
- 2 Railroads – FEC / Brightline and CSX / Tri Rail / Amtrak. Both run commerce
- Intracoastal Waterway, Port of Palm Beach
- Municipal water plant
- City, County, State, and Federal buildings

# Emergency Operations Center



WEST PALM BEACH

- 10000 sq.ft. state of the art facility
- Entire city can be operated from the EOC
- Category 5 hurricane rated



# Emergency Operations Center



WEST PALM BEACH

- Opened in 2015
- EOC was partially funded by a grant
- Back up generator 10000 gallon Diesel tank and fuel pumps
- Swipe card entry – Kratos
- 32 Work stations in Ops room
- 2 conference rooms
- Media room
- City Administrative offices
- 8 station Call center

# Emergency Operations Center



WEST PALM BEACH

- Backup servers for City Hall
- Weather Station
- Cable TV
- High Speed Internet

# Lessons Learned



WEST PALM BEACH

- Hurricanes Matthew, Irma and Michael.
- Communications internal and external are key.
- Debris management, relationship with vendors.
- Built better relationships with Palm Beach County Emergency Management.
- Continuous training for our employees: FEMA classes, specific job function training during an emergency.
- Better damage assessment tools to quickly and accurately identify problems.



# Dignitary Protection/Demonstrations

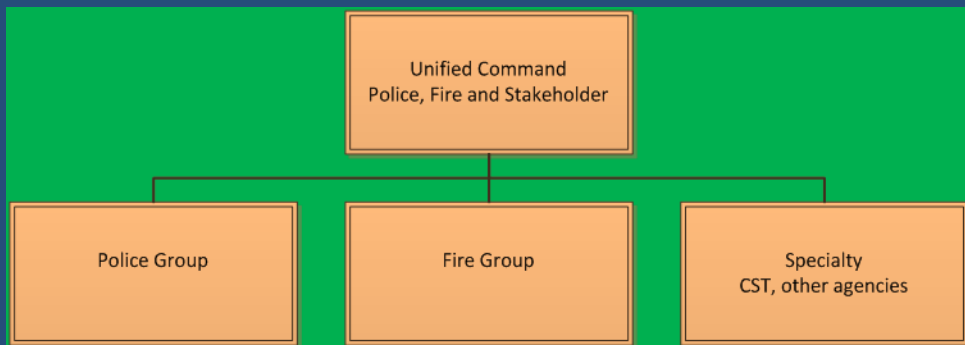


WEST PALM BEACH



# Special and Potential Events

- Over 100 events annually that require police and fire deployment.
- Sunfest, Moonfest, 4<sup>th</sup> on Flagler, Boat Show and Baseball and other soft targets.
- Unified Command, prevention and mitigation.
- Cameras on the waterfront and other areas of the city.





Questions?