

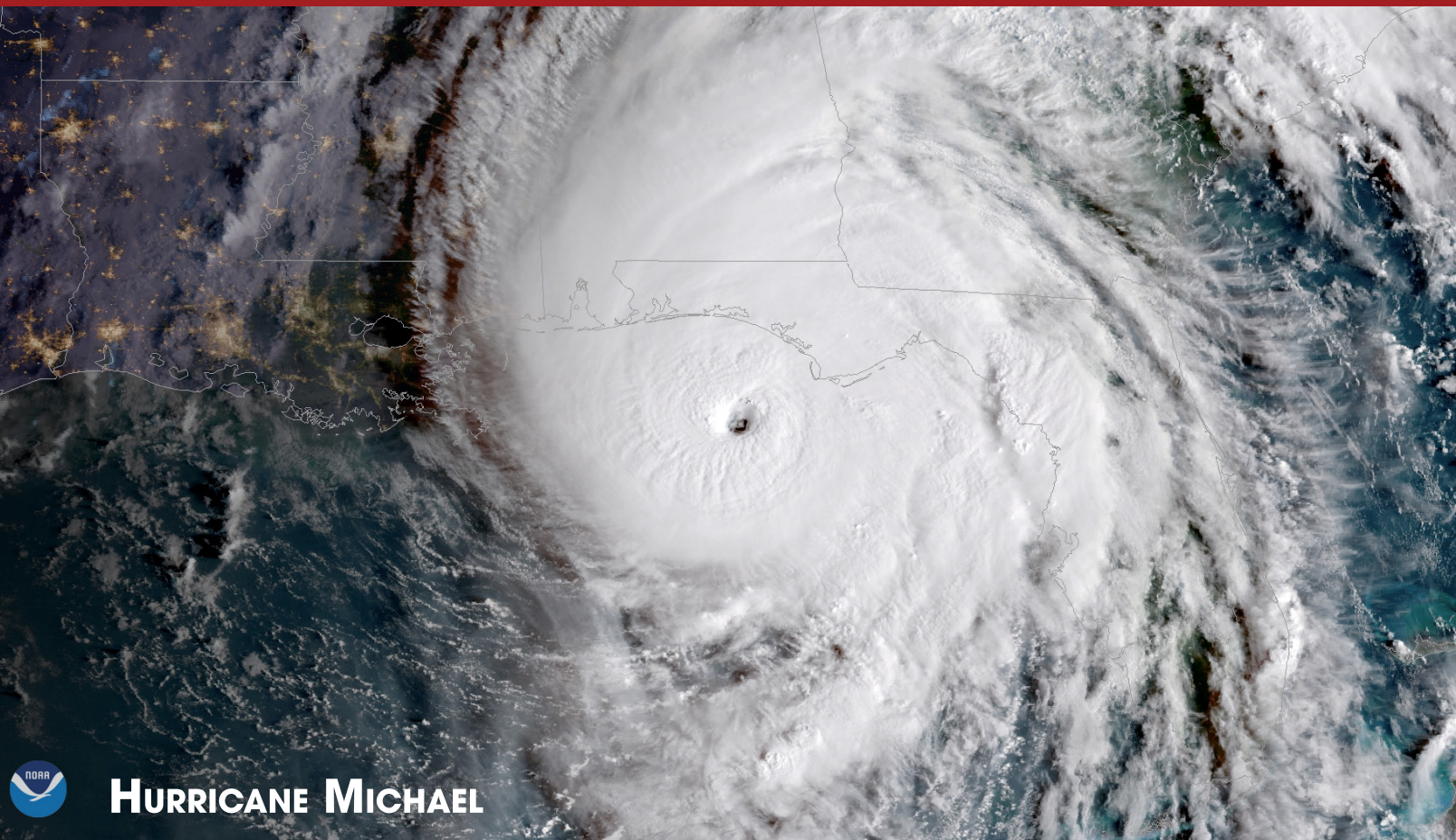


# GOVERNOR'S HURRICANE CONFERENCE®

**MAY 12-17, 2019**

**PALM BEACH COUNTY CONVENTION CENTER  
HILTON WEST PALM BEACH**

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# 33<sup>rd</sup> Annual Governor's Hurricane Conference<sup>®</sup> In-Kind Donors



The Governor's Hurricane Conference<sup>®</sup>, with only two paid employees, relies heavily on the assistance of volunteers to prepare for and execute the conference. The four sponsoring agencies (Florida Division of Emergency Management, American Red Cross, Florida Emergency Preparedness Association and the National Weather Service) dedicate extensive human and other resources to all aspects of the conference. Additionally, other agencies and organizations provide staff and services that help make the conference a success. It is with sincere appreciation that we recognize those agencies.



# 33<sup>rd</sup> Annual Governor's Hurricane Conference<sup>®</sup> Underwriters



As a not-for-profit corporation, the Governor's Hurricane Conference<sup>®</sup> strives to maintain reasonable registration fees that afford the maximum participation of all organizations, large and small. With that philosophy, it would not be possible for the GHC to provide all of the amenities that attendees enjoy, without assistance. Therefore, we seek financial contributions from the business community in order to provide refreshment breaks and other items and events.

This year's Underwriters deserve a very sincere "Thanks" from all of us for making the Governor's Hurricane Conference<sup>®</sup> not only a great learning experience, but an enjoyable experience, as well. As you see representatives of our Underwriters this week, please convey your appreciation for their help.



# 33<sup>rd</sup> Annual Governor's Hurricane Conference<sup>®</sup> Student Program



The GHC Student Program is in its 10th year and continues to empower the next generation of emergency management professionals through education, networking, and mentorship. We couldn't do it without the generous contributions of our sponsors. Thank you for your continued support!



*"I'm looking forward to continuing this sponsorship...helping to share our future emergency managers is well worth it."*

– Brian J. Toolan,  
Senior Technical  
Account Manager,  
Everbridge



Follow us on Twitter @FLGHC\_Students and like us on Facebook (www.facebook.com/FLGHCCStudents/) to see what our current and former students are up to. For any questions, or for information on how to become a sponsor for next year's program, email us at [GHCStudentProgram@gmail.com](mailto:GHCStudentProgram@gmail.com).

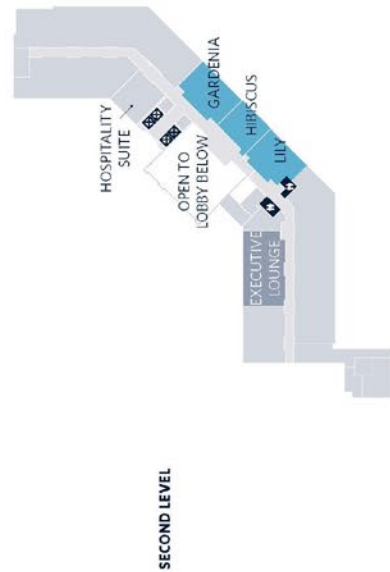
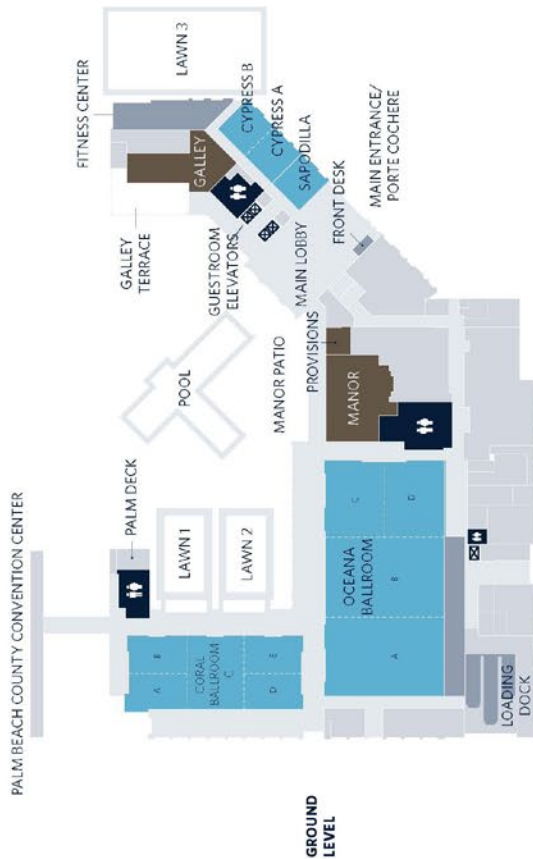


# HILTON WEST PALM BEACH FLOOR PLAN

HOTEL LAYOUT  
HILTON WEST PALM BEACH



HOTEL LAYOUT  
HILTON WEST PALM BEACH



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## **Governor's Hurricane Conference®**

**PO Box 279**

**Tarpon Springs, Florida 34688-0279**

**Phone: (727) 944-2724**

**Fax: (727) 944-2687**

**Email: [ghclynn@verizon.net](mailto:ghclynn@verizon.net)**

**Website: [www.flghc.org](http://www.flghc.org)**

Michael is now a “potentially catastrophic” Category 4 hurricane as it continues barreling toward the Florida Panhandle, according to the National Hurricane Center (NHC). This GOES East satellite imagery, captured at 9 a.m. ET on Wednesday, Oct. 10, 2018, shows the storm less than 90 miles southwest of Panama City, Florida. Life-threatening storm surge, hurricane-force winds and heavy rainfall are imminent, according to the NHC. Photo credit: NOAA





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# CONFERENCE HOTELS

## Headquarters Hotel

### Hilton West Palm Beach

600 Okeechobee Blvd.  
West Palm Beach, FL 33401  
Phone: (561) 231-6000

### West Palm Beach Marriott

1001 Okeechobee Blvd.  
West Palm Beach, FL 33401  
Phone: (561) 833-1234

### Hyatt Place West Palm Beach/Downtown

295 Lakeview Ave.  
West Palm Beach, FL 33401  
Phone: (561) 655-1454

### Hilton West Palm Airport

150 Australian Ave.  
West Palm Beach, FL 33406  
Phone: (561) 684-9400

### Holiday Inn Palm Beach Airport

1301 Belvedere Rd  
West Palm Beach, FL 33405  
Phone: (561) 659-3880

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## IMPORTANT REGISTRATION POLICIES

- Name badges are color-coded based on the registration fee paid. Attendees will be required to wear their name badges at all conference functions.
  - Blue:** Fully registered for all training sessions and conference activities, including the Awards Luncheon. (Sunday - Friday)
  - Purple:** Fully registered for all training session activities (Sunday - Wednesday)
  - Red:** Fully registered for all conference activities, including the Awards Luncheon. (Wednesday - Friday)
  - Black:** Not registered, presenter only for presentations or conference support.
- Registration may not be “shared.” Authorization for substitution of pre-registered attendees must be presented in writing.

# 33<sup>rd</sup> Governor's Hurricane Conference®

## Agenda of Activities

*Palm Beach County Convention Center / Hilton West Palm Beach*

### **Sunday, May 12**

10:00 a.m. – 5:00 p.m.	Registration .....	PBCCC, Level 1
12:00 p.m. – 5:00 p.m.	Social Media Lounge.....	PBCCC, Level 1
1:30 p.m. – 3:00 p.m.	Selected Training Sessions.....	PBCCC, Levels 1&2
3:00 p.m. – 3:30 p.m.	Break.....	PBCCC, Level 1
3:00 p.m. – 5:00 p.m.	FEPA Certification Committee (members only).....	PBCCC, Room 2C
3:30 p.m. – 5:00 p.m.	Selected Training Sessions.....	PBCCC, Levels 1&2

### **Monday, May 13**

7:30 a.m. – 5:00 p.m.	Registration .....	PBCCC, Level 1
8:00 a.m. – 8:30 a.m.	Morning Beverages .....	PBCCC, Level 1
8:00 a.m. – 5:00 p.m.	Social Media Lounge.....	PBCCC, Level 1
8:30 a.m. –10:00 a.m.	Training Sessions.....	Hilton & PBCCC
8:30 a.m. – 5:00 p.m.	Media Room.....	PBCCC, Room 1J/K
10:00 a.m. –10:30 a.m.	Break.....	PBCCC Level 1
10:30 a.m. –12:00 p.m.	Training Sessions.....	Hilton & PBCCC
12:00 p.m. – 1:30 p.m.	Lunch .....	(on your own)
1:30 p.m. – 3:00 p.m.	Training Sessions.....	Hilton & PBCCC
3:00 p.m. – 3:30 p.m.	Break.....	PBCCC, Level 1
3:30 p.m. – 5:00 p.m.	Training Sessions.....	Hilton & PBCCC

### **Tuesday, May 14**

8:00 a.m. – 8:30 a.m.	Morning Beverages .....	PBCCC, Level 1
8:00 a.m. – 5:00 p.m.	Social Media Lounge.....	PBCCC, Level 1
8:00 a.m. – 5:00 p.m.	Registration .....	PBCCC, Level 1
8:30 a.m. –10:00 a.m.	Training Sessions.....	Hilton & PBCCC
8:30 a.m. – 5:00 p.m.	Media Room.....	PBCCC, Room 1J/K
10:00 a.m. –10:30 a.m.	Break.....	PBCCC, Level 1
10:30 a.m. –12:00 p.m.	Training Sessions.....	Hilton & PBCCC
12:00 p.m. – 1:30 p.m.	Lunch .....	(on your own)
1:30 p.m. – 3:00 p.m.	Training Sessions.....	Hilton & PBCCC
3:00 p.m. – 3:30 p.m.	Break.....	PBCCC, Level 1
3:30 p.m. – 5:00 p.m.	Training Sessions.....	Hilton & PBCCC
3:30 p.m. – 5:00 p.m.	FEPA County EM Director Working Group.....	Hilton, Cypress A&B

## Wednesday, May 15

8:00 a.m. – 8:30 a.m.	Morning Beverages .....	PBCCC, Level 1
8:00 a.m. – 5:00 p.m.	Registration .....	PBCCC, Level 1
8:00 a.m. – 5:00 p.m.	Social Media Lounge.....	PBCCC, Level 1
8:30 a.m. – 5:00 p.m.	Media Room.....	PBCCC, Room 1J/K
8:45 a.m. –11:00 a.m.	General Session.....	PBCCC, Level 2, Grand Ballroom
11:15 a.m. –12:30 p.m.	FEPA Board Meeting.....	Hilton, Coral B
11:00 a.m. – 6:00 p.m.	Exhibits.....	PBCCC, Level 1, Exhibit Hall
12:00 p.m. – 1:30 p.m.	Complimentary Lunch in Exhibit Hall .....	PBCCC, Level 1, Exhibit Hall
1:30 p.m. – 3:00 p.m.	Training Sessions.....	Hilton & PBCCC
1:30 p.m. – 4:30 p.m.	FHCA Emergency Preparedness Council (EPC) .....	Hilton, Cypress A&B
3:00 p.m. – 3:30 p.m.	Break in Exhibit Hall .....	PBCCC, Level 1, Exhibit Hall
3:30 p.m. – 5:00 p.m.	Training Sessions.....	Hilton & PBCCC
5:00 p.m. – 6:00 p.m.	Reception in Exhibit Hall .....	PBCCC, Level 1, Exhibit Hall
6:15 p.m. – 7:30 p.m.	ARC Disaster Services Meeting.....	Hilton, Cypress A&B

## Thursday, May 16

8:00 a.m. – 8:30 a.m.	Morning Beverages .....	PBCCC, Level 1
8:00 a.m. – 5:00 p.m.	Social Media Lounge.....	PBCCC, Level 1
8:00 a.m. – 12:00 p.m.	Exhibits.....	PBCCC, Level 1, Exhibit Hall
8:00 a.m. – 3:30 p.m.	Registration .....	PBCCC, Level 1
8:30 a.m. –10:00 a.m.	Workshops .....	Hilton & PBCCC
8:30 a.m. – 5:00 p.m.	Media Room.....	PBCCC, Room 1J/K
10:00 a.m. –11:45 a.m.	Break and Dedicated Exhibit Hall Time.....	PBCCC, Level 1, Exhibit Hall
11:45 a.m. – 1:30 p.m.	Awards Luncheon.....	PBCCC, Level 2, Grand Ballroom
1:30 p.m. – 3:30 p.m.	Workshops .....	Hilton & PBCCC
3:00 p.m. – 3:30 p.m.	Break.....	PBCCC, Level 1
3:30 p.m. – 5:00 p.m.	Workshops .....	Hilton & PBCCC
5:30 p.m. – 7:00 p.m.	FLVOAD Meeting .....	Hilton, Cypress A&B

## Friday, May 17

8:00 a.m. – 8:30 a.m.	Morning Beverages .....	PBCCC, Level 1
8:30 a.m. –10:00 a.m.	Workshops .....	Hilton & PBCCC
8:30 a.m. –12:30 p.m.	Media Room.....	PBCCC, Room 1J/K
10:00 a.m. –10:30 a.m.	Break.....	PBCCC, Level 1
10:30 a.m. –12:00 p.m.	Workshops .....	Hilton & PBCCC



# 33<sup>rd</sup> Annual Governor's Hurricane Conference®

**General Session**

**Wednesday, May 15, 2019**

**Palm Beach County Convention Center**

**Grand Ballroom**

**8:45 a.m. – 11:00 a.m.**

**Moderator**

Bill Johnson, RN

Director

Palm Beach County Emergency Management

Florida Emergency Management Association

**Honor Guard/ Pledge of Allegiance**

Palm Beach County Fire Rescue

**National Anthem**

Hope Sears

Alexander Drefoos School of the Arts

**Welcome**

Mack Bernard

Mayor

Palm Beach County

**Governor Ron DeSantis**

State of Florida

**Jared Moskowitz**

Director

Florida Division of Emergency Management

**Kenneth Graham**

Director

National Hurricane Center

**Joby Smith**

Chief

Bay County Emergency Management

**Adam Johnson**

Interim Director

Calhoun County Emergency Management

# **33<sup>rd</sup> Annual Governor's Hurricane Conference<sup>®</sup>**

**Awards Luncheon**

**Palm Beach County Convention Center**

**Grand Ballroom**

**Thursday, May 16, 2019**

**11:45 a.m. - 1:30 p.m.**

**Moderator:**

**David Rogero**

Trustee of the Board of Directors

American Red Cross, South Florida Region

**Invocation:**

**Rev. Gerald D. Kisner, Pastor**

Tabernacle Baptist Church, West Palm Beach

**Lunch**

**Memorial Honors**

**Awards Presentations**

Governor's Hurricane Conference<sup>®</sup>

Members of the Board of Directors

## **GHC Mobile App**

Hopefully, you've gotten our announcements about our mobile app and already have it downloaded. If not, search "Governor's Hurricane Conference" in the App Store or in Google Play or use the QR Code below. Please be sure to give us your feedback on the survey.



# EXHIBIT HALL MAP & EVENTS

## Connect 2 Win!

**\*WIN a \$200 Amazon Gift Card - 5 Winners!\***  
**CONNECT with EXHIBITORS to WIN!**

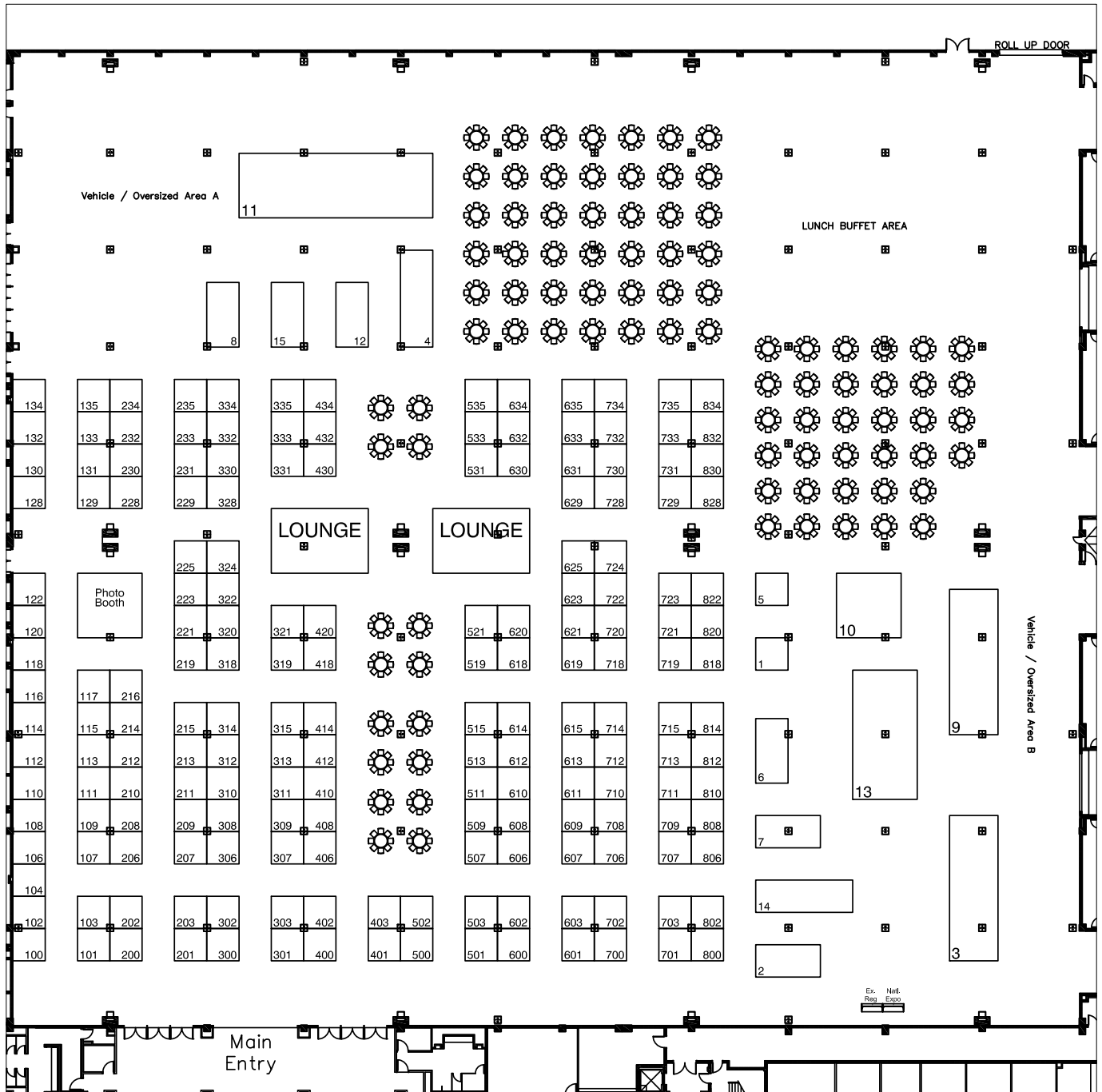


*See the flyer in your portfolio for information and a list of participating exhibitors.*

## Green Screen Photo Booth

While visiting our many exhibitors in the Exhibit Hall, stop by the Green Screen Photo Booth where you will have the opportunity to picture yourself...literally...in the midst of a raging hurricane (and other disasters), and demonstrate to the world just how you would react to the experience. But wait...there's more! You will also be supplied with a photographic memento (a 4"x6" photo and on-site access to electronic format) that can be used not only to commemorate the event, but also to impress others with your bravery (hopefully!) and your preparedness prowess!

*This is underwritten as a free service to attendees by:* **T-Mobile®**



**Exhibiting companies listed in the Exhibitor directory and the GHC App!**



# Training Sessions

**TS1. *Homeland Security Exercise and Evaluation Program (L146)***

TS2. All-Hazards Finance/Administration Section Chief

TS3. FAA Part 107 Remote Pilot Preparation Course for Emergency Responders

TS4. Continuity of Operations Planner's Workshop (L550)

TS5. Recovery from Disaster: The Local Government Role (G205)

**TS6. *Advanced Healthcare Emergency Management (AHEM)***

TS7. Tropical Meteorology 1: FEMA/EMI 311 – Hurricane Readiness

TS8. Tropical Meteorology 2: Hurricane Hazards: Local Threats, Impacts and Messaging

TS9. Interactive Hurricane Public Messaging Exercise - Do's and Don'ts

TS10. National Weather Service Meteorologists Deployments to EOC's - We Are There For You

**TS11. *Community Emergency Response Team Program Manager Training***

**TS12. *Mitigation Funding: Programs, Grant Writing, Application & BCA Development, EHP Process***

**TS13. *Crucial Conversations: Tools for Talking When Stakes Are High***

TS14. Basic Public Information Officer's Course (G290)

TS15. Rapid Needs Assessment (G557)

TS16. Psychological First Aid: Helping Others in Times of Stress

TS17. Evacuation of a Primary Healthcare Facility While Still Maintaining Services to the Community

TS19. ServSafe Food Handler: National Restaurant Association Educational Foundation

TS20. Emergency Pet Friendly Sheltering and PETS Act Reimbursement for Counties

TS21. Evacuation and Re-Entry Planning (G358)

TS22. Developing a Locally Built Sheltering Program

TS23. Basic Search and Rescue for First Responders

TS24. GPS Awareness For First Responders

TS25. Debris Management Planning

TS26. Emergency Operations Center Tour

TS27. Emergency Operations Center Tour (repeat)

TS28. Web-Based HURREVAC

TS29. Web-Based HURREVAC (repeat)

TS30. Documentation Unit Leader

TS31. Recovery Housing Programs: STEP and SHIP

TS32. Municipal Emergency Management 101: After All, Disasters Are Local

TS33. Tips and Tricks for Landing Your Dream Job

**TS34. *Legal Issues Emergency Managers Need to Know***

TS35. The Storm Has Passed – So How Do I Receive Federal Reimbursement?

TS36. Federal Highway Administration - Emergency Relief Program

TS37. Enhancing Position Specific Training through New Micro-learning Techniques

TS38. Why is There a Reporter in the Waiting Room?

TS39. Managing the Unmanned Aircraft Systems Deployment: Missions, Data and Integration

TS40a. Tour the Solid Waste Authority's Renewable Energy Facility 2

TS40b. Tour the Solid Waste Authority's Renewable Energy Facility 2 (repeat)

TS41. Florida Division of Emergency Management Public Assistance

TS42. PAWsitive Information About Service Animals

***BOLD ITALICS INDICATE ADVANCED LEVEL SESSION***

# Training Session Descriptions

## **TS1. Homeland Security Exercise and Evaluation Program (L146) – Organized by AnnMarie Insalaco**

Sunday, May 12, 1:30 p.m. - 5:00 p.m. PBCCC 1L  
Monday, May 13, 8:30 a.m. - 5:00 p.m.  
Tuesday, May 14, 8:30 a.m. - 5:00 p.m.  
Wednesday, May 15, 1:30 p.m. - 5:00 p.m.

Homeland Security Exercise and Evaluation Program (HSEEP) is a capabilities and performance-based exercise program that provides a standardized methodology and terminology for exercise design, development, conduct, evaluation, and improvement planning. Class activities include creating exercise documentation, conducting exercise planning conferences and briefings, and practicing exercise evaluation. Individuals involved in exercise design, development, conduct, control, evaluation, and improvement planning are encouraged to attend. HSEEP is an interactive, 24-hour long course that allows participants to share personal lessons learned while gaining practical experience. Certificates are now being issued by the FEMA Emergency Management Institute. Individuals that have previously taken HSEEP more than three years ago are also recommended to attend. Required Prerequisites: HSEEP is an intermediate-level course and participants should come with a basic understanding of exercise design.

Level: Advanced

Prerequisites: IS-120.C: An Introduction to Exercises (recommended: IS-0130.A: Exercise Evaluation and Improvement Planning)

## **TS2. All-Hazards Finance/Administration Section Chief - Organized by John Wilson**

Sunday, May 12, 1:30 p.m. - 5:00 p.m. PBCCC 1C  
Monday, May 13, 8:30 a.m. - 5:00 p.m.  
Tuesday, May 14, 8:30 a.m. - 5:00 p.m.  
Wednesday, May 15, 1:30 p.m. - 5:00 p.m.

This course provides local and state-level emergency responders with a robust understanding of the duties, responsibilities, and capabilities of an effective Finance/Administration Section Chief on an All-Hazards Incident Management Team (AHIMT). These responsibilities include managing the Finance/Administration Section personnel and managing the finances and administrative responsibilities during an incident.

## **TS3. FAA Part 107 Remote Pilot Preparation Course for Emergency Responders - Organized by Juan Mestas**

Sunday, May 12, 1:30 p.m. - 5:00 p.m. PBCCC 1D  
Monday, May 13, 8:30 a.m. - 5:00 p.m.  
Tuesday, May 14, 8:30 a.m. - 5:00 p.m.  
Wednesday, May 15, 1:30 p.m. - 5:00 p.m.

Unmanned Aircraft Systems (UAS) – also known as “drones,” represent some of the most exciting new technology to impact the world of emergency management and public safety in recent years. However, the safe and effective operations of UAS within the National Airspace System is regulated by the Federal Aviation Administration.

This course will teach students basic fundamentals surrounding unmanned aircraft systems such as aircraft type, aircraft handling and characteristics, airspace, weather factors, aviation decision making, risk management, and more in preparation to successfully pass the FAA Part 107 knowledge test and become certified as an FAA Remote Pilot for UAS.

## **TS4. Continuity of Operations Planner's Workshop (L550) - Organized by AnnMarie Insalaco**

Sunday, May 12, 1:30 p.m. - 5:00 p.m. PBCCC 1E  
Monday, May 13, 8:30 a.m. - 5:00 p.m.  
Tuesday, May 14, 8:30 a.m. - 5:00 p.m.  
Wednesday, May 15, 1:30 p.m. - 5:00 p.m.

The Continuity of Operations (COOP) Planner's Workshop provides COOP training for Continuity Planners at the Federal, State, Territorial, Local, and Tribal levels of government. Federal Continuity Directive (FCD) 1 directs the Federal executive branch departments and agencies and Continuity Guidance Circular (CGC) 1 offers guidance for non-federal governments for developing COOP Plans and Programs. COOP Plans facilitate the performance of essential functions during any situation which may disrupt normal operations.

This workshop provides the skills and knowledge to improve overall quality and workability of COOP plans, and explains the four phases of continuity and relates their application to the continuity planning process within your organization.

**TS5. Recovery from Disaster: The Local Government Role (G205) - Organized by AnnMarie Insalaco**

Monday, May 13, 8:30 a.m. - 5:00 p.m. PBCCC 1A  
Tuesday, May 14, 8:30 a.m. - 5:00 p.m.  
Wednesday, May 15, 1:30 p.m. - 5:00 p.m.

This course is designed for local disaster recovery teams consisting of emergency managers, city/county administrators, public works directors, building inspectors, and community planners. The course focuses on the roles and responsibilities of each team member, and provides guidance on developing a local disaster recovery plan. Participants are given the opportunity to develop an outline of their own recovery plan during the course.

**TS6. Advanced Healthcare Emergency Management (AHEM) - Organized by Larry Green**

Monday, May 13, 8:30 a.m. - 5:00 p.m. PBCCC 1B  
Tuesday, May 14, 8:30 a.m. - 5:00 p.m.

The Healthcare Emergency Management course is a two-day classroom-based course that provides healthcare emergency management coordinators advanced training related to emergency management principles, key components and regulations of emergency preparedness and response programs. It furthers the student's knowledge with an overview of the agencies, organizations and systems in Florida that they will work with.

This course ensures that Florida's healthcare staff is equipped with the most current standards, threats, rules, regulations and best practices in the Emergency Management community.

Level: Advanced

**TS7. Tropical Meteorology 1: FEMA/EMI 311 – Hurricane Readiness - Organized by Pablo Santos**

Monday, May 13, 8:30 a.m. - 5:00 p.m. PBCCC 1G/1H

This one-day course is an introduction to the National Hurricane Center's forecast procedures and products, and FEMA's National Hurricane Program's tools for how to incorporate them into planning and response. Topics include hurricane basics, forecast uncertainty, and NHC and NWS products. The course also covers the storm surge hazard, readiness checklists, decision aids, and evacuation planning. This course is intended for persons responsible for developing or revising hurricane preparedness plans and procedures for businesses, government agencies, and coastal communities.

**TS8. Tropical Meteorology 2: Hurricane Hazards: Local Threats, Impacts and Messaging -Organized by Pablo Santos**

Tuesday, May 14, 8:30 a.m. - 5:00 p.m. PBCCC 1G/1H

As NHC provides hurricane forecasts and watches/warnings along the coast, WFOs subsequently provide down-scaled and locally refined forecasts along with additional inland watches/warnings. Altogether, hurricane information is locally tailored to support decision-making which meets the needs of coastal, inland, and marine interests alike. Detailed threat assessments that account for forecast magnitude and uncertainty for individual hazards, as well as projections of corresponding potential impacts, are made available. This session will explore the local threat assessment process, the related watch/warning decision making philosophy, and the distilled message that falls from it. Special emphasis will also be given to effective methods for communicating assessed risk to decision-makers, as well as its porting to public safety messaging. Certain challenges to public messaging will be outlined along with perspectives from ongoing social science studies and the ever increasing role of social media.



TS9. Interactive Hurricane Public Messaging Exercise – Do’s and Don’ts - Organized by Pablo Santos

Wednesday, May 15, 1:30 p.m. - 3:00 p.m.

PBCCC 1G/1H

The goal of this session is to promote hazard-based messaging best-practices aimed at eliciting proper public response to threats from tropical storms and hurricanes. This highly interactive session will step through the various phases (outlook, pre-watch/warning, watch/warning, landfall, etc.) of an evolving hurricane threat. The session integrates messaging concepts discussed during day 2 (TS8) into the exercise through mock up NHC and WFO briefings. At the end of each briefing, participants in “assigned” coastal or inland counties will develop their own public safety messaging for dissemination through media briefings including social media.

TS10. National Weather Service Meteorologists Deployments to EOC’s - We Are There For You - Organized by Pablo Santos

Wednesday, May 15, 3:30 p.m. - 5:00 p.m.

PBCCC 1G/1H

National Weather Service has trained meteorologists ready to deploy to emergency operations centers during hurricane emergencies to help emergency managers distill through complex meteorological information that enable them to make the decisions they need to make. This session will share recent experiences with such deployments and help illustrate how NWS meteorologists can help starting with the planning (before there is a need for a deployment), preparedness and recovery phases. Furthermore, the session will also illustrate how NWS meteorologists can help with both internal and external messaging.

**TS11. Community Emergency Response Team Program Manager Training – Organized by Christy Rojas**

Monday, May 13, 8:30 a.m. - 5:00 p.m.

PBCCC 2A

Tuesday, May 14, 8:30 a.m. - 5:00 p.m.

CERT Program Manager Course is designed to teach new CERT Program Managers how to effectively establish, manage and sustain an active local CERT Program. Participants will learn various aspects of CERT management, managing volunteers and developing program plans. Learn best practices to maintain an active CERT program.

Level: Advanced

Prerequisites: G-317

**TS12. Mitigation Funding: Programs, Grant Writing, Application & BCA Development, EHP Process - Organized by Andrew Sussman**

Monday, May 13, 8:30 a.m. - 5:00 p.m.

PBCCC 2B

Tuesday, May 14, 8:30 a.m. - 5:00 p.m.

This training session will cover different Mitigation funding opportunities, the Environmental Historic Review process including what documentation is required by the State of Florida during the application process, as well as explain the process after submitting an application to the State. Trainers will describe the type of information needed to develop a positive Benefit Cost Analysis (BCA). It will provide a different perspective of the BCA process by showing the facts that could take place based on the type of mitigation activity proposed, using a step-by-step BCA methodology for different project types. The goal is to help applicants prepare for funding opportunities, and the information that will be required to expedite the review process, including assistance the State can provide. The session will also give participants an opportunity to hear a local perspective from applicants with Pasco County Emergency and discuss lessons learned.

**Please note:** FEMA’s BCA Tool Version 5.3 is **required** to take the class; each person should bring their laptop with the software installed. Software and instructions can be downloaded from: <https://www.fema.gov/media-library/assets/documents/128334>.

Software installation requires “administrator rights”. You need to contact your IT department prior to class to run the installation for you. Questions: [claudia.lozano@em.myflorida.com](mailto:claudia.lozano@em.myflorida.com)

Level: Advanced

**TS13. Crucial Conversations: Tools For Talking When Stakes Are High** – Organized by Robert Sofaly

Monday, May 13, 8:30 a.m. - 5:00 p.m.

PBCCC 2C

Tuesday, May 14, 8:30 a.m. - 5:00 p.m.

Whenever you're not getting the results you're looking for, it's likely a crucial conversation is keeping you stuck. Whether it's a problem with poor quality, missed deadlines, decreased client satisfaction, or a strained relationship with partners—whatever the issue—if you can't talk honestly with nearly anybody about almost anything, you can expect poor results. Crucial Conversations teaches skills for creating alignment and agreement by fostering open dialogue around high-stakes, emotional, or risky topics—at all levels of your organization. By learning how to speak and be heard (and encouraging others to do the same), you will surface the best ideas, make the highest-quality decisions, and then act on your decisions with unity and commitment.

Level: Advanced

**TS14. Basic Public Information Officer's Course (G290)** - Organized by John Jamason

Monday, May 13, 8:30 a.m. - 5:00 p.m.

PBCCC 2E

Tuesday, May 14, 8:30 a.m. - 5:00 p.m.

This course is intended for PIO's who are new to the field or less experienced, or established PIO's who wish to update their training. The emphasis is on basic skills and knowledge needed for all disciplines, including public safety, emergency management and government/municipal public information activities. Topics covered include the role of the PIO, communications tools, conducting awareness campaigns, news release writing, on-camera interviews and news conference techniques, strategic communications and social media. This is an elective course in the advanced professional series program.

Prerequisites: (G289) or IS-29: Public Information Officer Awareness

**TS15. Rapid Needs Assessment (G557)** - Organized by AnnMarie Insalaco

Monday, May 13, 8:30 a.m. - 5:00 p.m.

PBCCC 2F

The ability to perform a rapid assessment accurately and within the first few hours after an incident is critical to providing response for life threatening and imminent hazards. Coordinated and timely assessments permit local government to prioritize response activities, allocate scarce resources and request mutual aid and State & Federal assistance. Classroom activities, facilitated exercises and instructor lead group discussion are utilized in this course to provide participants with the skills to perform assessment. Communities can use the Resource Guide and Facilitator's Guide when developing the plan and procedures for rapidly and efficiently collecting disaster intelligence immediately following a disaster. This intelligence is used to prioritize response activities, allocate available resources, and specifically request resources from other sources to save and sustain lives.

**TS16. Psychological First Aid: Helping Others in Times of Stress** - Organized by Charles Parker

Monday, May 13, 8:30 a.m. - Noon

PBCCC Ballroom A

This is a basic level course that enables participants to provide basic care, comfort, and support to people who are experiencing disaster-related stress. The course provides a framework for understanding the factors that affect stress responses in disaster relief workers and the clients they serve, introduces the principles of psychological first aid, and provides guidelines for when to refer a client or fellow relief worker to a disaster mental health worker or partner agency focused on mental health or crisis counseling. Participants engage in practice exercises and a review of the course content. Upon completion of this course, participants will be able to recognize the signs of stress in clients, co-workers, and themselves, provide immediate support to people who may be experiencing stress by using psychological first aid principles, obtain disaster mental health support for clients, co-workers, and themselves, when needed.

TS17. Evacuation of a Primary Healthcare Facility While Still Maintaining Services to the Community - Organized by Larry Green

Monday, May 13, 8:30 a.m. - Noon

PBCCC Ballroom B

Evacuation of a community hospital during a crisis is never done without major discussions with partners, patients and family members. When the same hospital system is forced to evacuate three of its seven hospitals due to an impending hurricane, two years in a row, immense planning must be done so impact to the community and patients is minimized as much as possible.

This presentation will lead the attendee step by step through the process of planning for and executing an evacuation of critical community infrastructure in a timely, organized and transparent way while conserving resources and limiting impact to the community.

We will also discuss the value of agreements, for both transportation resources and supplies, and the process of facility damage assessment, and repatriation of patients once the emergency is over.

TS19. ServSafe Food Handler: National Restaurant Association Educational Foundation - Organized by Jessica Geib

Monday, May 13, 8:30 a.m. - Noon

PBCCC Ballroom C

This course is for anyone interested in community food safety and introduces participants to the basics of safe food handling. Highlighted is how food can become unsafe through time-temperature abuse, cross-contamination, and improper cleaning and sanitizing, and emphasizes the importance good personal hygiene plays in limiting the spread of dangerous pathogens. If your EOC or community organization feeds, this course is critical to ensuring safe food service. Participants receive a certificate upon completion.

TS20. Emergency Pet Friendly Sheltering and PETS Act Reimbursement for Counties - Organized by Michele Jones

Monday, May 13, 8:30 a.m. – Noon

Hilton Coral Ballroom A

Disasters can have a devastating effect on human and animal life, including family pets. This course will explain the difference between emergency sheltering, co-located sheltering and Pet Friendly sheltering, along with the pros and cons of each type of shelter. Through best management practices, pet evacuation and sheltering operations can provide proper care for these animals and keep families together. The PETS Act and Post-Katrina Emergency Management Reform Act mandates state and local jurisdictions seeking FEMA Public Assistance to incorporate provisions in their emergency plans for evacuating and sheltering people with household pets and service animals facing disasters. This course will focus primarily on responsibilities with the setup, maintenance, animal care, and teardown of emergency Pet Friendly shelters. This training will also discuss how the Pet Evacuation and Transportation Standards Act (PETS Act) provides counties reimbursement for eligible expenses associated with setting up pet-friendly shelters and transporting those pets, if needed.

TS21. Evacuation and Re-Entry Planning (G358) - Organized by AnnMarie Insalaco

Monday, May 13, 8:30 a.m. - 5:00 p.m.

Hilton Coral Ballroom B

Tuesday, May 14, 8:30 a.m. - 5:00 p.m.

This 12-hour course provides participants with the knowledge and skills needed to design and implement an evacuation and re-entry plan for their jurisdictions. It uses a community's vulnerability analysis and evacuation plan. It also addresses evacuation behavior and recommends methods to make evacuation and re-entry more efficient. This course does not address the decision to evacuate or re-enter.

TS22. Developing a Locally Built Sheltering Program - Organized by Michele Jones

Monday, May 13, 8:30 a.m. - 5:00 p.m.

Hilton Coral Ballroom D

Following lessons from recent storms, many counties have chosen to move from volunteer-managed shelters to locally built and operated sheltering programs. This course will outline key areas for consideration when developing a sheltering program, from concerns of leadership to number of staff needed at each facility, from shelter worker and manager training, to after the storm recognition. As counties look to draw on the wealth of talented County employees, School Board employees,

and volunteer partners, this course will help participants understand how to develop a sheltering team to ensure residents have a place of safety during a storm.

TS23. Basic Search and Rescue for First Responders - *Organized by Juan Mestas*

Monday, May 13, 8:30 a.m. - 5:00 p.m.

Hilton Coral Ballroom E

The presentation is a 6 hour class geared towards first responders and uses handheld GPS units to perform simple damage assessment. The class will introduce participants to the United States National Grid (USNG) and a mapping exercise will be conducted. I will follow up with a GPS awareness section that includes a short field exercise. Search strategy will be discussed, followed by a final exercise where participants will plot locations on a map using USNG coordinates in the classroom followed by a field confirmation of those locations using the GPS units.

The State Fire College has approved for eight hours of continuing education credit in personal development.

TS24. GPS Awareness For First Responders - *Organized by Juan Mestas*

Tuesday, May 14, 8:30 a.m. - Noon

Hilton Coral Ballroom E

The presentation is geared toward first responders and uses handheld GPS units. The class will introduce participants to the United States National Grid (USNG) and a mapping exercise will be conducted. I will follow up with a GPS awareness section that includes a short field exercise.

Objectives:

- Explain basic GPS theory as applied to actual field use.
- Explain FEMA's use of coordinates.
- List common problems and their prevention.
- Demonstrate the ability to configure the unit, obtain, record, and verify coordinates in the field.
- Demonstrate ability to determine USNG coordinates given a gridded map.

TS25. Debris Management Planning - *Organized by AnnMarie Insalaco*

Monday, May 13, 8:30 a.m. - 5:00 p.m.

Hilton Cypress A/B

Tuesday, May 14, 8:30 a.m. - 5:00 p.m.

This course provides a basic overview for both students and practitioners with regard to Debris Management. It incorporates standard debris activities with an emphasis on how to manage a debris operation and how to build a Debris Management Plan.

This course **DOES NOT COUNT TOWARDS THE APS CERTIFICATION.**

TS26. Emergency Operations Center Tour - *Organized by Bill Johnson, RN*

Monday, May 13, 8:30 a.m. - 5:00 p.m.

Offsite

A well-designed and fully functional emergency operations center (EOC) is critical for the successful management of disasters. This six-hour training session includes visits to three (3) area EOC's including the Palm Beach County EOC, the City of West Palm Beach EOC, and the South Florida Water Management District EOC. Presentations will include information on organizing, staffing, and operating these facilities. Best practices will also be shared.

TS27. Emergency Operations Center Tour (repeat) - *Organized by Bill Johnson, RN*

Tuesday, May 14, 8:30 a.m. - 5:00 p.m.

Offsite

A well-designed and fully functional emergency operations center (EOC) is critical for the successful management of disasters. This six-hour training session includes visits to three (3) area EOC's including the Palm Beach County EOC, the City of West Palm Beach EOC, and the South Florida Water Management District EOC. Presentations will include information on organizing, staffing, and operating these facilities. Best practices will also be shared.

TS28. Web-Based HURREVAC - Organized by John Wilson

Tuesday, May 14, 8:30 a.m. - Noon

PBCCC 2D

This training session will include an overview of web-based HURREVAC interface, interactive exercises and demonstrations to understand how to use the new, web-based platform. Students must have a computer with a web browser and register for a web-based HURREVAC account at <http://www.hurrevac.com/register.php> before the class.

Prerequisites: Students will need to bring their own computers and register for a Web-Based HURREVAC account.

TS29. Web-Based HURREVAC (repeat) - Organized by John Wilson

Tuesday, May 14, 1:30 p.m. - 5:00 p.m.

PBCCC 2D

Repeat of TS28.

Prerequisites: Students will need to bring their own computers and register for a Web-Based HURREVAC account.

TS30. Documentation Unit Leader - Organized by John Wilson

Tuesday, May 14, 8:30 a.m. - 5:00 p.m.

PBCCC 2F

A major component of situational assessment is maintaining accurate, up-to-date incident files. The Documentation Unit Leader (DOCL) is vital to capturing the thorough documentation that is critical to post-incident analysis. This training will focus on the roles and responsibilities of the Documentation Unit Leader during all phases of an all-hazards response effort.

TS31. Recovery Housing Programs: STEP and SHIP - Organized by John Wilson

Tuesday, May 14, 8:30 a.m. - 5:00 p.m.

Hilton Coral Ballroom A

Disasters occur and leave devastation in their paths. State, local government and emergency managers are challenged with providing temporary housing to the displaced victims. Florida is unique in that each of its 67 counties plus 55 municipalities have a State Housing Initiatives Partnership (SHIP) program staffed with experienced housing providers. The SHIP program can assist lower income survivors with mitigation, repairs and replacement of their damaged homes. The Sheltering and Temporary Essential Power (STEP) Program provides essential power to affected residences, thereby reducing the demand for other shelter options and allowing individuals to return to or remain in their home. Participants will learn how the SHIP and STEP programs work along with the variety of other activities the funding can be used for including rapid rehousing and rental assistance. Along with SHIP and STEP Florida's other housing financing programs will be explained with information on how to access the funding and use it for disaster preparedness and recovery. Presenters will share best practices in using SHIP and STEP and other housing dollars to repair and rebuild after a disaster; and lessons learned/best practices from administering the program in Puerto Rico and Florida.

TS32. Municipal Emergency Management 101: After All, Disasters Are Local - Organized by Eve Rainey

Tuesday, May 14, 8:30 a.m. - Noon

Hilton Coral Ballroom C

Emergencies and disasters can occur at any time and building strong partnerships with stakeholders is critical to any emergency management program. Municipalities and independent authorities are highly encouraged to establish their own viable emergency management programs to become more disaster resilient. A panel of municipal emergency managers will lead the training based on best practices on how to build and sustain viable local emergency management programs. This training session will include establishing an emergency management budget, staffing and training, plan and policy development, EOC design, emergency technologies, and grants. In addition, various scenarios and training activities will be used to encourage discussion and collaboration among participants.

TS33. Tips and Tricks for Landing Your Dream Job - Organized by Bill Johnson, RN

Tuesday, May 14, 8:30 a.m. - 5:00 p.m.

Hilton Coral Ballroom D

This training session will present information and tips on the job search and interview process by seasoned professionals in emergency management. The presenters will discuss how to get yourself discovered, how to develop a successful resume, and how to participate in an effective interview. The session will conclude with practical modules in resume review and interviewing. Participants are required to bring four (4) copies of their resume to the session.



**TS34. Legal Issues Emergency Managers Need to Know - Organized by John Wilson**

Wednesday, May 15, 1:30 p.m. - 5:00 p.m.

PBCCC 2B

The FAU International Center for Emergency Management is excited to present on legal, financial and communication topics specific to professionals in EM. Our featured speaker is Steven Hynes, Homeland Security, Law Enforcement and Emergency Management Expert with over 20 years' experience in the field.

Topics will include:

- Role of EM: five mission and 32 core capabilities
- Overview of several AARs that highlight EM's role and what went right/wrong (examples could include the Fort Lauderdale Airport Shooting, Baltimore riots, Charlottesville, Hurricanes 2017)
- National Preparedness Guide – PPD8
- Recovery Continuum: Preparedness – protection, prevention, mitigation, short, intermediate and long-term recovery, Risk Management, Complexity of Law and duties of stakeholders
- Law, EMAC: Law vs on-the-ground response/recovery, submitting EMAC requests, FEMA Resource Typing Library Tool (RTL)
- Finance: Burn Rates (IAP costs), CFR, Employer Pay Policy, Local Procurement Policy
- Exercise – example of a MCI and MFI
- Communications, Media and Continuing Operations: social media, levels, branding/marketing
- Operational Lessons Learned in the field during deployments

**TS35. The Storm Has Passed – So How Do I Receive Federal Reimbursement? - Organized by John Wilson**

Wednesday, May 15, 1:30 p.m. - 5:00 p.m.

PBCCC 2C

This session will cover the FEMA Public Assistance (PA) program, and walk through the development of the FEMA Project Worksheet (PW). Session will also cover the PW process, including the review and approval process.

If you don't know the rules, FEMA will deny your reimbursement request. Learn about FEMA's regulations and requirements for requesting reimbursement for disaster expenses and how you can successfully plan for and manage the reimbursement process. Session will also walk through the appeal process when a request is denied.

**TS36. Federal Highway Administration - Emergency Relief Program - Organized by John Wilson**

Wednesday, May 15, 1:30 p.m. - 3:00 p.m.

PBCCC 2D

The Federal Highway Administration's Emergency Relief (ER) funds are federal funds provided to any State or US territory for the repair or reconstruction of highways, roads, and trails that have suffered serious damage as a result of a natural disaster or a catastrophic failure from any external cause. This training will go through the ER application process, funds eligibility, emergency repairs vs. permanent repairs, required documentation and new updates for 2018.

**TS37. Enhancing Position Specific Training through New Micro-learning Techniques - Organized by Michele Jones**

Wednesday, May 15, 1:30 p.m. - 3:00 p.m.

PBCCC 2E

Micro-learning is a teaching strategy that is focused on providing short-learning segments that are highly interactive when the learner is ready to learn. This reinforces adult learning principles we have always known but sometimes fail to remember in our emergency management based training.

Micro-learning could make a major impact in the field of Emergency Management. In an emergency we bring together professionals to take on new or modified incident-specific roles. The processes and actions they take may have been taught to them once before in a training course but they are not skills or processes they use every day. But, we continue to train staff using methodologies that assume that the processes and skills being taught will be rapidly and continually applied and therefore retained. Instead, we need to relook at how knowledge retention occurs and modify our techniques to meet the needs of the individual learner's circumstances. By presenting on the science behind retention, we hope to inform the conference participants on how their approach to teaching skills and processes in an EOC environment could be enhanced by implementing micro-learning principles; enhancing retention and therefore successful EOC operations.

# Training Sessions

Room	Sunday, May 12 <sup>th</sup>			
	1:30 p.m. -3:00 p.m.		3:30 p.m. - 5:00 p.m.	
1L	<b>TS1. Homeland Security Exercise and Evaluation Program (HSEEP) (L146)</b> (day 1) (limit 30)			
1C	TS2. All-Hazards Finance/Administration Section Chief (day 1) (limit 30)			
1D	TS3. FAA Part 107 Remote Pilot Preparation Course for Emergency Responders (day 1) (limit 30)			
1E	TS4. Continuity of Operations Planner's Workshop (L550) (day 1) (limit 30)			
Room	Monday, May 13 <sup>th</sup>			
	8:30 a.m. - 10:00 a.m.	10:30 a.m. - Noon	1:30 p.m. -3:00 p.m.	3:30 p.m. - 5:00 p.m.
1L	<b>TS1. Homeland Security Exercise and Evaluation Program (HSEEP) (L146)</b> (day 2) (limit 30)			
1B	<b>TS6. Advanced Healthcare Emergency Management (AHEM)</b> (day 1)			
1C	TS2. All-Hazards Finance/Administration Section Chief (day 2) (limit 30)			
1D	TS3. FAA Part 107 Remote Pilot Preparation Course for Emergency Responders (day 2) (limit 30)			
1E	TS4. Continuity of Operations Planner's Workshop (L550) (day 2) (limit 30)			
1G/1H	TS7. Tropical Meteorology 1: FEMA/EMI 311 – Hurricane Readiness (limit 80)			
1A	TS5. Recovery From Disaster: The Local Government Role (G205) (day 1) (limit 30)			
2A	<b>TS11. Community Emergency Response Team Program Manager Training</b> (day 1) (limit 30)			
2B	<b>TS12. Mitigation Funding: Programs, Grant Writing, Application &amp; BCA Development, EHP Process</b> (day 1)			
2C	<b>TS13. Crucial Conversations: Tools for Talking When Stakes Are High</b> (day 1) (limit 28)			
2E	TS14. Basic Public Information Officer's Course (G290) (day 1) (limit 50)			
2F	TS15. Rapid Needs Assessment (G557) (limit 35)			
BR-A	TS16. Psychological First Aid: Helping Others In Times of Stress (limit 25)			
BR-B	TS17. Evacuation of a Primary Healthcare Facility While Still Maintaining Services to the Community			
BR-C	TS19. ServSafe Food Handler: National Restaurant Association Educational Foundation (limit 50)			
Hilton Coral BR-A	TS20. Emergency Pet Friendly Sheltering and PETS Act Reimbursement for Counties (limit 50)			
Hilton Coral BR-B	TS21. Evacuation & Re-Entry Planning (G358) (day 1) (limit 25)			
Hilton Coral BR-D	TS22. Developing a Locally Built Shelter Program			
Hilton Coral BR-E	TS23. Basic Search and Rescue for First Responders (limit 18)			
Cypress A&B	TS25. Debris Management Planning (day 1) (limit 30)			
Off-Site	TS26. Emergency Operations Center Tour (limit 40)			
Room	Tuesday, May 14 <sup>th</sup>			
	8:30 a.m. - 10:00 a.m.	10:30 a.m. - Noon	1:30 p.m. -3:00 p.m.	3:30 p.m. - 5:00 p.m.
1L	<b>TS1. Homeland Security Exercise and Evaluation Program (HSEEP) (L146)</b> (day 3) (limit 30)			
1B	<b>TS6. Advanced Healthcare Emergency Management (AHEM)</b> (day 2)			
1C	TS2. All-Hazards Finance/Administration Section Chief (day 3) (limit 30)			
1D	TS3. FAA Part 107 Remote Pilot Preparation Course for Emergency Responders (day 3) (limit 30)			
1E	TS4. Continuity of Operations Planner's Workshop (L550) (day 3) (limit 30)			
1G/1H	TS8. Tropical Meteorology 2: Hurricane Hazards: Local Threats, Impacts and Messaging (limit 80)			
1A	TS5. Recovery From Disaster: The Local Government Role (G205) (day 2) (limit 30)			
2A	<b>TS11. Community Emergency Response Team Program Manager Training</b> (day 2) (limit 30)			
2B	<b>TS12. Mitigation Funding: Programs, Grant Writing, Application &amp; BCA Development, EHP Process</b> (day 2)			
2C	<b>TS13. Crucial Conversations: Tools for Talking When Stakes Are High</b> (day 2) (limit 28)			
2D	TS28. Web-Based HURREVAC Training		TS29. Web-Based HURREVAC Training (repeat)	
2E	TS14. Basic Public Information Officer's Course (G290) (day 2) (limit 50)			
2F	TS30. Documentation Unit Leader (limit 30)			
Hilton Coral BR-A	TS31. Recovery Housing Programs: STEP and SHIP (limit 50)			
Hilton Coral BR-B	TS21. Evacuation & Re-Entry Planning (G358) (day 2) (limit 25)			
Hilton Coral BR-C	TS32. Municipal Emergency Management 101: After All, Disasters Are Local (limit 50)			
Hilton Coral BR-D	TS33. Tips & Tricks for Landing Your Dream Job (limit 30)			
Hilton Coral BR-E	TS24. GPS Awareness For First Responders (limit 18)		TS41. FDEM Public Assistance (limit 30)	
Cypress A&B	TS25. Debris Management Planning (day 2) (limit 30)			
Offsite	TS27. Emergency Operations Center Tour (limit 40)			
Offsite	TS40a. Tour the Solid Waste Authority's Renewable Energy Facility 2 (limit 40)		TS40b. Tour the Solid Waste Authority's Renewable Energy Facility 2 (repeat) (limit 40)	
Room	Wednesday, May 15 <sup>th</sup>			
	1:30 p.m. -3:00 p.m.		3:30 p.m. - 5:00 p.m.	
1L	<b>TS1. Homeland Security Exercise and Evaluation Program (HSEEP) (L146)</b> (day 4) (limit 30)			
1C	TS2. All-Hazards Finance/Administration Section Chief (day 4)			
1D	TS3. FAA Part 107 Remote Pilot Preparation Course for Emergency Responders (day 4) (limit 30)			
1E	TS4. Continuity of Operations Planner's Workshop (L550) (day 4) (limit 30)			
1G/1H	TS9. Interactive Hurricane Public Messaging Exercise - Do's and Don'ts! (limit 80)		TS10. National Weather Service Meteorologists Deployments to EOCs - We Are There for You! (limit 80)	
1A	TS5. Recovery From Disaster: The Local Government Role (G205) (day 3) (limit 30)			
2A	TS42. PAWsitive Information About Service Animals			
2B	<b>TS34. Legal Issues Emergency Managers Need to Know</b> (limit 60)			
2C	TS35. The Storm Has Passed – So How Do I Receive Federal Reimbursement? (limit 50)			
2D	TS36. Federal Highway Administration-Emergency Relief Program (limit 40)			

Room	Wednesday, May 15 <sup>th</sup>	
	1:30 p.m. - 3:00 p.m.	3:30 p.m. - 5:00 p.m.
2E	TS37. Enhancing Position Specific Training Through New Micro-learning Techniques (limit 60)	
Hilton Coral BR-A	TS38. Why Is There a Reporter in The Waiting Room? (limit 50)	
Hilton Coral BR-D	TS39. Managing the UAS Deployment: Missions, Data and Integration (limit 40)	
Hilton Coral BR-C	Seminar 1. Chat with the State Director—Going Forward Seminar	Seminar 2. Atlantic Basin Hurricane Season Prediction/Outlook-2019 Seminar (this seminar will be repeated as a Workshop on Friday)

## Workshops

Room	Thursday 8:30 a.m. – 10:00 a.m.	Thursday 1:30 p.m. – 3:00 p.m.	Thursday 3:30 p.m. – 5:00 p.m.	Friday 8:30 a.m. – 10:00 a.m.	Friday 10:30 a.m. - Noon
<b>Palm Beach County Convention Center</b>					
1A	WS101. Overview of the Emergency Status System: Healthcare Facility Reporting System	WS114. Game Changers: Utilizing Technology to Identify and Support Individuals with Medical Needs	WS127. Thinking Outside of the Box - Airboat and Mosquito Control Response Teams	WS140. Cover Your Arts – Protecting Treasures from Disasters	WS153. Small Business Administration: Response to Hurricane Michael
1B/1C	WS102. Integrating Community Resiliency into Disaster Recovery	WS115. The Disaster Driven Feeding Process: Short Term to Long Term Feeding	WS128. Are You FEPA Certified – If Not, Why Not?	WS141. Doing the Most Good: Salvation Army from Hermine to Michael	WS154. Student Presentations
1D/1E	WS103. Hurricanes Michael and Florence Panel Discussion	WS116. High Resolution Potential Storm Surge Flooding Map: What Is It? What Does It Represent?	WS129. Significant Inland Flooding: Could it Happen in Florida?	WS142. Messaging Impacts from Potential Tropical Cyclones	WS155. Community and Organizational Resiliency: Analysis of Hurricane Irma After Action Reports
1G/1H	WS104. Florida National Guard Support	WS117. Post-Disaster Toolkit for Floodplain & Emergency Managers	WS130. Mitigate Florida	WS143. Healthcare & Emergency Management: Implementing the Statewide Emergency Power Requirements	WS156. Meeting Human Needs After Catastrophes - Hurricane Michael
1L	WS105. Let's Talk Trash – The Latest in Debris Management	WS118. How a Minority Community Thrived After a Devastating Storm	WS131. Hurricane Michael – The Inland County Experience	WS144. Evacuation Policy – Where Are We At and Where Are We Going?	WS157. Social Media Exercise Recap
2A	WS106. Nursing Home Incident Command System & Hospital Incident Command System	WS119. VA Emergency Management Local Resources & Florida NDMS Federal Coordinating Centers	WS132. Healthcare Emergency Management: Creating & Sustaining a Compliant & Functional Program	WS145. Hurricane Michael: Unique Challenges & Unique Solutions for a Healthcare System	WS158. Patient Placement: A Complex Move
2B/2C	WS107. HERricane Hits the Sunshine State!	WS120. Emotional & Spiritual Care: Before, During & After	WS133. Hurricanes Irma & Michael - DCMP Update	WS146. Volunteer Florida Disaster Fund Update: Irma & Michael	WS159. Team Rubicon – Florida Operations Update
2D	WS108. Emergency Press Conferences & Working with American Sign Language and/or Closed Captioning	WS121. Evacuation & Sheltering Expectations: The Message & The Mission	WS134. Increasing the "Serve" in Public Service	WS147. Effective Communications During Hurricane Response	WS160. See it, Hear it, Touch It – Informal Hurricane Education Outreach
2E	WS109. Best Practices and Lessons Learned– Collier County Public Schools' Hurricane Irma Story	WS122. Orchestrating the Nation's Largest Disaster Supplemental Nutrition Assistance Program Activity	WS135. Hurricane Michael Coastal Counties – Lessons Learned	WS148. Lessons Learned From Hurricanes and Other Events–UAS	WS161. Keeping Business Going When the Wind Starts Blowing
2F	WS110. We're in This Together: How Hurricane Michael Took Duke Energy & Mexico Beach from Restoration to Rebuild	WS123. Sheltering and Housing with Limited Infrastructure Support: Hurricane Michael Lessons Learned	WS136. Inter-Agency Damage Assessments	WS149. Hurricane Michael: Florida's Lessons Learned from WebEOC	WS162. Successes and Challenges in Florida's Disaster Recovery

<b>Hilton West Palm Beach</b>					
Hilton Coral BR-A/B	WS111. Monroe County – Where Are We Now?	WS124. Going to Battle with Hurricanes Florence & Michael: Having the Right Army to Fight the ESF-2 Battle	WS137. Understanding the Unique Challenges in Higher Education Emergency Management	WS150. Connecting Communities: Assisting Individuals with Disabilities During Disasters	WS163. Atlantic Basin Hurricane Season Prediction/Outlook-2019
Hilton Coral BR-C	WS112. Institutes of Higher Education Roundtable	WS125. Recovery Through FEMA's Grants Portal Roundtable	WS138. Help From Everywhere – Mutual Aid to Michael Roundtable	WS151. From the Ground Up: Engaging At-risk Communities in Disaster Mitigation Planning Roundtable	WS164. Hurricane Michael PIO Deployment Roundtable
Hilton Coral BR-D/E	WS113. Hurricane Michael Deployments - Where EM is Family– Helping a Friend in Need Roundtable	WS126. The Irma Long Term Community: If Not Us, Then Who? Roundtable	WS139. Large Congregate (Mega) Shelters: An Inter-Agency Approach Roundtable	WS152. Hurricane Evacuation: Analysis & Lessons from Harvey, Irma, Florence and Michael Roundtable	WS165. Overcoming Barriers to Activating Personnel in Disasters Roundtable

TS38. Why is There a Reporter in the Waiting Room? - *Organized by John Jamason*

Wednesday, May 15, 1:30 p.m. - 5:00 p.m.

Hilton Coral Ballroom A

There are few things more uncomfortable than facing the media unprepared. This program explores the best ways to interface with the media and how to avoid a host of pitfalls. This session will help even the most camera shy participants to feel comfortable facing media.

TS39. Managing the Unmanned Aircraft Systems Deployment: Missions, Data and Integration – *Organized by John Wilson*

Wednesday, May 15, 1:30 p.m. - 5:00 p.m.

Hilton Coral Ballroom D

This training session will guide emergency managers and public safety personnel through the basics of managing the deployment and usage of unmanned aircraft systems for large incidents and disasters. Topics will include how to structure and task UAS teams and resources, mission to resource matching, manned and unmanned integration, ICS integration, communications, logistical needs, data processing, and working with the FAA. This session will ultimately answer the question, “how do we use UAS in disasters?” by providing real-world experience and techniques. Participants will take home a UAS Deployment Best Practices booklet to use in future incidents. While some experience with UAS is great, it is not required. Many incident command structures are faced with managing organic and external UAS resources, this class will address those needs.

TS40a. Tour the Solid Waste Authority’s Renewable Energy Facility 2 - *Organized by John Jamason*

Tuesday, May 14, 8:30 a.m. - Noon

Offsite

This 3-4 hour experience will include Solid Waste Authority of Palm Beach County emergency response staff presenting its debris management plan, which includes inter-local agreements with most municipalities, six qualified contractors, and eight potential sites to manage post-storm debris. A discussion with the waste-to-energy operator on their storm preparation and recovery plans to allow them to continue to operate after an event. Includes the tour to see an almost \$700 million community investment in the cleanest, greenest waste-to-energy facility in North America.

TS40b. Tour the Solid Waste Authority’s Renewable Energy Facility 2 (repeat)

Tuesday, May 14, 1:30 p.m. - 5:00 p.m.

Offsite

Repeat of TS40a.

TS41. Florida Division of Emergency Management Public Assistance - *Organized by AnnMarie Insalaco*

Tuesday, May 14, 1:30 p.m. - 5:00 p.m.

Hilton Coral Ballroom E

FDEM will be providing an overview of the Public Assistance Grant Program administered by the Recovery Bureau. The training will cover roles and responsibilities associated with all stages of a disaster from the time of the event through FEMA account closeout. Included will also be current trends and recent developments based on changes to the Stafford Act that occurred with the passage of the DRRA last year and the implementation of the new FEMA PA Program Delivery Model and use of the Grants Portal. We will be introducing a series of training materials that will begin with a “PA 101” Guide that will be available to all attendees. Additional training materials topics include Procurement Under FEMA Grants, Environmental and Historic Preservation Issues, Appeals, Insurance, and other PA related topics.

TS42. PAWsitive Information About Service Animals - *Organized by Andrew Sussman*

Wednesday, May 15, 1:30 p.m. - 5:00 p.m.

PBCCC 2A

A professionally exciting presentation. The audience will learn the different types of jobs service animals provide as well as the legal definition of a service animal and the differences between other types of working animals such as police work, search and rescue, emotional and therapy animals. Live demo at the end.

# Seminars

Seminar 1. Chat with the State Director–Going Forward Seminar – Organized by John Wilson

Wednesday, May 15, 1:30 p.m. - 3:00 p.m.

Hilton Coral Ballroom C

This seminar will give conference attendees the opportunity to meet the new Director of the Florida Division of Emergency Management. Hear his thoughts on where we are and where we plan to go as Florida improves its readiness and resiliency to hurricanes and tropical systems. It is also your chance to offer your thoughts as well and hear his response. Please join us for a constructive conversation with our new State Director.

Seminar 2. Atlantic Basin Hurricane Season Prediction/Outlook-2019 Seminar – Organized by John Wilson

Wednesday, May 15, 3:30 p.m. - 5:00 p.m.

Hilton Coral Ballroom C

Colorado State University's initial forecast for the 2019 season will be presented and discussed in detail. An update on the current and projected trends in both El Nino and Atlantic sea surface temperatures and pressures will also be presented. **Please be advised this seminar will be repeated as a Workshop on Friday 10:30-Noon.**

# Workshops

- WS101. Overview of the Emergency Status System: Healthcare Facility Reporting System
- WS102. Integrating Community Resiliency Into Disaster Recovery
- WS103. Hurricanes Michael and Florence Panel Discussion
- WS104. Florida National Guard Support
- WS105. Let's Talk Trash – The Latest in Debris Management
- WS106. Nursing Home Incident Command System and Hospital Incident Command System
- WS107. HERricane Hits the Sunshine State!
- WS108. Emergency Press Conferences and Working with American Sign Language and/or Closed Captioning
- WS109. Best Practices and Lessons Learned – Collier County Public Schools' Hurricane Irma Story
- WS110. We're in This Together: How Hurricane Michael Took Duke Energy and Mexico Beach From Restoration to Rebuild
- WS111. Monroe County – Where are we Now?
- WS112. Institutes of Higher Education Roundtable
- WS113. Hurricane Michael Deployments - Where Emergency Management is Family – Helping a Friend in Need
- WS114. Game Changers: Utilizing Technology to Identify and Support Individuals with Medical Needs
- WS115. The Disaster Driven Feeding Process: Short Term to Long Term Feeding
- WS116. High Resolution Potential Storm Surge Flooding Map: What Is It? What Does It Represent?
- WS117. Post-Disaster Toolkit for Floodplain & Emergency Managers
- WS118. How a Minority Community Thrived After a Devastating Storm
- WS119. Veterans Administration: Emergency Management Local Resources (What Can They Bring to the Table) and Florida NDMS Federal Coordinating Centers (What They Are and Are Not)
- WS120. Emotional and Spiritual Care: Before, During and After
- WS121. Evacuation and Sheltering Expectations: The Message & The Mission
- WS122. Orchestrating the Nation's Largest Disaster Supplemental Nutrition Assistance Program (D-SNAP) Activity
- WS123. Sheltering and Housing with Limited Infrastructure Support: Hurricane Michael Lessons Learned



- WS124. Going to Battle with Hurricane Florence: Having the Right Army to Fight the ESF-2 Battle
- WS125. Recovery Through FEMA's Grants Portal Roundtable
- WS126. The Irma Long Term Community: If Not Us, Then Who?
- WS127. Thinking Outside of the Box - Airboat and Mosquito Control Response Teams
- WS128. Are You FEPA Certified – If Not, Why Not?
- WS129. Significant Inland Flooding: Could It Happen in Florida?
- WS130. Mitigate Florida
- WS131. Hurricane Michael – The Inland County Experience
- WS132. Healthcare Emergency Management: Creating and Sustaining a Compliant and Functional Program
- WS133. Hurricanes Irma and Michael - DCMP Update
- WS134. Increasing the “Serve” in Public Service
- WS135. Hurricane Michael Coastal Counties – Lessons Learned
- WS136. Inter-Agency Damage Assessments
- WS137. Understanding the Unique Challenges in Higher Education Emergency Management
- WS138. Help From Everywhere – Mutual Aid to Michael Roundtable
- WS139. Large Congregate (Mega) Shelters: An Inter-Agency Approach
- WS140. Cover Your Arts – Protecting Treasures From Disasters
- WS141. Doing the Most Good: Salvation Army from Hermine to Michael
- WS142. Messaging Impacts from Potential Tropical Cyclones
- WS143. Healthcare & Emergency Management: Implementing the Statewide Emergency Power Requirements
- WS144. Evacuation Policy – Where Are We At and Where Are We Going?
- WS145. Hurricane Michael: Unique Challenges and Unique Solutions for a Healthcare System
- WS146. Volunteer Florida Disaster Fund Update: Irma and Michael
- WS147. Effective Communications During Hurricane Response
- WS148. Lessons Learned From Hurricanes and Other Events – UAS
- WS149. Hurricane Michael: Florida's Lessons Learned from WebEOC
- WS150. Connecting Communities: Assisting Individuals with Disabilities During Disasters
- WS151. From the Ground Up: Engaging At-Risk Communities in Disaster Mitigation Planning
- WS152. Hurricane Evacuation: Analysis and Lessons From Harvey, Irma, Florence and Michael
- WS153. Small Business Administration: Response to Hurricane Michael
- WS154. Student Presentations
- WS155. Community and Organizational Resiliency: Analysis of Hurricane Irma After Action Reports
- WS156. Meeting Human Needs After Catastrophes - Hurricane Michael
- WS157. Social Media Exercise Recap
- WS158. Patient Placement: A Complex Move
- WS159. Team Rubicon – Florida Operations Update
- WS160. See it, Hear it, Touch it – Informal Hurricane Education Outreach
- WS161. Keeping Business Going When the Wind Starts Blowing
- WS162. Successes and Challenges in Florida's Disaster Recovery
- WS163. Atlantic Basin Hurricane Season Prediction/Outlook-2019
- WS164. Hurricane Michael Public Information Officer Deployment Roundtable
- WS165. Overcoming Barriers to Activating Personnel in Disasters

# Workshop Descriptions

## WS101. Overview of the Emergency Status System: Healthcare Facility Reporting System – *Organized by Larry Green*

Thursday, May 16, 8:30 a.m. – 10:00 a.m.

PBCCC 1A

This training will cover all aspects of the Emergency Status System (ESS). ESS is an online status tracking and availability tool which replaced FLHealthStat in 2018 for reporting information regarding licensed health care facility emergency status, beds, planning and operations as required by Section 408.821(4), Florida Statutes. Licensees providing residential or inpatient services must utilize ESS to report information to AHCA regarding the provider's emergency status planning and operations. This training will provide an in depth look at the system, teach facilities and partners how to utilize the system, and ensure participants walk away with a better understanding of how ESS works.

## WS102. Integrating Community Resiliency Into Disaster Recovery - *Organized by Michele Jones*

Thursday, May 16, 8:30 a.m. – 10:00 a.m.

PBCCC 1B/1C

It is impossible to know how a disaster will reshape the future trajectory of a community. In the immediate aftermath of a crisis, decisions must be made fast to ensure the health and safety of residents. These decisions often have long-term and far-reaching impacts on communities, especially those with low-income and minority populations. Ensuring that the people who live and work in the affected region are included in its recovery allows the community to be reflected in the end result. This panel will explore the whole-community approach to disaster recovery which also supports economic growth by providing access to jobs as well as providing residents with a sense of pride and ownership for their restored community.

## WS103. Hurricanes Michael and Florence Panel Discussion - *Organized by Pablo Santos*

Thursday, May 16, 8:30 a.m. – 10:00 a.m.

PBCCC 1D/1E

Hurricane Michael became the 3rd strongest hurricane to ever hit the state of Florida and the strongest ever during the month of October. Hurricane Florence highlighted how devastating/catastrophic the impacts can be from a storm that was "weakening" as it approached the NC coast reigniting debate about how to properly message storm surge, wind, rainfall, tornado, and marine impacts. There is more to it than the Saffir Simpson scale based on wind. This workshop will focus on both successes and challenges of forecasting and communicating the impacts from these storms. Particular attention will be focused on timing and effectiveness of the flow of meteorological information starting a week before landfall along with the successes and challenges in communicating key messages.

## WS104. Florida National Guard Support - *Organized by Melissa DeLeon*

Thursday, May 16, 8:30 a.m. – 10:00 a.m.

PBCCC 1G/1H

The Florida National Guard will provide an overview of our response to Hurricane Michael discussing best practices and lessons learned. Discussion will also include how the FLNG works as an organization under a state activation, designated mission sets for disaster responses and annual training that occurs with our local, state and federal partners.

## WS105. Let's Talk Trash – The Latest in Debris Management - *Organized by Lee Mayfield*

Thursday, May 16, 8:30 a.m. – 10:00 a.m.

PBCCC 1L

Debris Management is one of the most important and visible aspects of recovery. This Workshop will take a broad look at the latest hot topics in debris and discuss lessons learned and best practices from the last few years, presented by experts who have been there and done that. Topics include contracts, monitoring, waterway cleanup coordination, public communication, private property, etc.

## WS106. Nursing Home Incident Command System and Hospital Incident Command System - *Organized by Larry Green*

Thursday, May 16, 8:30 a.m. – 10:00 a.m.

PBCCC 2A

This workshop will introduce NHICS and HICS as comprehensive incident management systems intended for use in emergency and non-emergent situations in compliance with the new CMS Emergency Preparedness Rule.

WS107. HERricane Hits the Sunshine State! - *Organized by Christy Rojas*

Thursday, May 16, 8:30 a.m. – 10:00 a.m.

PBCCC 2B/2C

The road to readiness requires the skill sets and ideas of all those in whole community interested in becoming part of the emergency management profession. The HERricane program empowers women to pursue careers and leadership roles in emergency management through a week-long summer camp. Here speakers highlight the program's success and how to bring HERricane to your community. The session will cover the history and success of HERricane in Florida and Virginia.

WS108. Emergency Press Conferences and Working with American Sign Language and/or Closed Captioning - *Organized by John Jamason*

Thursday, May 16, 8:30 a.m. – 10:00 a.m.

PBCCC 2D

Information is critical for life safety in times of emergency and disaster. Providing that information is the responsibility of governments, PIO's, media outlets, and responding agencies. Access to that information is equally crucial for persons who are deaf or hard of hearing. Providing access to information is mandated by law under the Americans with Disabilities Act (ADA) but managing how to best go about providing access can be challenging. This workshop breaks it down step by step to show you how to go about providing access proactively by:

- Having providers contracted and on standby well in advance
- How to find qualified ASL Interpreters in your area
- How to set-up the space for the press conference
- How to work with media partners to ensure the Interpreter is in frame

WS109. Best Practices and Lessons Learned – Collier County Public Schools' Hurricane Irma Story - *Organized by Ed Kessler*

Thursday, May 16, 8:30 a.m. – 10:00 a.m.

PBCCC 2E

Join us for a conversation about going to school one day and opening a storm shelter the next day. As more emphasis and expectations are being placed on schools to operate storm shelters, how can we learn from each other? What can school districts in Florida do to support one another? During Hurricane Irma, Collier County Public Schools administrators and staff opened 29 shelters in 28 hours, sheltering 17,000 guests. We rallied our staff and leaned on each other to survive the experience of operating shelters, including sheltering people with special needs and pets. Who knew someone would bring a goat!

WS110. We're in This Together: How Hurricane Michael Took Duke Energy and Mexico Beach from Restoration to Rebuild - *Organized by John Wilson*

Thursday, May 16, 8:30 a.m. – 10:00 a.m.

PBCCC 2F

Electric utilities are an essential part of hurricane recovery. Successful restoration requires close coordination with community partners. High winds and storm surge caused by Hurricane Michael completely eliminated miles of the distribution and transmission lines along Mexico Beach. This workshop takes a look at how strong community partnerships, operational planning and communications were essential to rebuilding the electric grid in less than two weeks.

WS111. Monroe County – Where are we Now? - *Organized by John Wilson*

Thursday, May 16, 8:30 a.m. – 10:00 a.m.

Hilton Coral Ballroom A/B

Monroe County's journey on the road to recovery and readiness since Hurricane Irma will be this workshop's topic. Hear speakers from this community present challenges and opportunities they faced with rebuilding destroyed housing, restoring the economic sector of the Keys, and mitigating infrastructure to continue building long-term resilience to hurricane impacts. As we marked the one-year anniversary of Irma, we continued to wait anxiously for the federal financial disaster supplemental assistance packages from the Economic Development Administration, the Housing and Urban Development, and the National Oceanic and Atmospheric Association to be rolled out. While the Florida Keys have made great strides in recovery, the impacts among the most vulnerable residents, the economic sector, and the workforce housing community continue to be felt.

WS112. Institutes of Higher Education (IHE) Roundtable - *Organized by Ed Kessler*

Thursday, May 16, 8:30 a.m. – 10:00 a.m.

Hilton Coral Ballroom C

This Roundtable will offer IHE Emergency Managers, their partners, and host jurisdictions with an opportunity to address current topics in EM ranging from Hurricane Irma response and recovery lessons learned, to broader campus trends and issues. Open discussion in a facilitated forum will allow for attendees to address relevant concerns or questions in a peer-led environment.

WS113. Hurricane Michael Deployments - Where Emergency Management is Family – Helping a Friend in Need -  
*Organized by Eve Rainey*

Thursday, May 16, 8:30 a.m. – 10:00 a.m.

Hilton Coral Ballroom D/E

Hurricane Michael devastated twelve Panhandle counties; most of them with Emergency Management programs with limited staff, who themselves, were severely impacted. These counties have very limited surge capacity in terms of their Emergency Operations Center's (EOC's) direct disaster response. Many emergency management professionals gladly rolled up their sleeves and stepped up to assist their devastated peers with EOC command, mass care, human services, logistics, and public information, to name only a few. This roundtable discussion by professionals who volunteered, will discuss challenges, best practices, lessons learned, and how their emergency management experience augmented the requesting EOC's capability. The dialogue will conclude with a conversation about the newly formed FEPA EOC Mutual Aid Working Group.

WS114. Game Changers: Utilizing Technology to Identify and Support Individuals with Medical Needs - *Organized by Michele Jones*

Thursday, May 16, 1:30 p.m. – 3:00 p.m.

PBCCC 1A

In today's data driven world, technology can be utilized to assist members of our community, specifically individuals with disabilities or special medical needs. This workshop will introduce the Disability Data Map as developed by the Virginia Department of Emergency Management. The Disability Data Map utilizes U.S. Census data to provide emergency management officials with the necessary information to appropriately plan and respond for the care of individuals with disabilities in their communities. By providing participants with the tools to access, map, download, and use their own data, this workshop will showcase how this process can be utilized as a game changer for a community.

WS115. The Disaster Driven Feeding Process: Short Term to Long Term Feeding - *Organized by Jessica Geib*

Thursday, May 16, 1:30 p.m. – 3:00 p.m.

PBCCC 1B/1C

Federal, State and Feeding network experts speak about the whole-community feeding timeline, from initial response to long-term recovery. Learn how to access USDA foods already in your communities for immediate sheltering, household, and congregate feeding needs, as well as new long-term feeding programs newly piloted. The response to Hurricane Michael, a program was developed to support and mature a long-term feeding program for the rural, financially-disadvantaged communities left devastated. The program looked at innovative approaches in the transition from short term feeding by VOAD groups and the federal government, as well as the food bank network in these communities. Results included stronger relationships between traditional emergency feeding partners and the Food Bank network. The program also integrated school superintendents, county emergency management, local food banks and community/faith based partners in support of all available options, resulting existing community partners supporting citizens with minimal logistical support from their state and federal partners for a longer duration, as dictated by the devastation caused by Hurricane Michael.

WS116. High Resolution Potential Storm Surge Flooding Map: What Is It? What Does It Represent? - *Organized by Pablo Santos*

Thursday, May 16, 1:30 p.m. – 3:00 p.m.

PBCCC 1D/1E

The potential High Resolution Inundation Graphic is a location specific depiction of the reasonable worst case scenario based on exceeding the 1/10 chance inundation level (above ground level). It is derived objectively from probabilistic storm surge run from the latest forecast. As such, it is not a flood map of expected storm surge flooding. It is meant to be used as a planning tool to help EMs make better risk assessments and fine tune evacuation decisions. Yet this map is often wrongly depicted as a depiction of expected flooding. This session concentrates on explaining how this map is derived, what it depicts, and how to properly message it. Also how it relates to the storm surge watch/warning map which is a product designed for public messaging. It will include an interactive exercise to have the audience train on its interpretation and how to message it based on scenarios.

WS117. Post-Disaster Toolkit for Floodplain & Emergency Managers - *Organized by AnnMarie Insalaco*

Thursday, May 16, 1:30 p.m. – 3:00 p.m.

PBCCC 1G/1H

Florida, like other States, implements State coordination of the NFIP using the FEMA Guidance for Conducting Community Assistance Contacts and Community Visits (FEMA F-776) document, which has been a cumbersome, time consuming, redundant and inefficient

process that often results in unclosed CAVs, and sometimes adversarial perspectives with communities that results in less than constructive relationships with local governments. Florida proposes to conduct CAVs in all communities in the State (468) during a three-year period by conducting between 20 and 25 CAVs during approximately seven to eight Regional CAV engagement meetings in each of three areas of the State (north, central and south Florida). Each meeting consists of a plenary session and an individual community meeting. During the plenary we overview popular topics in floodplain management, including post-disaster responsibilities for floodplain managers and community staff, based on the Post-Disaster Toolkit.

WS118. How a Minority Community Thrived After a Devastating Storm - Organized by Bill Johnson, RN

Thursday, May 16, 1:30 p.m. – 3:00 p.m. PBCCC 1L

A multi-agency panel will “walk” attendees through the Gadsden County response and recovery for Hurricane Michael, the strongest hurricane on record to impact the Gulf coast region. With only 46,000 residents, Gadsden County is the only majority African-American county in Florida. The presenters will share the tactics, best practices, and teamwork used to effectively manage the needs of this predominantly rural county. Topics include the importance of collegial support from emergency management, the National Guard, and law enforcement; a “whole” community approach including volunteer and faith-based agencies; and the pros & cons of social media in a rural environment.

WS119. Veterans Administration: Emergency Management Local Resources (What Can They Bring To the Table) and Florida NDMS Federal Coordinating Centers (What They Are and Are Not) - Organized by Larry Green

Thursday, May 16, 1:30 p.m. – 3:00 p.m. PBCCC 2A

Informational roundtable discussion on the deployable capabilities and resources within the Veterans Health Administration in Florida and how to access them. Discussion based roundtable focusing on the Federal Coordinating Centers in Florida, their roles and responsibilities, capabilities and capacities, their mission and role as community partner in evacuation planning.

WS120. Emotional and Spiritual Care: Before, During and After - Organized by Christy Rojas

Thursday, May 16, 1:30 p.m. – 3:00 p.m. PBCCC 2B/2C

This workshop will explore the elements of Emotional and Spiritual Care: Before, During, and After the disaster. It will look at the responses to both Hurricanes Irma and Michael here in Florida. Panelists will represent faith-based and secular providers who will share their experiences. It will discuss responder preparedness to disasters.

WS121. Evacuation and Sheltering Expectations: The Message & The Mission - Organized by John Jamason

Thursday, May 16, 1:30 p.m. – 3:00 p.m. PBCCC 2D

Emergency management officials and their public information officers have numerous catchphrases – run from the water, hide from the wind; evacuate tens of miles, not hundreds of miles; shelters are life boats, not cruise ships. When providing messages on public safety, it is necessary to provide a message that residents can connect with, act upon, and remember. This expert panel will discuss the many common issues faced when trying to communicate effectively with residents to appropriately set expectations during a disaster and will include a review of what messages seem to have connected to the public and which ones practitioners are still struggling to convey.

WS122. Orchestrating the Nation’s Largest Disaster Supplemental Nutrition Assistance Program (D-SNAP) Activity - Organized by Jessica Geib

Thursday, May 16, 1:30 p.m. – 3:00 p.m. PBCCC 2E

Following Hurricane Irma in 2017, the Florida Department of Children & Families (DCF) implemented a Disaster Supplemental Nutrition Assistance Program (DSNAP), the largest ever nationally. Even with years of planning and training, the event taxed all the agency’s resources – and coordination with statewide and local EOCs and law enforcement was essential. The results built agency capacity and experience, advanced new technological solutions for national DSNAP use, promoted the training and use of the Incident Command System (ICS) for future events – all while providing food assistance. The session will share specifics on the 2017 DSNAP event, including pre-launch activities, site operations, lesson’s learned, and outcomes that benefited Florida’s 2018 DSNAP event.

WS123. Sheltering and Housing with Limited Infrastructure Support: Hurricane Michael Lessons Learned - Organized by Michele Jones

Thursday, May 16, 1:30 p.m. – 3:00 p.m. PBCCC 2F



Hurricane Michael was the strongest storm in terms of maximum sustained wind speed to strike the contiguous United States since Hurricane Andrew in 1992, the impacts of which limited the availability of facilities that could be utilized as shelters after the storm had passed. Local mass care practitioners will share first-hand experiences from Bay County as they examine the critical components of transitioning from evacuation shelters to post-impact shelters, innovative approaches utilized to move residents back into their homes, and best practices and lessons learned that can be applied across an all-hazards approach.

**WS124. Going to Battle with Hurricane's Florence & Michael: Having the Right Army to Fight the ESF-2 Battle - Organized by Andrew Sussman**

Thursday, May 16, 1:30 p.m. – 3:00 p.m.

Hilton Coral Ballroom A/B

Hurricane's Florence and Michael proved how critical utilizing the Department of Homeland Security, Office of Emergency Communication's technical assistance is to the states as tele-communicators serve as a lifeline to the operations across the state.

The State of North Carolina (NC) conducted Communications Unit Leader and Auxiliary Communications training with OEC, building a cadre of tele-communicators. During Hurricane Florence, the Statewide Interoperability Coordinator was able to utilize relationships and partnerships created as part of OEC facilitated training.

In Florida, DHS and OEC partners were embedded within the State Emergency Response Team Emergency Support Function-2, Communications and at the local level providing support in bridging gaps in communication while networks were being rebuilt.

This session will have a panel of subject matter experts, who will share their experience during Hurricane Florence working in the EOC and coordinating Emergency Support Function-2, implementing emergency communications governance, training, and emergency response.

**WS125. Recovery Through FEMA's Grants Portal Roundtable - Organized by John Wilson**

Thursday, May 16, 1:30 p.m. – 3:00 p.m.

Hilton Coral Ballroom C

Hurricane Irma introduced much of Florida to FEMA's New Public Assistance Model which includes their web-based application, Grants Portal. Needless to say, there was a learning curve and those who were "portal power users" definitely have an advantage. Join our roundtable as we walk through the PA Model using Grants Portal so that you can be better prepared for the next disaster. Learn about the four points that you can touch your project throughout the FEMA PA process. We will also go over applicant-required checkpoints and discuss specific items that you need to address/be aware of at each checkpoint.

**WS126. The Irma Long Term Community: If Not Us, Then Who? Roundtable - Organized by Robert Sofaly**

Thursday, May 16, 1:30 p.m. – 3:00 p.m.

Hilton Coral Ballroom D/E

More than a year since Irma impacted Florida, the long-term recovery community continues providing services at a high level. Without the commitment and resources of partners from across the recovery spectrum – government, non-government, faith based, grassroots community agencies – who would fill in? Panelists will explore program successes and challenges, discuss the transition from recovery and relief efforts to long-term recovery, brainstorm how to better integrate with government partners, and what lessons can be taken away from program differences to build a sustainable long-term recovery model, one that is seamless to replicate and reduces the amount of time it takes to stand up.

This roundtable will examine various organizations across Florida engaged in long-term recovery and the potential impact of their absence and/or the absence of their resources.

**WS127. Thinking Outside of the Box - Airboat and Mosquito Control Response Teams – Organized by John Wilson**

Thursday, May 16, 3:30 p.m. – 5:00 p.m.

PBCCC 1A

Sometimes the road to readiness requires us to have specialized resources that we normally don't have on hand. Local airboat tour operators can be an additional resource for emergency management teams to consider when conducting flooding response and evacuation operations. Additionally, mosquito control teams can assist in vector control to reduce or prevent diseases. This workshop will cover the experience of a team of airboats/operators from Wild Florida (Gator & Wildlife Park located in Kenansville, FL) sent to Hurricane Florence in North Carolina in 2018. It will also cover efforts of the Mosquito Control Incident Response Team (MCIRT) overseen by the Florida Department of Agriculture and Consumer Services. The workshop will go over lessons learned from recent responses and how local emergency management agencies can include these assets in their response plans.

WS128. Are You FEPA Certified – If Not, Why Not? - *Organized by Eve Rainey*

Thursday, May 16, 3:30 p.m. – 5:00 p.m.

PBCCC 1B/1C

Why be certified? What does it mean to me? During this interactive workshop, learn what kinds of emergency management certification opportunities there are (including Volunteer, Healthcare, and Instructor) and what you need to do to accomplish this goal. Commissioners will first present on factors needed to succeed, then you will have the opportunity to meet with Certification Commissioners and work with them on your specific questions regarding the application process and/or your application.

WS129. Significant Inland Flooding: Could It Happen in Florida? - *Organized by Pablo Santos*

Thursday, May 16, 3:30 p.m. – 5:00 p.m.

PBCCC 1D/1E

Hurricane's Harvey and Florence last two years demonstrated how catastrophic flooding impacts are very much possible well away from where the destructive winds occur, or with any system regardless of their SS category. This session focuses on challenges and ways to message this hazard and the associated threat/potential impacts and also looks at potential scenarios of what a Harvey/ Florence type event could look like across portions of the Florida peninsula.

WS130. Mitigate Florida – *Organized by AnnMarie Insalaco*

Thursday, May 16, 3:30 p.m. – 5:00 p.m.

PBCCC 1G/1H

Please join us for an interactive and informative mitigation planning workshop! The workshop will include discussions of state and local mitigation planning. To start, there will be a discussion of statewide programs and initiatives, including the future of the Watershed Planning Initiative, HMGP funding for FMAG declarations, re-energizing Silver Jackets, and implementation of mitigation related items in DRRA, among other topics. There will also be discussion about Mitigate FL Subcommittees, such as the Insurance Subcommittee and the Outreach Subcommittee, during which we will solicit ideas for the direction of both.

We will then move to a discussion of available resources for LMS planning, including the LMS Update Manual, GIS resources, and others. This will be followed by short presentations from select LMS coordinators regarding the organization of their working groups, project prioritization process, and plan update process, with time for questions. The workshop will conclude by soliciting feedback regarding resources that mitigation planners would find useful in the future.

WS131. Hurricane Michael – The Inland County Experience - *Organized by Lee Mayfield*

Thursday, May 16, 3:30 p.m. – 5:00 p.m.

PBCCC 1L

Hurricane Michael was the most intense and destructive hurricane to make landfall in Florida in decades. Inland, panhandle counties were severely impacted by Michael and have a unique story to tell. Presenters at this Workshop will be senior emergency managers from a number of inland counties who will outline their experiences leading their organizations through this catastrophic storm.

WS132. Healthcare Emergency Management: Creating and Sustaining a Compliant and Functional Program - *Organized by Larry Green*

Thursday, May 16, 3:30 p.m. – 5:00 p.m.

PBCCC 2A

Healthcare Emergency Management Programs tend to focus on compliance with regulatory requirements (what do we need to do to pass), rather than on a program that is functional and sustainable.

This session will discuss how to have a program that meets regulatory requirements and is "survey ready" as well as being functional during disasters. We will also discuss how to educate administrators on the importance of an EM program in not only providing a needed resource to the community in a disaster, but continue to generate revenue to sustain operations.

WS133. Hurricane's Irma and Michael - DCMP Update - *Organized by Christy Rojas*

Thursday, May 16, 3:30 p.m. – 5:00 p.m.

PBCCC 2B/2C

This workshop will discuss the FEMA Disaster Case Management Program grants that were awarded to Volunteer Florida as a result of Hurricane's Irma and Michael. The panel will discuss the parameters of the grants, the anticipated outcomes, and the current status of disaster case management for the survivors of the 2 storms. There will be a discussion of the lessons learned and recommendations for subsequent DCMP deployments.

WS134. Increasing the “Serve” in Public Service - *Organized by John Jamason*

Thursday, May 16, 3:30 p.m. – 5:00 p.m.

PBCCC 2D

This session will help attendees keep themselves sensitive to the human impacts that accompany disasters both small and large. One of FEMA's most experienced instructors will share his techniques for keeping a connection between the media and those affected by disaster. The motto of FEMA's Advanced PIO class is “Getting the Right Information to the Right People at Exactly the Right Time So Everyone Is Empowered to Make the Right Decisions”. After this workshop, you will be able to apply this motto with empathy and understanding. Learn why “thoughts & prayers” is just not enough.

WS135. Hurricane Michael Coastal Counties – Lessons Learned - *Organized by John Wilson*

Thursday, May 16, 3:30 p.m. – 5:00 p.m.

PBCCC 2E

What do you do when a late season storm comes out of nowhere and quickly becomes the strongest hurricanes to ever strike your community? This workshop will present the effects that the coastal counties of Bay, Gulf, Franklin, and Wakulla experienced when Hurricane Michael came ashore last October. Come and listen to these county's emergency manager's recount what happened and what they did in response to and recovery from this historic event. Topics to be covered include hurricane forecast and evacuation response – messaging issues, communication and situational awareness issues, debris, mutual aid response, post storm sheltering and housing, and economic issues dealt with in recovery.

WS136. Inter-Agency Damage Assessments - *Organized by Robbie Sofaly*

Thursday, May 16, 3:30 p.m. – 5:00 p.m.

PBCCC 2F

The Orange County Property Appraiser's Office, American Red Cross, and other agencies leverage technology when assessing damages following catastrophic events, such as hurricanes. Orange County's ESF 19 creates a spatial interface through our GIS and provides information to the damage assessment teams in the field for rapid response and inspections. Agencies like the American Red Cross utilize other tools to conduct impact assessments, building a common operating picture through data sharing, enabling more efficient service delivery and operational planning.

With significant damage assessments having been recently conducted in response to Irma and Michael, these models have been tested and continue to evolve. This presentation provides a comprehensive overview of current damage assessment models – highlighting proven methods, stressing the importance of collaboration, and identifying actionable steps.

WS137. Understanding the Unique Challenges in Higher Education Emergency Management - *Organized by Ed Kessler*

Thursday, May 16, 3:30 p.m. – 5:00 p.m.

Hilton Coral Ballroom A/B

This session will discuss what makes emergency management at institutions of higher education unique. Some of the topics that will be discussed are the Clery Act, emergency alerts/mass notification, supporting large-scale events, students as a vulnerable population, geographically remote campuses in multiple jurisdictions, research labs, and the different capabilities and resources institutions of higher education can provide.

WS138. Help From Everywhere – Mutual Aid to Michael Roundtable - *Organized by John Wilson*

Thursday, May 16, 3:30 p.m. – 5:00 p.m.

Hilton Coral Ballroom C

The road to readiness relies heavily on agreed-upon neighbor helping neighbor mutual aid arrangements when they are “ground zero”. That certainly was the case in Hurricane Michael where several incident management teams deployed to assist stricken communities get through a very rugged response phase. This workshop will go over the mutual aid effort undertaken in response to Hurricane Michael. Speakers from the fire, law and State incident management teams will cover their experiences and lessons learned to better our future readiness capabilities.

WS139. Large Congregate (Mega) Shelters: An Inter-Agency Approach - *Organized by Charles Parker*

Thursday, May 16, 3:30 p.m. – 5:00 p.m.

Hilton Coral Ballroom D/E

Following landfall of Hurricane Florence in North Carolina, the State, in coordination with the University of North Carolina, selected The William & Ida Friday Center for Continuing Education as one of its two “mega shelters”. The mega shelter(s) housed evacuees from Coastal North Carolina, was supported (facilities-wise) by the University of North Carolina, resourced by the State and Local County, and managed by the American Red Cross. Not without its challenges, the collaborative efforts from a multitude of agencies afforded some 500 evacuees safe refuge while Florence passed over the State.

This roundtable will examine the various entities involved in the operation of the Friday Center Mega Shelter and how a "one stop shop" shelter model aided the evacuees in their recovery. Additionally, recent experiences from Hurricane Michael and the Arnold HS shelter in Bay County, FL operation will be incorporated and examined. Experts from Emergency Management, the International Association of Venue Managers, and American Red Cross will comprise the panel.

**WS140. Cover Your Arts – Protecting Treasures From Disasters - Organized by John Wilson**

Friday, May 17, 8:30 a.m. – 10:00 a.m.

PBCCC 1A

Any community's cultural and historical resources are also vulnerable to the impacts of hurricanes – yet how much readiness efforts are devoted to protecting them? This workshop will cover the challenges and opportunities to effectively respond to the needs of your cultural community. Hear speakers from the Smithsonian Institution and FEMA go over the unique challenges faced at museums and other cultural heritage sites as they prepare for emergencies and disasters, and resources available at the federal level that can help both the emergency management and cultural communities protect our cultural heritage.

**WS141. Doing the Most Good: Salvation Army from Hermine to Michael - Organized by Jessica Geib**

Friday, May 17, 8:30 a.m. – 10:00 a.m.

PBCCC 1B/1C

The Salvation Army Emergency Disaster Services in Florida has implemented several new procedures and tools to increase service delivery in response. Growing from 15k meals served during Hurricane Hermine to almost 700k in Michael, learn about enhances to our programs that include complex fleet management, value of service tracking, and innovative feeding systems and partnerships.

**WS142. Messaging Impacts from Potential Tropical Cyclones - Organized by Pablo Santos**

Friday, May 17, 8:30 a.m. – 10:00 a.m.

PBCCC 1D/1E

Tropical Storm Gordon developed across South Florida. Advisories were started the day before but mostly due to concerns for development across the Gulf once it was passed the South Florida region. Yet once advisories started, the Cone of Uncertainty intercepted the region as the center of the storm was forecast to pass the region towards the Gulf. This session addresses challenges in communicating the potential impacts from the hazards associated with such systems which might be the same or as serious in some cases regardless of storm development. Perspectives will be shared based on Tropical Storm Gordon.

**WS143. Healthcare & Emergency Management: Implementing the Statewide Emergency Power Requirements - Organized by Eve Rainey**

Friday, May 17, 8:30 a.m. – 10:00 a.m.

PBCCC 1G/1H

On September 10, 2017 Hurricane Irma made landfall as a Category 4 hurricane. As a result of the damages that extended throughout the State of Florida, approximately 15 million lost power. As temperatures rose in the post-Hurricane Irma days, eight (8) patients in one nursing home facility in Broward County died from heat related illnesses, ultimately the total would be 14 patients.

As a result, on September 16, 2017, Governor Rick Scott directed the Agency for Health Care Administration (AHCA) and the Department of Elder Affairs (DOEA) to issue Emergency Rules requiring all Assisted Living Facilities (ALFs) and Nursing Homes (NHs) to submit Emergency Power Plans (EPPs) to local emergency management agencies for approval, and acquire a generator with 96-hours of fuel to maintain an ambient temperature of 81 degrees, or lower.

On March 26, 2018, Senate Bill 7028 and House Bill 7099 were signed into law, making permanent the requirements of the Hurricane Irma ALFs and NHs Emergency Rules. All ALFs and NHs were required to resubmit their EPPs to the county Emergency Management Agencies by April 25, 2018, and all facilities were mandated to be in compliance, with approved plans, generators, and fuel by June 1, 2018.

What level of coordination and collaboration does it take to implement such impactful legal requirements in the aftermath of a devastating hurricane, in between two other catastrophic hurricanes that are consuming available resources? Hear from those involved in the process.

**WS144. Evacuation Policy – Where Are We At and Where Are We Going? - Organized by Lee Mayfield**

Friday, May 17, 8:30 a.m. – 10:00 a.m.

PBCCC 1L

The pre-landfall hurricane evacuation process is one of the most important pieces of any EOC's operation and is inherently difficult. Timing concerns, routes, data, logistical support and geography all provide unique challenges to decision-makers. There are currently a number of evacuation guidelines and planning considerations in existence, many of which encourage coordination and consistency between jurisdictions. Come learn more about these planning tools and discuss where we are at and where we are headed when it comes to evacuation planning, decision-making and best practices.

WS145. Hurricane Michael: Unique Challenges and Unique Solutions for a Healthcare System - Organized by Larry Green

Friday, May 17, 8:30 a.m. – 10:00 a.m.

PBCCC 2A

Michael brought unique challenges to our communities: Long-term loss of communications, closure of hospitals, community devastation that impacted healthcare workers. This session will describe how Ascension's Sacred Heart Health System, with 3 hospitals and over 70 outpatient and clinical locations, addressed these unique challenges from pre-storm to post-storm.

WS146. Volunteer Florida Disaster Fund Update: Irma and Michael - Organized by Christy Rojas

Friday, May 17, 8:30 a.m. – 10:00 a.m.

PBCCC 2B/2C

This workshop will discuss the grants that were provided from the Volunteer Florida Foundation Disaster Fund for both Hurricane's Irma and Michael. It will highlight some of the programs funded as well as review some of the applications to showcase some lessons learned and make recommendations for future funding requests. There will be an exercise to help internalize some of the discussions.

WS147. Effective Communications During Hurricane Response - Organized by John Jamason

Friday, May 17, 8:30 a.m. – 10:00 a.m.

PBCCC 2D

Information officers leverage the use of technology when communicating the updates and damages following catastrophic events, such as hurricanes, to the residents. This presentation identifies a proven method in rapidly communicating vital information regarding hurricane preparedness and hurricane damage in specific areas that our residents should know of. Rapidly emerging social media platforms have set the course for growing communications between government and individuals. Emergency communication in hurricanes also hinges on the right tools and people, such as, a Regional Joint Information Center, RSS feeds, social media monitoring and data sharing. This session brings together experts from both Texas and Florida to share their proven communications strategies.

WS148. Lessons Learned From Hurricanes and Other Events—UAS - Organized by Juan Mestas

Friday, May 17, 8:30 a.m. – 10:00 a.m.

PBCCC 2E

This presentation will begin with a presentation from an already well established Unmanned Aircraft Systems (UAS) program with Florida Task Force 2 with representation from the FAA to answer participant questions followed by lessons learned from deploying UAS to support Hurricane's Harvey, Irma, in 2017 as well as Hurricane Michael and the Lower Puna volcanic event in Hawaii in 2018.

From the effects of FAA flight restrictions to communicating with resources on the ground and in the air, participants will learn what has worked as well as what has not.

WS149. Hurricane Michael: Florida's Lessons Learned from WebEOC - Organized by Michele Jones

Friday, May 17, 8:30 a.m. – 10:00 a.m.

PBCCC 2F

During Hurricane Michael, the Florida Division of Emergency Management utilized WebEOC for the first time in response to a major disaster. While the state system was implemented, tested, and trained at the beginning of the 2018 hurricane season, response activities for Hurricane Michael put the system through its paces. During this workshop, state and county WebEOC administrators affected by Hurricane Michael will recount the issues experienced, share best practices, and discuss next steps for the system.

WS150. Connecting Communities: Assisting Individuals with Disabilities During Disasters - Organized by Michele Jones

Friday, May 17, 8:30 a.m. – 10:00 a.m.

Hilton Coral Ballroom A/B

Led by an expert panel, this workshop will examine the various approaches available to jurisdictions for connecting support services to persons with disabilities during times of disaster. During Hurricane's Matthew, Irma, and Michael, the processes of the level of care provided to assist individuals with disabilities was tested. This discussion will include assorted authorities and corresponding roles, identify key planning considerations, provide alternative avenues for success, highlight best practices, and provide opportunities to connect emergency management officials with resources to help persons with disabilities in their communities.

WS151. From The Ground Up: Engaging At-Risk Communities in Disaster Mitigation Planning Roundtable - *Organized by Andrew Sussman*

Friday, May 17, 8:30 a.m. – 10:00 a.m.

Hilton Coral Ballroom C

We typically look at experts in the field when designing emergency plans and response operations. They are the experts of course! But how does a top-down approach to policy and planning end up translating to the community level: to the individuals and families whom we expect to navigate these plans, which ultimately serve to protect their health and well-being in times of disaster? In this roundtable discussions we will look at a few case studies of Community-Based Participatory Research (CBPR) methods to help spark ideas for agencies to consider adopting a more ground up approach to disaster mitigation and response planning. We will discuss challenges, successes, and come away with an outline of examples and ideas to bring back to our own respective communities.

WS152. Hurricane Evacuation: Analysis and Lessons From Harvey, Irma, Florence and Michael - *Organized by Andrew Sussman*

Friday, May 17, 8:30 a.m. – 10:00 a.m.

Hilton Coral Ballroom D/E

This roundtable will address various aspects of evacuation planning, modeling and lessons learned. This includes an examination of evacuation plans for all counties in the state of Florida that rate and compare each plan for carless and vulnerable populations. Techniques, and models to reduce traffic congestion, the role of law enforcement in evacuation planning, and other related topics. Analysis includes the Florida Department of Transportation SunGuide program, which gathers roadway data from across the state. This vast sensor array continuously monitors roadway volumes and speeds for more than 650 locations. The analysis of the SunGuide data quantifies and illustrates how the evacuation progressed and ultimately how the evacuees reentered, after the storm.

WS153. Small Business Administration: Response to Hurricane Michael - *Organized by Andrew Sussman*

Friday, May 17, 10:30 a.m. – Noon

PBCCC 1A

Hurricane Michael, with winds of 155 mph, was the first Category 4 storm on record to make landfall in the Florida Panhandle and the strongest storm to make landfall in the continental US since Hurricane Andrew in 1992.

Successful disaster response and recovery is a joint effort and requires a unified effort between federal, state, local and tribal stakeholders, including both public and private partners. This workshop will focus on the SBA Disaster Loan Program, its role in overall disaster recovery, and lessons learned from Hurricane Michael.

The SBA Disaster Loan Program is the federal government's primary form of assistance for the repair/replacement of uninsured disaster damages. The SBA has responded to the county's largest disaster events, including Hurricane Michael where SBA approved over \$642.6 million to nearly 14,000 homeowners, renters, businesses and nonprofit organizations, and the number is still rising. SBA also offers mitigation assistance through its disaster loan program which can be used to repair or reconstruct homes and businesses back stronger and more resilient.

WS154. Student Presentations - *Organized by Jessica Geib*

Friday, May 17, 10:30 a.m. – Noon

PBCCC 1B/1C

This session will feature selected research presentations from students in Emergency and Disaster Management related academic courses or programs. A panel discussion with key emergency management stakeholders on the student's research will follow each presentation. All are encouraged to attend to both support and engage future emergency managers in the making. All student scholarship recipients should plan to attend this session.

WS155. Community and Organizational Resiliency: Analysis of Hurricane Irma After Action Reports – *Organized by Andrew Sussman*

Friday, May 17, 10:30 a.m. – Noon

PBCCC 1D/1E

Research presentation highlighting the results of analyzing 38 community and organizational resiliency factors in 21 county Hurricane Irma after action reports; concludes with practical recommendations.



WS156. Meeting Human Needs After Catastrophes - Hurricane Michael - *Organized by Jessica Geib*

Friday, May 17, 10:30 a.m. – Noon

PBCCC 1G/1H

In addition to setting up an Operations, Logistics, Planning and Finance Branch as Bay County responded to Hurricane Michael, a Human Services Branch was also set up to address needs in the areas of Sheltering, Feeding, Distribution of Goods (PODS), as well as Volunteers and Donations. This workshop will take the participants from landfall through the first several weeks of response and as it transitioned into Recovery. From the challenges faced and victories achieved, the panelist will present the importance for local EOC's to set up a Branch to address critical humanitarian needs.

WS157. Social Media Exercise Recap - *Organized by John Jamason*

Friday, May 17, 10:30 a.m. – Noon

PBCCC 1L

This session will discuss the outcomes and lessons learned during the 2019 GHC Social Media Exercise. Exercise participants will have an opportunity to share new and innovative ideas, trends and concepts gained from participating and examine how conference attendees engaged throughout the week.

WS158. Patient Placement: A Complex Move - *Organized by Larry Green*

Friday, May 17, 10:30 a.m. – Noon

PBCCC 2A

This workshop will cover the challenges that healthcare facilities are faced with when it comes to patient placement during an emergency. Also covered will be how patient placement fits into the health and medical frame work.

WS159. Team Rubicon – Florida Operations Update - *Organized by Christy Rojas*

Friday, May 17, 10:30 a.m. – Noon

PBCCC 2B/2C

Team Rubicon has been active in Florida during the response and initial recovery phase of the last three consecutive hurricane seasons and we have been actively growing our domestic deployable team within the state of Florida to be able to better respond to disasters with a local presence. We want to show you how and what we do so we can help more in Florida!

WS160. See it, Hear it, Touch it – Informal Hurricane Education Outreach - *Organized by John Jamason*

Friday, May 17, 10:30 a.m. – Noon

PBCCC 2D

The FIU International Hurricane Research Center, will describe education outreach partnerships, including the Eye of the Storm museum event, the Wall of Wind Mitigation Challenge and social media program and Wall of Wind museum exhibit.

WS161. Keeping Business Going When the Wind Starts Blowing - *Organized by Lee Mayfield*

Friday, May 17, 10:30 a.m. – Noon

PBCCC 2E

Business Continuity planning is key to ensuring a company can provide uninterrupted service to its clients. Sometimes they are customers from around the world buying a product and other times they are first responders and emergency managers relying on a critical service. This Workshop overviews two different businesses and explores how they stay up and running when disaster strikes. Chico's FAS, Inc. headquartered in Fort Myers, FL will explain how they evacuated their campus while simultaneously keeping 1,450 stores and distribution centers open and operating nationwide. Verizon will outline how their response team partners with responders to provide equipment and support during disasters.

WS162. Successes and Challenges in Florida's Disaster Recovery - *Organized by Michele Jones*

Friday, May 17, 10:30 a.m. – Noon

PBCCC 2F

The 2016-2017 Hurricane season, particularly troublesome for Florida, highlighted the fact that disaster recovery is an iterative and long-term process. Only recently, and only for some areas have CDBG-DR funds slated for Hurricane's Hermine and Matthew percolated down to populations in need. Disaster recovery programs for Hurricane Irma survivors are being implemented yet unmet needs remain across the state. This session assesses the pace and progression of disaster recovery across the state through the lenses of different federal programs and discusses some of the successes and challenges faced by survivors, local, state, and federal disaster recovery partners.

WS163. Atlantic Basin Hurricane Season Prediction/Outlook-2019 – Organized by John Wilson

Friday, May 17, 10:30 a.m. – Noon

Hilton Coral Ballroom A/B

Colorado State University's initial forecast for the 2019 season will be presented and discussed in detail. An update on the current and projected trends in both El Nino and Atlantic sea surface temperatures and pressures will also be presented.

WS164. Hurricane Michael Public Information Officer Deployment Roundtable - Organized by John Jamason

Friday, May 17, 10:30 a.m. – Noon

Hilton Coral Ballroom C

With the landfall of Hurricane Michael taking place in a more rural part of the state, many communities requested assistance with law enforcement, emergency management, fire rescue and public information. Many PIO's from around the state heeded the call from the State Deployment Team and headed to various locales across the Panhandle. We will speak with some of those PIO's and discuss their deployments and any takeaways they have. There will be ample time for questions and answers.

WS165. Overcoming Barriers to Activating Personnel in Disasters - Organized by John O'Connor

Friday, May 17, 10:30 a.m. – Noon

Hilton Coral Ballroom D/E

The success of a county's preparedness and response is dependent on staff. For staff to report for activation duty, the county can take action to remove barriers to staff response. Many counties stress personal preparedness with their essential employees and their families, but each emergency situation and scenario presents "real world" challenges. Recent events have resulted in significant widespread damages displacing emergency management personnel, activations for extended periods of time, prolonged closings with limited alternatives for school-aged children and childcare and multiple community-wide service disruptions.

This roundtable discussion will highlight personal preparedness programs for emergency personnel, case studies of the successes and challenges of those programs, unexpected obstacles and ad hoc solutions and feature Sarasota County's innovative plan for childcare for essential employees and Bay County's efforts to assist their employees affected by Hurricane Michael. Please bring your thoughts, ideas and best practices to share with your colleagues.

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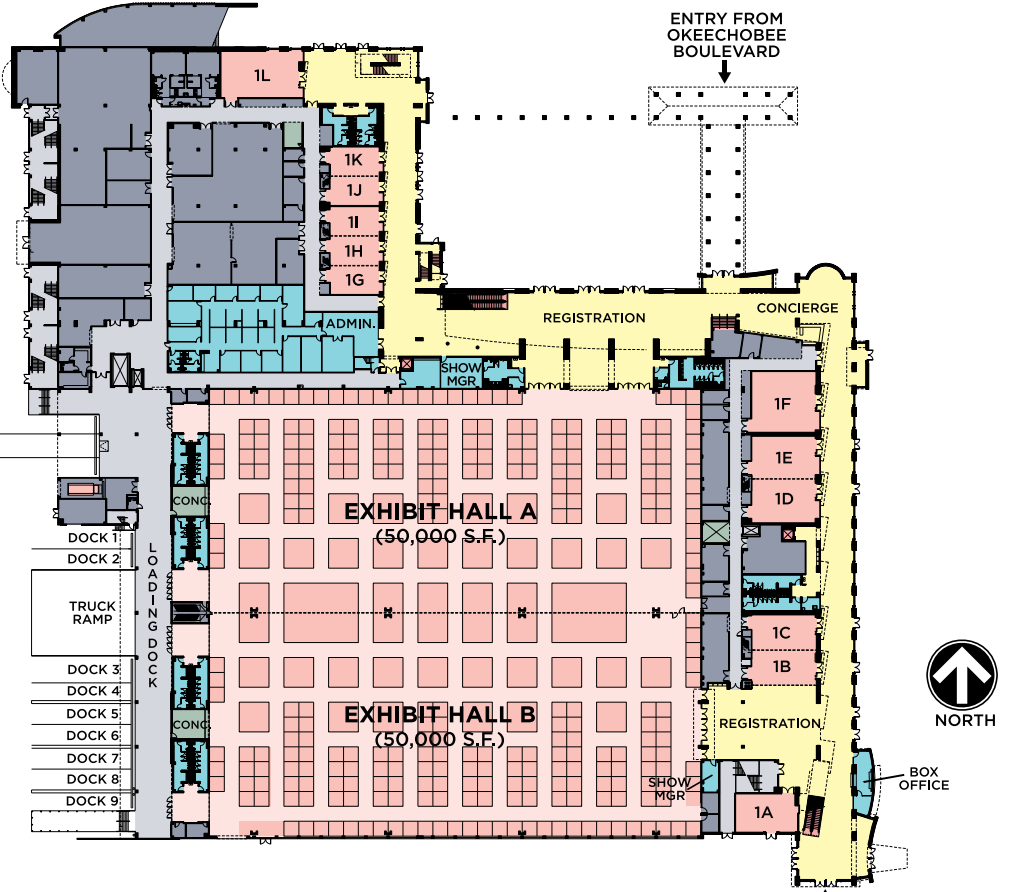


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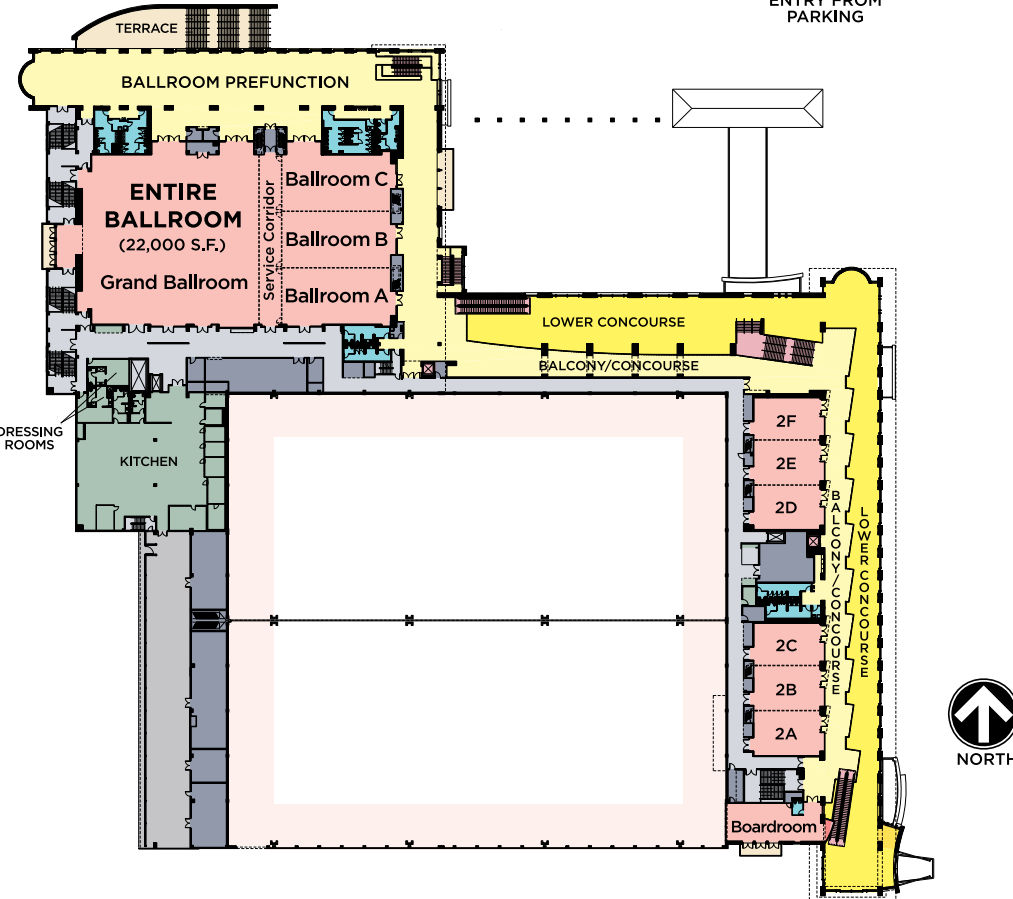
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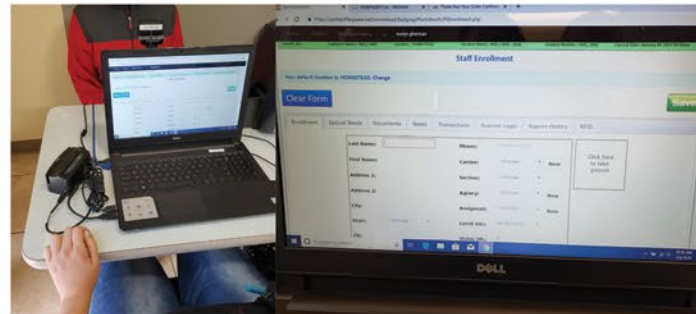
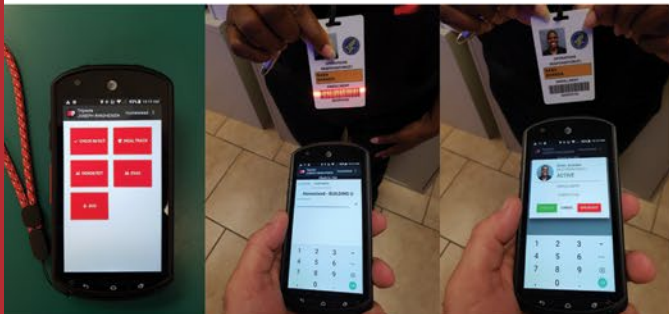
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