

# GOVERNOR'S HURRICANE CONFERENCE®

MAY 12-17, 2024

PALM BEACH COUNTY CONVENTION CENTER HILTON WEST PALM BEACH

# **From Forecast to Action**



Florida Division of Emergency Management American Red Cross

National Weather Service

Florida Emergency Preparedness Association









We are grateful for the opportunity to assist in your recovery efforts. We stand ready to serve.

# Governor's Hurricane Conference® **In-Kind Donors**







The Governor's Hurricane Conference® relies heavily on the assistance of volunteers to prepare for and execute the conference. The four sponsoring agencies (Florida Division of Emergency Management, American Red Cross, Florida Emergency Preparedness Association and the National Weather Service) dedicate extensive human and other resources to all aspects of the conference. Additionally, other agencies and organizations provide staff and services that help make the conference a success. It is with sincere appreciation that we recognize those agencies.





# Governor's Hurricane Conference® **Conference Underwriters**





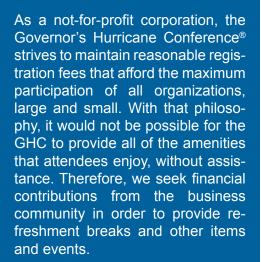


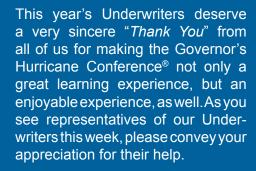


















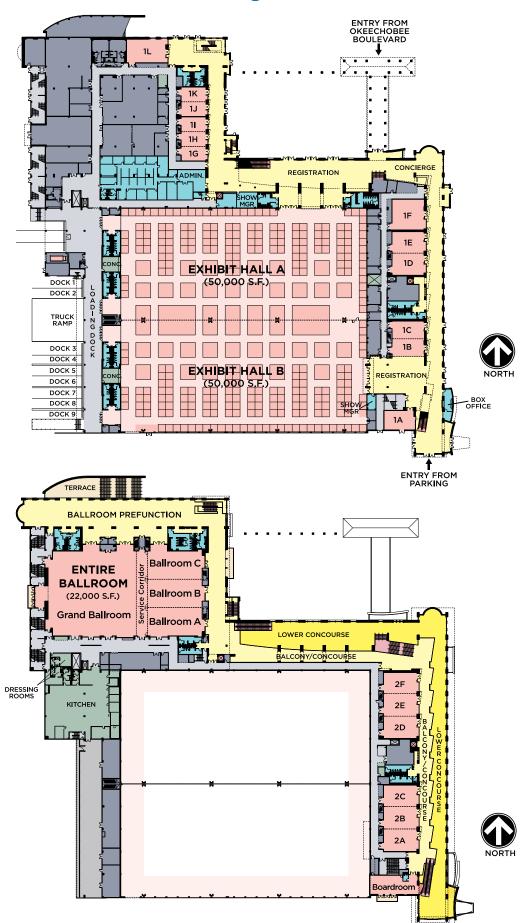








# **Palm Beach County Convention Center**



# **HILTON WEST PALM BEACH FLOOR PLAN**



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Future dates for the Governor's Hurricane Conference® are:

May 11 - 16, 2025

May 10 - 15, 2026

Palm Beach County Convention Center / Hilton West Palm Beach



# From Forecast to Action

For nearly a decade, the State of Florida has seen consistent tropical activity almost every year. The 2023 hurricane season began with a near-normal outlook, a prediction that kept emergency managers hopeful but always ready for what could come. Major hurricane landfalls in the Big Bend area of Florida, where the panhandle meets the peninsula, are rare, with only two since 1896. On August 30, 2023, Hurricane Idalia made landfall at Keaton Beach in Taylor County, bringing significant storm surge and sustained winds of up to 125 mph to the areas near the storm's center path. In addition to the impacts felt closest to landfall, Idalia flooded thousands of homes and business, and agricultural lands hundreds of miles away from the Big Bend, proving once again that tropical impacts often extend well inland and far beyond the forecast cone. This year's season continues to make it clear that hurricanes and tropical storms are regional and statewide events, and not merely limited to just one or two counties. Additionally, rapid intensification was once again part of Idalia's story, a phenomenon that has become all too familiar.

As we prepare for, respond to, and recover from tropical cyclones, our collective business is the business of people. Whether you are a meteorologist, an emergency manager in the public or private sector, a communicator, an emergency responder, or a member of our non-profit community, we all play a critical role in moving from forecast to action when storms threaten the State of Florida. Each of our individual roles gives us the opportunity and responsibility to build, seek out, and understand the tools and processes that lead to the best possible outcomes during extremely challenging situations. Planning for tropical cyclones requires year-round activity measured by our collective effort, and close coordination.

Our theme for this 38th edition of the Governor's Hurricane Conference, "From Forecast to Action", reflects a comprehensive training and workshop experience taking into consideration our diverse responsibilities that drive us to a shared goal. This year, our sponsoring organizations have selected 35 Training Sessions, 56 Workshops, and an informative General Session to share lessons learned from the 2023 season and better prepare us for what the future holds. We also offer networking opportunities to meet and reconnect with colleagues across our profession and develop lasting partnerships across our emergency management community.

The Governor's Hurricane Conference Board of Directors and Program Committee invite you to join us this year in West Palm Beach, Florida as we apply the lessons of the past to forecast future actions!

# **CONFERENCE HOTELS**

#### **Hilton WPB**

600 Okeechobee Blvd. West Palm Beach, FL 33401 Phone: (561) 231-6000

#### **Marriott**

1001 Okeechobee Blvd. West Palm Beach, FL 33401 Phone: (561) 833-1234

#### **Hyatt Place**

295 Lakeview Ave. West Palm Beach, FL 33401 Phone: (561) 655-1454

#### **Hilton Airport**

150 Australian Ave. West Palm Beach, FL 33406 Phone: (561) 684-9400

#### IMPORTANT REGISTRATION POLICIES

■ Name badges are color-coded based on the registration fee paid. Attendees will be required to wear their name badges at all conference functions.

Fully registered for all training sessions and conference activities, including the Blue:

Awards Luncheon. (Sunday - Friday)

Purple: Fully registered for all training session activities (Sunday - Wednesday)

Red: Fully registered for all conference activities, including the Awards Luncheon.

(Wednesday - Friday)

**Black**: Not registered, presenter only for presentations or conference support.

Registration may not be "shared." Authorization for substitution of pre-registered attendees must be presented in writing.

# **38<sup>th</sup> Governor's Hurricane Conference® Agenda of Activities**

## Palm Beach County Convention Center / Hilton West Palm Beach

#### Sunday, May 12

10:00 a.m 5:00 p.m.	Registration Opens	PBCCC, Level 1
12:00 p.m 5:00 p.m.	Social Media LoungePBCCC, Leve	
1:30 p.m 5:00 p.m.	Training SessionsPBCCC, Level	
3:00 p.m 3:30 p.m.	Networking Break	Hilton Connector Doors
	Monday, May 13	
7:30 a.m 5:00 p.m.	Registration Opens	PBCCC, Level 1
8:00 a.m 8:30 a.m.	Morning Beverages	PBCCC, Level 1
8:00 a.m 5:00 p.m.	Social Media Lounge	PBCCC, Level 1
8:00 a.m 5:00 p.m.	FDEM Applicant Q&A	Hilton, Gardenia
8:30 a.m 5:00 p.m.	Training Sessions	Hilton & PBCCC
8:30 a.m 5:00 p.m.	Media Room	PBCCC, Room 1J/K
10:00 a.m 10:30 a.m.	Networking Break	PBCCC Escalator & Hilton Connector Door
12:00 p.m 1:30 p.m.	Lunch	(on your own)
3:00 p.m 3:30 p.m.	Networking Break	PBCCC Escalator & Hilton Connector Door
	W 88. 48	
	Tuesday, May 14	
•	Registration Opens	
	Morning Beverages	
	Social Media Lounge	
·	FDEM Applicant Q&A	
8:30 a.m. – 5:00 p.m.	Training Sessions	Hilton & PBCCC
8:30 a.m 5:00 p.m.	Media Room	PBCCC, Room 1J/K
10:00 a.m 10:30 a.m.	Networking Break	PBCCC Escalator & Hilton Connector Door
· · · · · · · · · · · · · · · · · · ·	Lunch	` · ·
3:00 p.m. – 3:30 p.m.	Networking Break	PBCCC Escalator & Hilton Connector Door
	Wadnaaday May 15	
0.00 5.00	Wednesday, May 15	DD000 1
•	Registration Opens	
	Morning Beverages Sponsored by ARS Global.	
·	Social Media Lounge	
·	FDEM Applicant Q&A	
•	Media Room	
	General Session Sponsored by Indelible Solution	
·	Exhibits	
·	FEPA Board of Directors Meeting	
	Complimentary Lunch in Exhibit Hall	
· · · · · ·	Training Sessions.	
	Break in Exhibit Hall Sponsored by Granny's All	
·	Reception in Exhibit Hall	
6:15 p.m. – 7:30 p.m.	American Red Cross Meeting	Hilton, Coral D

#### Thursday, May 16

8:00 a.m. – 5:00 p.m.	Registration Opens	PBCCC, Level 1
8:00 a.m 8:30 a.m.	Morning Beverages Sponsored by Garner	PBCCC Exhibit Hall
8:00 a.m 5:00 p.m.	Social Media Lounge	PBCCC, Level 1
8:00 a.m 5:00 p.m.	FDEM Applicant Q&A	Hilton, Gardenia
8:00 a.m 12:00 p.m.	Exhibits	PBCCC, Level 1, Exhibit Hall
8:30 a.m 10:00 a.m.	Workshops	Hilton & PBCCC
8:30 a.m 5:00 p.m.	Media Room	PBCCC, Level 1, Room 1J/K
10:00 a.m 11:45 a.m.	Break & Dedicated Exhibit Time Sponsored by Ashbritt	PBCCC Exhibit Hall
11:45 a.m 1:30 p.m.	Awards Luncheon Sponsored by Indelible Solutions	PBCCC, Level 2, Grand Ballroom
1:30 p.m 5:00 p.m.	Workshops	Hilton & PBCCC
3:00 p.m 3:30 p.m.	Networking Break Sponsored by Hagerty Consulting	
	PBCC0	Escalator & Hilton Connector Door
5:30 p.m 7:00 p.m.	Florida VOAD Meeting	Hilton, Coral D/E
	Friday, May 17	
8:00 a.m 8:30 a.m.	Morning Beverages	PBCCC, Level 1
8:00 a.m 5:00 p.m.	FDEM Applicant Q&A	Hilton, Gardenia
8:30 a.m 12:00 p.m.	Workshops	Hilton & PBCCC
8:30 a.m 12:30 p.m.	Media Room	PBCCC, Level 1, Room 1J/K
10:00 a.m 10:30 a.m.	Networking Break	PBCCC, Level 1

#### **MOBILE APP**

The session and presenter evaluations can now be completed directly through the mobile app. It is important to get your feedback on all sessions and speakers in order for the GHC to make improvements and offer a top rate attendee experience.

We encourage you to download the app to become familiar with all events offered at this year's conference. Search GHC2024 in the App Store or in Google Play.

Or use the QR Code for the online version of the app.



Mobile App Sponsored by:



# Be stronger than before

Tidal Basin Group is a leading program management and technology consulting firm specializing in disaster and non-disaster, mission-focused programs for governments and commercial clients across diverse sectors.

Whether you are looking to improve preparedness, responding to a disaster, or delivering day-to-day operations, Tidal Basin will put your community and the businesses and people within it in a stronger, more resilient position than they were before.



# **Program and Grant Management Solutions:**

- Full Lifecycle Emergency Management
- Housing, Community
   Development, and Infrastructure
- Climate Adaptation and Resiliency
- Financial Consulting and Management
- Fraud, Waste & Abuse Risk Management
- Third-Party Compliance and Audit Support
- Contact Center and Customer Service

#### **Technology Solutions:**

- Custom Software Development
- Managed IT and Help Desk
- Third-Party Applications
- Phoenix OneCase<sup>™</sup> a dynamic and customizable, cloud-based software solution for program, grant and case management



#### 38th Annual Governor's Hurricane Conference

**General Session** Wednesday, May 15, 2024 **Palm Beach County Convention Center Grand Ballroom** 8:45 a.m. - 11:00 a.m.

Moderator

Steve Weagle, Meteorologist **WPTV** 

Honor Guard/ Pledge of Allegiance

Palm Beach County Fire Rescue

**National Anthem** 

Alexander Drefoos School of the Arts

**GHC President's Welcome** 

Paul Womble Director Polk County Emergency Management

Welcome

Maria Sachs Mayor Palm Beach County

**Governor Ron DeSantis** (invited)

State of Florida

Michael Brennan

Director National Hurricane Center

**Keynote Speakers - Panel Discussion** 

Kevin Guthrie, Executive Director, Florida Division of Emergency Management Leigh Basford, Director, Madison County Emergency Management Chris Volz, Director, Suwannee County Emergency Management Scott Garner, Division Chief, Dixie County Emergency Management Jessica Geib, Chair,

Florida VOAD

**Awards Luncheon Palm Beach County Convention Center Grand Ballroom** Thursday, May 16, 2024 11:45 a.m. - 1:30 p.m.

Invocation

Lunch

**Memorial Honors** 

**Awards Presentations** 

Governor's Hurricane Conference® Members of the Board of Directors

# **GOVERNOR'S HURRICANE CONFERENCE®**

PO Box 279

**Tarpon Springs, Florida 34688-0279** 

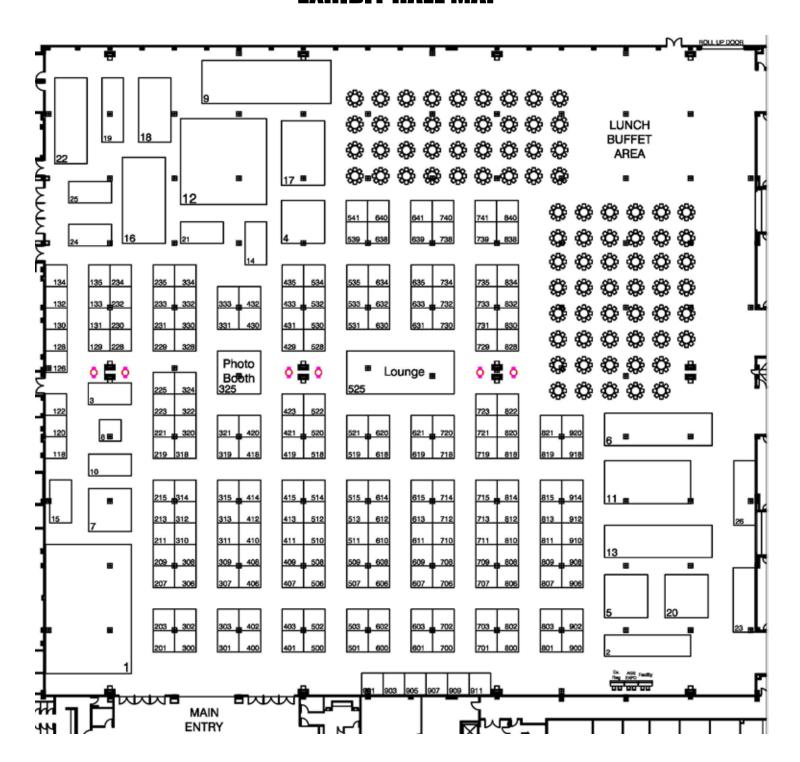
Phone: (727) 944-2724

Fax: (727) 944-2687

Email: rene@flghc.org

Website: www.flghc.org

# **EXHIBIT HALL MAP**



# **38<sup>th</sup> Annual Governor's Hurricane Conference® EXHIBITORS**

as of 4/2/24

Company	Booth(s)	Deployed Resources, LLC	506
AC Disaster Consulting, LLC	528	Disaster Program & Operations, Inc	631
Advanced Roofing Inc	729	DMG	
AeroClave	815	Doodie Calls	331
AgileMesh, Inc	638	Dr. Shrink, Inc	302
Airstar America, Inc	Veh 3	DRC Emergency Services / SLS	401
All Hands Consulting	228	Duncan-Parnell	
All Traffic Solutions	514	Eagle Rising Food Solutions	535
APTIM	324	Emergency Disaster Services.com	539
AQI Services	321	Emergency Vehicles, Inc.	
ARS/Global Emergency Management	433	E-PLUS - AHCA	313
AshBritt, Inc.		Equipmentshare	739
ATL Disaster	126	Ethos Preparedness / Med Sled	230
Baron Weather	130	Exeter Architectural Products	
Beachview Logistics US, Inc.	519	Extreme Event Game	511
BedEVAC, LLC	834	FDOT / FL511	500
Blue Can Emergency Water	840	Federal Contracts Corp	303
BOLDplanning		Federal Signal Corporation / Capitol Electro	
BOS Construction Solutions, LLC	134	FIRMAN Power Veh	219
Bridgford Foods Corporation	819	First Priority Restoration	838
Brief Relief		FirstNet Built by AT&T	
Brizo Construction	508	FloodBreak Automatic Floodgates	
Bullbag Waste Services	Veh 26	Floodproofing.com	
Byer Co., LLC		Florida Independent Living Council, Inc	
Canopy Management Consulting Group LLC		FPL	
Carrier Rental Systems	612	Frontline Communications	Veh 13
Cat5 Resources	Veh 24	Gaines Oil Company	609
CDW·G	711	Garner Environmental Services	
Ceres Environmental Services, Inc	830	GCC (Guest Communications Corp)	407
CharterUP	135	Genasys, Inc	
Chef Minute Meals	614	Global Sourcing Soultions	
ComSonics	906	Grannys Alliance Holdings, Inc	
Connect Consulting Services	634	GrantWorks	
Cradlepoint, Inc.		Guardian Fueling Technologies	
CrowderGulf		Hagerty Consulting	
CTC Disaster Response, Inc	435	Heavy Machines, LLC	
CTEH, LLC.		Herzog	
Cummins Inc		Hill International, Inc.	
Cyber Florida		Hukama	
D&J Enterprises, Inc		Hull's Environmental Services	
Davis Water Service		IAEM	
DBPR		IEM	
DebrisTech, LLC		Indelible Solutions	
Demo Diva	235	Infinity Communications	Veh 21

Innovare International, Inc	635	Rostan Solutions, LLC	311
JAG Mobile Solutions, Inc	Veh 23	Royal Plus, Inc	701
Juvare		S&H Foodservice	707
Kelly & Company 1st Responders, LLC	613	Safety Products Inc	429
KPMG		Safeware	118
L3 Harris	821	Satellite Industries	Veh 16
LDV, Inc	Veh 22	SDR	301
Lipsey Logistics		ServiceMaster Recovery Management	600
Lodging Solutions and Industrial Tent System		SERVPRO of West Palm Beach	
Looks Great Services MS		SkyBase Communications LLC	
Luxfer Magtech		South Florida Electric, LLC	
Macro Companies		Stalker Radar	
Marden Ind. DBA Supertrak		Stewart & Stevenson-Power Rental Division	
Merit International		Storm Services, LLC	
Metric Consulting, LLC		Stronger than the Storm, Inc.	
Midland Radio Corporation		Sun Coast Resources LLC	
MLU Services		Sunbelt Rentals	
Mobile Concepts Specialty Vehicles	•	Sunbelt Solomon	
Morbark, LLC		Sunshine 811	
Mosaic - 360° Geospatial Imaging Experts		Taylor Power Systems, Inc.	
MRE STAR			
		Taylors International Services Tetra Tech	
National Equipment Dealers			
New Use Energy Solutions, Inc		Texas Superior Tanks, LLC	
Nite Beam Products		TFR Enterprises	
Nomad GCS		The Sluding Company	
Nova Southeastern University		The Skydyne Company	
Operation BBQ Relief		Thomas Howell Ferguson P.A. CPAs	
Pantropic Power		Thompson Consulting Services	
Patriot Response Group		Thunder Creek Equipment	
Paul Murray Oil, Inc.		Tidal Basin	
Peak Power Services inc		Timberline Construction Group	
Phillips & Jordan Environmental		T-Mobile229,	
PODS		Tradewinds Power Corp	
Politac LLC		Traube Tents & Structures	
Precise Kit Promotions Inc		Tremco Roofing and Building Maintenance	
PrepWell Industry™		Trinity Emergency Services	
Presray Corporation		True North Emergency Management	
Prism Lighting Services, LLC		U.S. Flood Control Corp.	
Procemx Ltd		United Rentals, Inc.	
ProPac, Inc.		University of Florida, Fire & Emergency Services	s 413
PS Industries Inc		USA Up Star	
Ranco Response	Veh 11	Verizon	918
Rave Mobile Safety, a Motorola Solutions Co.	mpany 807	W.W. Grainger	215
Ready America Inc	719	Weatherhaven Resources, Inc.	Veh 15
READYWISE Food Services	306	Weatherstem	132
Recovery Logistics	914	West Networks	233
Rentals To Go	713	Witt O'Brien's	601
Republic Services	615	WSP	201
Rescue 42	320	Zebra Recovery	129

#### **EXHIBIT HALL EVENTS**

Please visit the many vendors in the Exhibit Hall who support the GHC!



#### **Connect 2 Win!**

\*WIN a \$200 Amazon Gift Card from GHC - 5 Winners!\*

#### **CONNECT** with **EXHIBITORS** to **WIN!**

Participating exhibitors have purchased a limited number of entry tickets. Exhibitors will distribute tickets (at their discretion) to attendees who make a 'connection' with them about their product or service. Fill out your tickets and put them in the raffle drum in the center of the exhibit hall. Five winners drawn during Exhibit Hall hours. You need not be present to win and can enter multiple tickets!

> Participating exhibitors are listed on the MOBILE APP and the flyer in your portfolio!

#### **Green Screen Photo Booth**

While visiting our many exhibitors in the Exhibit Hall, stop by the Photo Booth where you will have the opportunity to picture yourself...literally...in the midst of a raging hurricane (and other disasters), and demonstrate to the world just how you would react to the experience. But wait...there's more! You will also be supplied with a photographic memento (a 4"x6" photo and on-site access to electronic format) that can be used not only to commemorate the event, but also to impress others with your bravery (hopefully!) and your preparedness prowess!

This is underwritten as a free service to attendees by:



# **2024 Training Sessions**

- TS1. Emergency Operations Center Planning Skillsets (G2304)
- TS2. Homeland Security Exercise and Evaluation Program (HSEEP) (L146)
- TS3. Emergency Planning (G235)
- TS4. Integrated Preparedness Planning (IPP/IPPW)
- TS5. Rapid Needs Assessment (G557)
- TS6. Building Strong Housing Disaster Plans from Rapid Response to Long-Term Recovery
- TS7. Building a Data Savvy Workforce "Train the Trainer"
- TS8. Health Care Emergency Management
- TS9. Mitigation for Emergency Managers (G393)
- TS10. Management of Spontaneous Volunteers in Disasters (G489)
- TS11. Tropical Meteorology 1: FEMA/EMI 311 Hurricane Readiness
- TS12. Tropical Decision Support From Preparedness to Recovery
- TS13. Communications Principles and Hurricane Messaging
- TS14. Practical Lessons from Historical Hurricanes
- TS15. Emergency Operations Center (EOC) Tour
- TS16. Emergency Operations Center (EOC) Tour (repeat)
- TS17. Critical Infrastructure Resilience and Community Lifelines (MGT414)
- TS18. Public Speaking, Media & Presentation Training
- TS19. Introduction to HURREVAC

#### TS20. Applying Web-Based HURREVAC

- TS21. Search and Rescue Common Operating Platform (SARCOP) Training
- TS22. What's With the Delay? County to State WebEOC Request for State Resources
- TS24. Filling Out F-ROC Forms Training
- TS25. Florida Division of Emergency Management's Logistics Operation
- TS26. Community Mass Care Management (G108)
- TS27. Local Volunteers and Donations Management (G288)
- TS28. PAWsitive Information about Service Animals
- TS29. Experience with FEMA's Appeal and Arbitration Processes: State and Applicant Perspective
- TS30. DEMES Mutual Aid Overview: Florida Strong Through Partnerships
- TS31. Using NCIG to Build Continuous Improvement Practices
- TS32. Florida Marine Debris Emergency Response Guide Tabletop Exercise
- TS33. Psychological First Aid: Helping Others in Times of Stress
- TS34. Palm Beach County's Debris Management Plan: Tour the SWA's Renewable Energy Facility

#### **BOLD ITALICS INDICATE ADVANCED LEVEL SESSION**

### **2024 Training Session Descriptions**

#### TS1. Emergency Operations Center Planning Skillsets (G2304) - Organized by Jeff Goldberg

Sunday, May 12, 1:30 p.m. - 5:00 p.m. PBCCC 1B Monday, May 13, 8:30 a.m. – 5:00 p.m. Tuesday, May 14, 8:30 a.m. – 5:00 p.m. Wednesday, May 15, 1:30 p.m. – 5:00 p.m.

This advanced, performance-based course will provide learners with the ability to perform specific skills and tasks aligned with the skillsets needed for planning support, leading to knowledge that will enable personnel to support EOC planning, no matter the organizational structure, incident level, or role.

The primary goal of this course is to provide participants with a practical learning experience on the EOC Skillsets associated with planning support tasks. This training will provide individuals in planning roles with a greater understanding of the responsibilities and processes involved in EOC planning, the development of essential documentation, and the continual management of information across multiple agencies and personnel as it relates to effective EOC operations.

Prerequisites: IS-2200: Basic Emergency Operations Center Functions https://training.fema.gov/is/courseoverview.aspx-?code=IS-2200&lang=en

Level: Advanced

Limit: 35

TS2. Homeland Security Exercise and Evaluation Program (HSEEP) (L146) – Organized by René Daines

PBCCC 2E Sunday, May 12, 1:30 p.m. – 5:00 p.m. Monday, May 13, 8:30 a.m. – 5:00 p.m. Tuesday, May 14, 8:30 a.m. - 5:00 p.m. Wednesday, May 15, 1:30 p.m. – 5:00 p.m.

The Homeland Security Exercise and Evaluation Program (HSEEP) (L146) course 2021 Version 14.1 will assist in all areas (design, development, conduct, evaluation, and improvement planning) relating to exercises and familiarize participants with the federal guidance and direction to build and maintain self-sustaining exercise programs. HSEEP is a capabilities and performance-based exercise program that provides a standardized methodology and terminology for all exercise areas. Class activities include creating exercise documentation, conducting exercise planning conferences and briefings, and practicing exercise evaluation. Individuals involved in all areas of exercises are encouraged to attend. HSEEP is an interactive course that allows participants to share personal lessons learned while gaining practical experience. Certificates are being issued by the FEMA Emergency Management Institute (EMI). HSEEP is an intermediate-level course and participants should come with a basic understanding of exercise design.

Prerequisites: IS-120.C: An Introduction to Exercises IS-130.A: Exercise Evaluation and Improvement Planning

#### TS3. <u>Emergency Planning (G235)</u> - Organized by Jeff Goldberg

Monday, May 13, 8:30 a.m. – 5:00 p.m.

PBCCC 1C

Tuesday, May 14, 8:30 a.m. – 5:00 p.m. Wednesday, May 15, 1:30 p.m. – 5:00 p.m.

This course offers training in the fundamentals of the emergency planning process, including the rationale behind planning.

It will develop the capability for effective participation in the all-hazard emergency operations planning process to save lives and protect property threatened by disasters. This training is part of the FEMA Advanced Professional Series Certificate.

Level: Basic Limit: 30

#### TS4. <u>Integrated Preparedness Planning (IPP/IPPW)</u> – Organized by Melissa Rudd

Monday, May 13, 8:30 a.m. – 5:00 p.m. PBCCC 1D

In 2020, FEMA updated guidance that readjusts from the Training and Exercise Planning Workshop (TEPW) to the Integrated Preparedness Planning Workshop (IPPW) and the end product, from the Multi-Year Training and Exercise Plan (MYTEP) to the Integrated Preparedness Plan (IPP). The State of Florida and others have adopted this process as the standard (and is grant driven in many cases). This interactive session will cover what you need to know about the changes and how to move your organization forward under the new system. In this session we will discuss:

- Defining the Integrated Preparedness Cycle
- Conducting the Integrated Preparedness Planning Workshop
- Walk-Through of the Integrated Preparedness Plan
- · Tools and Templates

Level: Basic Limit: 40

#### TS5. Rapid Needs Assessment (G557) - Organized by Lyle Briggs

Monday, May 13, 8:30 a.m. – 5:00 p.m. PBCCC 1E

This course provides information and resources that will enable participants to plan an effective Damage Assessment Program and conduct rapid and effective damage assessments to save lives, protect property and the environment, and begin the process of recovery and mitigation.

#### Course Objectives:

- Describe the need and purpose of a Rapid Needs Assessment.
- Describe the starting point for planning for a Rapid Needs Assessment.
- · Describe the process for staffing a Rapid Needs Assessment.
- Describe the basic tools required to support the Rapid Needs Assessment process.
- Describe the importance of planning data collection.
- Describe the importance of redundant data transmission systems and means.
- Describe the importance of analyzing and reviewing data.
- Describe additional data sources available to support analysis.
- Describe the training requirements for the Rapid Needs Assessment Program.
- Describe how Rapid Needs Assessment plans and actions can be exercised in the community.

Level: Basic Limit: 30

#### 12 38<sup>TH</sup> ANNUAL GOVERNOR'S HURRICANE CONFERENCE®

#### TS6. Building Strong Housing Disaster Plans from Rapid Response to Long-Term Recovery – Organized by Christy Rojas

Monday, May 13, 8:30 a.m. – 5:00 p.m. PBCCC 1G/H/I

Florida's statewide housing shortage was greatly exacerbated by hurricanes and floods in 2022-2023. Housing recovery truly "takes a village" and informed EM leads make the difference. This full-day training session by the Florida Housing Coalition and the Florida Division of Emergency Management, with support from Hagerty Consulting, will help emergency managers to develop robust disaster housing plans from response to long-term recovery. Leading experts and experienced local government staff will share information and experiences, review updated programs from FEMA, HUD, FDEM and other agencies on best practices. This program will help you coordinate with GIS to develop housing disaster scenarios and define risks to vulnerable populations; develop goals, strategies for housing phases; optimize data analysis for response coordination; understand requirements/timelines for federal funding, state programs; lead recovery teams, and build capacity through subcontractor management. Attendees will receive pre-training materials to work on in session and begin updates.

Level: Basic 70 Limit:

#### TS7. Building a Data Savvy Workforce "Train the Trainer" - Organized by Alison Osborn

Monday, May 13, 8:30 a.m. - 5:00 p.m. PBCCC 2A

A 3-in-1 training opportunity that will provide attendees with 1) a model with various techniques to train the workforce in various data management skills; 2) hands-on experience working in excel and FEMA tools to gather and analyze data, and 3) a walkthrough to develop a community resilience profile for their respective community. The first half of the training will focus on how to identify pre-existing knowledge, build on it, and expand the knowledge of your workforce in data analysis and presentation using Excel and Power Bi. The second half of the training will focus on utilizing FEMA's publicly available data analysis tools that give everyone access to the power of GIS to understand their community and amplify their grant applications. The Resilience Analysis and Planning Tool (RAPT), Grant Equity Threshold Tool (GETT) and the Climate Risk and Resilience Portal (ClimRR) are complementary resources that provide actionable, insightful information about community demographics, resilience characteristics and future climate conditions. Attendees will follow along with live demonstrations modeling how to use these tools to map current or hypothetical disasters in communities, analyze community resilience characteristics, and develop a resilience profile for their community, which they can take back to their agencies/organizations to share.

**Prerequisites:** Students must bring their laptop to this session. We recommend bringing your own WIFI hotspot, if possible.

Level: Basic Limit: 35

#### TS8. <u>Health Care Emergency Management</u> – *Organized by John Wilgis*

Monday, May 13, 8:30 a.m. – 5:00 p.m. PBCCC 2F

Tuesday, May 14, 8:30 a.m. - 5:00 p.m.

This two-day classroom-based course provides health care emergency coordinators training related to emergency management principles, key components, and regulatory concepts of emergency preparedness and response programs. It furthers the student's knowledge with an overview of the agencies, organizations, and systems in Florida that they will work with. This course ensures that Florida's health care emergency management professionals are equipped with the most current information, standards, regulations, and best practices in the health care emergency management community.

#### TS9. <u>Mitigation for Emergency Managers (G393)</u> – Organized by Lyle Briggs

Monday, May 13, 8:30 a.m. – 5:00 p.m.

Hilton Coral A

Tuesday, May 14, 8:30 a.m. – 5:00 p.m. Wednesday, May 15, 1:30 p.m. – 5:00 p.m.

This course is designed to train emergency managers and other interested individuals who have no specialized technical background, but can support mitigation efforts as advocates. This session provides activities and exercises that build the participants' ability to: perform the tasks and responsibilities of the emergency manager's role; create long-term strategies for disaster-resistant communities; identify local mitigation opportunities; select mitigation solutions to hazard risk problems; find resources to carry out mitigation activities in a post-disaster environment.

Prerequisites: IS-393.B Introduction to Hazard Mitigation

Level: Basic Limit: 30

#### TS10. Management of Spontaneous Volunteers in Disasters (G489) – Organized by Christy Rojas

Monday, May 13, 8:30 a.m. – 5:00 p.m. Hilton Coral B

This course is designed to identify those issues and challenges in the management of spontaneous volunteers; how to manage these volunteers, develop a plan for your community; learn how to utilize and operate a Volunteer Reception Center (VRC). This course will also discuss best practices for managing volunteers including their use by VOADs. This course includes the setting up of a VRC and participants will exercise the skills they have learned to simulate a VRC.

Level: Basic Limit: 30

#### TS11. <u>Tropical Meteorology 1: FEMA/EMI 311–Hurricane Readiness</u> – *Organized by David Sharp*

Monday, May 13, 8:30 a.m. – 5:00 p.m. Hilton Coral C

This one-day course is an introduction to the National Hurricane Center's forecast procedures and subsequent products, Florida's local National Weather Service products and services, and FEMA's National Hurricane Program's tools for how to incorporate hurricane information into planning and response. Topics include hurricane basics, forecast uncertainty, and NOAA/NWS forecast and watch/warning products. The course also covers the storm surge hazard, readiness checklists, decision aids, and evacuation planning. This training is intended for persons responsible for developing or revising hurricane preparedness plans and related procedures for businesses, government agencies, and coastal communities.

Level: Basic Limit: 100

#### TS12. <u>Tropical Decision Support - From Preparedness to Recovery</u> – *Organized by David Sharp*

Tuesday, May 14, 8:30 a.m. – Noon Hilton Coral C

During hurricane and tropical storm events, in order for emergency management to make effective decisions they must consider the threat levels for respective tropical hazards as they pertain to high wind, damaging gusts, storm surge, flooding rain, longer-term river flooding, and tornadoes. This course offers training necessary to protect against tropical hazards and the (potential) impacts they locally impose. It also offers explanations and examples of the National Weather Service's Impact-based Decision Support Services (NWS IDSS). The first section of this training will identify and describe individual hazard components that make up the combined tropical wind hazard, as well as the combined tropical water hazard. The second section will be interactive, where participants will be challenged with a series of IDSS mini-scenarios, in context, and tasked to responsibly weigh NWS guidance and uncertainty information for effective decision-making.

Level: Basic Limit: 100

#### **14** 38<sup>TH</sup> ANNUAL GOVERNOR'S HURRICANE CONFERENCE®

#### TS13. Communications Principles and Hurricane Messaging - Organized by David Sharp

Tuesday, May 14, 1:30 p.m. – 5:00 p.m. Hilton Coral C

This course offers instruction in communications principles and messaging during hurricane emergencies. Materials will cover communication strategies and best practices in tropical events when handling critical weather and water information, along with the associated uncertainties. It also identifies common barriers to effective communication, as well as considerations for evoking the desired societal response. The purpose is to get the right people to do the right things at the right times. An interactive discussion will be included where audience members offer responses to mini-scenario situations as presented. Cornerstone to the session, attendees will engage in an immersive exercise. Participants will then be grouped according to sections of the state, and tasked with creating and delivering messages designed to meet the need. The exercise is scenario-based, leveraging realized situations from a recent hurricane.

Level: Basic 100 Limit:

#### TS14. Practical Lessons from Historical Hurricanes - Organized by David Sharp

Wednesday, May 15, 1:30 p.m. – 5:00 p.m. Hilton Coral C

Those that forget history are doomed to repeat it. This course offers practical lessons from several historical hurricanes to impact Florida over the last two decades. Given the 20th anniversary, the first section of the course is a look back at the record 2004 season and emphasizes key lessons learned from Hurricanes Charley, Frances, Ivan, and Jeanne relative to their threats and impacts. The second section explores three select topics focused on hurricane weather and water hazards associated with tropical systems. These short lessons are tailored and ready for application and delivered in concise hard-hitting fashion with a direct operational connection. Hurricanes Irma, Ian, Idalia (the "I" storms) will be used to spotlight rapid intensification, reasonable worst-case scenarios, and flash flood emergencies.

Level: Basic 100 Limit:

#### TS15. Emergency Operations Center (EOC) Tour – Organized by John Jamason

Monday, May 13, 8:00 a.m. – 5:00 p.m. Offsite, Shuttle Bus

A well-designed and fully functional Emergency Operations Center (EOC) is critical for the successful management of disasters. This six-hour training session includes visits to three (3) area EOC's including the Palm Beach County EOC, the City of West Palm Beach EOC, and the South Florida Water Management District EOC. Presentations will include information on organizing, staffing, and operating these facilities. Best practices will also be shared. Bus loads at 8:00 a.m. at the southeast entrance of the convention center.

Please note: Lunch is scheduled for one hour after the second tour at a local restaurant along the route. Attendees are responsible for their own meal costs and payment.

Level: Basic Limit: 35

#### TS16. Emergency Operations Center (EOC) Tour (repeat) – Organized by John Jamason

Tuesday, May 14, 8:00 a.m. – 5:00 p.m. Offsite, Shuttle Bus

Repeat of TS15

#### TS17. Critical Infrastructure Resilience and Community Lifelines (MGT414) - Organized by Jeff Goldberg

Tuesday, May 14, 8:30 a.m. – 5:00 p.m. PBCCC 1D

Participants will learn how to develop a roadmap for progress toward the National Preparedness Goal by facilitating the development of resilience considerations and involving essential community critical infrastructure partners. Participants will learn how to formulate considerations for the resilience of community assets that leverage cross-sector partnerships. These considerations enhance the whole community's ability to manage the risk associated with critical infrastructure protection efforts. During this course, participants will have an opportunity to practice the practical skills necessary to formulate considerations in the local community. Students must also register here:

https://my.teex.org/TeexPortal/Default.aspx?MO=mCourseCatalog&D=LS&C=MGT414&S=514

Prerequisites: Students must bring their laptop to this session. We recommend bringing your own WIFI hotspot, if possible.

Level: Advanced

Limit: 40

TS18. Public Speaking, Media & Presentation Training - Organized by John Jamason

Tuesday, May 14, 8:30 a.m. – 5:00 p.m. PBCCC 1E

This training will teach you how to best deal with media, press conferences, public records, a Joint Information Center and First Amendment Auditors. The instructors are public relations specialists with years of experience in crisis communications, government communications and disaster communications. This session is great for the beginning PIO or anyone who must deal with the media and public on a regular basis.

Level: Basic Limit: 60

TS19. Introduction to HURREVAC – Organized by René Daines

Tuesday, May 14, 8:30 a.m. – Noon PBCCC 1L

The National Hurricane Program's Decision Support Tool (HURREVAC) is a free web-based platform available to government emergency managers that provides evacuation timing guidance. HURREVAC combines real-time National Hurricane Center forecast products and storm surge modeling with evacuation clearance times from hurricane evacuation studies. The focus of the *Introduction to HURREVAC* training is to discuss HURREVAC features and functionality and provide a demonstration of the user interface.

**Prerequisites:** Students must bring their laptop to this session and register for a web-based HURREVAC account: <a href="https://hvx-registration.hurrevac.com/?go=account:register.">https://hvx-registration.hurrevac.com/?go=account:register.</a> We recommend bringing your own WIFI hotspot, if possible.

Level: Basic Limit: 50

#### TS20. Applying Web-Based HURREVAC – Organized by René Daines

Tuesday, May 14, 1:30 p.m. – 5:00 p.m. PBCCC 1L

The National Hurricane Program's Decision Support Tool (HURREVAC) is a free web-based platform available to government emergency managers that provides evacuation timing guidance. HURREVAC combines real-time National Hurricane Center forecast products and storm surge modeling with evacuation clearance times from hurricane evacuation studies. The *Applying Web-Based HURREVAC* training's purpose is to demonstrate how to apply decision support functionality based on hurricane scenarios, including hurricane hazard risk assessment and evacuation timing guidance.

Prerequisites: Students must bring their laptop to this session and register for a web-based HURREVAC account: https:// hvx-registration.hurrevac.com/?go=account:register. We recommend bringing your own WIFI hotspot, if possible.

Level: Advanced

Limit: 50

TS21. Search and Rescue Common Operating Platform (SARCOP) Training - Organized by Jeff Goldberg

Tuesday, May 14, 8:30 a.m. - Noon

PBCCC 2A

This session will cover the use of FEMA's Search and Rescue Common Operating Platform (SARCOP) by both our Urban Search & Rescue teams and our County and State Emergency Management agencies during large scale incidents such as hurricanes. SARCOP is a multiagency platform designed to share information and intelligence throughout all levels of incident response; from the first responder in the field to a decision maker in the Emergency Operations Center.

Level: Basic Limit: 40

TS22. What's With the Delay? County to State WebEOC Request for State Resources – Organized by Porschica Griffith

Tuesday, May 14, 1:30 p.m. – 5:00 p.m. PBCCC 2A

WebEOC is the platform that allows the State Emergency Response Team (SERT), composed of the county, state, federal, volunteer, and mutual aid entities, to use the same operating environment when responding to and recovering from an emergency. Depending on the type of disaster, hundreds and sometimes thousands of missions are entered into WebEOC daily. This WebEOC training will be a tutorial on navigating through WebEOC mission creation while providing mission management practices for resource requests. During this session, participants will create missions, update missions, and identify best practices within the system. This session will familiarize users with creating missions, understanding why resources may not be received, and how to pre-emptively prevent excessive delays.

**Prerequisites**: Students must bring their own laptop. We recommend bringing your own WIFI hotspot, if possible.

Level: Basic Limit: 40

TS24. Filling Out F-ROC Forms Training— Organized by Jeff Goldberg

PBCCC 2C Tuesday, May 14, 8:30 a.m. – Noon

Incomplete or inaccurate information. Cost documentation. Documentation of damage. Military time and GPS coordinates. Blue pen vs. black. What are some of the reasons your organization has received an RFI? Was it because of your documentation? Join the Florida Division of Emergency Management as we explore the forms available through the Florida Recovery Obligation Calculation (F-ROC) program!

In this interactive course, you will learn how to use, and complete F-ROC forms. You will gain an in-depth understanding of the purpose and importance of different types of forms, including a variety of activity forms, and more. You will also learn how to identify and capture important information that best serves your organization as you complete your FEMA Project Worksheet (PW).

## 38th Annual Governor's Hurricane Conference 2024 TRAINING SESSIONS

Room	Sunday, May 12 <sup>th</sup>
	1:30 p.m 5:00 p.m.
1B	TS1. Emergency Operations Center Planning Skillsets (G2304) (limit 35) - Day1
2E	TS2. Homeland Security Exercise and Evaluation Program (HSEEP) (L0146) (limit 35) – Day 1

Room	Monday, May 13 <sup>th</sup>		
	8:30 a.m 5:00 p.m.		
1B	TS1. Emergency Operations Center Planning Skillsets (G2304) (limit 35) - Day 2		
1C	TS3. Emergency Planning (G235) (limit 30) – Day 1		
1D	TS4. Integrated Preparedness Planning (IPP/IPPW) (limit 40)		
1E	TS5. Rapid Needs Assessment (G557) (limit 30)		
1G/1H/1I	TS6. Building Strong Housing Disaster Plans from Rapid Response to Long-Term Recovery (limit 70)		
2A	TS7. Building a Data Savvy Workforce "Train the Trainer" (limit 35)		
2E	TS2. Homeland Security Exercise and Evaluation Program (HSEEP) (L0146) (limit 35) – Day 2		
2F	TS8. Health Care Emergency Management (limit 40) - Day 1		
Hilton Coral A	TS9. Mitigation for Emergency Managers (G393) (limit 30) – Day 1		
Hilton Coral B	TS10. Management of Spontaneous Volunteers in Disasters (G489) (limit 30)		
Hilton Coral C	TS11. Tropical Meteorology 1: FEMA/EMI 311 – Hurricane Readiness (limit 100)		
Off-Site	TS15. Emergency Operations Center Tour (limit 35) (bus loads at 8:00 a.m.)		

Room	Tuesday, May 14 <sup>th</sup>			
	8:30 a.m 12:00 p.m. 1:30 p.m 5:00 p.m.			
1B	TS1. Emergency Operations Center Planning Si	killsets (G2304) (limit 35) – Day 3		
1C	TS3. Emergency Planning (G235) (limit 30) – Day 2	2		
1D	TS17. Critical Infrastructure Resilience and Con	nmunity Lifelines (MGT414) (limit 40)		
1E	TS18. Public Speaking, Media & Presentation Train	ning (limit 60)		
1L	TS19. Introduction to HURREVAC (limit 50)	TS20. Applying Web-Based HURREVAC (limit 50)		
2A	TS21. Search and Rescue Common Operating Platform (SARCOP) Training (limit 40)	TS22. What's With the Delay? County to State WebEOC Request for State Resources (limit 40)		
2C	TS24. Filling Out F-ROC Forms Training (limit 60)  TS25. Florida Division of Emergency Management Logistics Operations (limit 60)			
2D	TS26. Community Mass Care Management (G108) (limit 30) – Day 1			
2E	TS2. Homeland Security Exercise and Evaluation Program (HSEEP) (L0146) (limit 35) – Day 3			
2F	TS8. Health Care Emergency Management (limit 40) - Day 2			
Hilton Coral A	TS9. Mitigation for Emergency Managers (G393) (limit 30) – Day 2			
Hilton Coral B	TS27. Local Volunteers & Donations Management (G288) (limit 30) – Day 1			
Hilton Coral C	TS12. Tropical Decision Support - From Preparedness to Recovery (limit 100)  TS13. Communications Principles & Hurricane Messaging (limit 100)			
Off-Site	TS16. Emergency Operations Center Tour (limit 35) (bus loads at 8:00 a.m.)			

Room	Wednesday, May 15 <sup>th</sup>		
	1:30 p.m 5:00 p.m.		
1A	TS28. PAWsitive Information about Service Animals (limit 40)		
1B	TS1. Emergency Operations Center Planning Skillsets (G2304) (limit 35) - Day 4		
1C	TS3. Emergency Planning (G235) (limit 30) – Day 3		
1E	TS29. Experience with FEMA's Appeal and Arbitration Processes: State and Applicant Perspective (limit 50)		
2A	TS30. DEMES Mutual Aid Overview: Florida Strong Through Partnerships (limit 40)		
2B	TS31. Using NCIG to Build Continuous Improvement Practices (limit 40)		
2D	TS26. Community Mass Care Management (G108) (limit 30) – Day 2		
2E	TS2. Homeland Security Exercise and Evaluation Program (HSEEP) (L0146) (limit 35) – Day 4		
2F	TS32. Florida Marine Debris Emergency Response Guide Tabletop Exercise (limit 40)		
Hilton Coral A	TS9. Mitigation for Emergency Managers (G393) (limit 30) – Day 3		
Hilton Coral B	TS27. Local Volunteers & Donations Management (G288) (limit 30) – Day 2		
Hilton Coral C	TS14. Practical Lessons from Historical Hurricanes (limit 100)		
Hilton Coral D	TS33. Psychological First Aid: Helping Others in Times of Stress (limit 35)		
Off-Site	TS34. Palm Beach County's Debris Management Plan: Tour the SWA's Renewable Energy Facility (limit 35) <b>bus loads at 1:00 p.m.</b> )		

# 38th Annual Governor's Hurricane Conference **2024 WORKSHOP SESSIONS**

Room	Thursday 8:30 a.m.–10:00 a.m.	Thursday 1:30 p.m.–3:00 p.m.	Thursday 3:30 p.m.–5:00 p.m.	Friday 8:30 a.m.–10:00 a.m.	Friday 10:30 a.mNoon
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1A		WS112. Team Rubicon, Another Tool in the Toolbox	WS124. How To Utilize Non-Emergency Management Employees		WS147. Academic Research Presentations
1B/1C	WS101. Best Emergency Preparedness Practices for Livestock	WS113. Non-Congregate Sheltering: Hotels and Trailers for Recovery Sheltering	WS125. Preparing for Recovery Before Landfall: Cost Recovery Planning, Training, and Exercise	WS136. Disaster Casework for Pre- Disaster Unhoused and Precariously Housed Clients	WS148. Restoration of Emergency Communications Emergency Support Function 2 (ESF-2)
1D/1E	WS102. Hurricane lan: Lee County Government's Local Story	WS114. Protecting Environmental Resources During Marine Debris Removal	WS126. Florida National Guard 101: Idalia Response	WS137. Disaster Logistics - Needs Based Upon County Population	WS149. Atlantic Basin Hurricane Season Prediction/Outlook
1G/1H/1I	WS103. Using A.I. in Hurricane Planning, Exercises, & Recovery	WS115. Politics, Elected Officials, and Disasters	WS127. GIS in Disaster Management: From Prevention Through Recovery	WS138. Inclusive Mass Care in Disasters, Will You Be Prepared?	
1L	WS104. Faith-Based Disaster Support: The Church of Jesus Christ of Latter-Day Saints	WS116. The State of HURREVAC	WS128. Shelter Considerations for Our Most Vulnerable: Best Practices on Serving the Unhoused	WS139. Working Effectively with Elected Officials During Hurricane Preparedness, Response, and	WS150. Legal Services: A Necessary Disaster Resource
2A	WS105. Resilience in Rural Response: Lessons from Hurricane Idalia for First Responder Mental Health	WS117. Procurement for Federal Disaster Recovery Funding Reimbursement–Key Strategies for Success	WS129. Developing Respectful Work Groups	Recovery WS140. Disasters Don't Discriminate: A Blueprint for Addressing Social Vulnerabilities in Disaster Planning	WS151. Alliance In Action: Bridging Public and Private Incident Management Teams (IMTs)
2B/2C	WS106. The Energy Lifeline: Interdependencies and Restoration After a Disaster	WS118. Identifying Recovery Resources for Florida's Agricultural Communities	WS130. The Suwannee County Response to Hurricane Idalia	WS141. Women in Emergency Management: Lessons Leaders Learned Along the Way	WS152. Public Assistance Hot Topics
2D/2E	WS107. The Great Baby Exodus: Safeguarding Neonatal and Pediatric Patients After the Storm	WS119. Using Technology for Coordination and Review of Healthcare CEMPs	WS131. Lee Health System After Action: Lesson's Learned & Implementations- Hurricane lan	WS142. Get Your Docs in a Row: Ensure Your Response & Recovery Records "Tell The Story"	WS153. Florida Mental Health Innovations in Emergency Management
2F	WS108. Data-Driven Disaster Management: Strategies for Seamless Integration and Mobilization in Crisis Response	WS120. Emergency Management: Telling Our Story	WS132. Building Resilience: BRIC by BRIC	Story" WS143. How to Manage a HMGP Project Post-Award	WS154. Local Mitigation Strategy (LMS) Work Group Post-Disaster Toolkit

	Hilton West Palm Beach Hilton Coral A/B   WS109. Inspectors   WS121. Individual   WS133. Can You Hear   WS144. Updates on   WS155. VOADs, LTRGs,					
Hilton Coral A/B	WS109. Inspectors Deploying to Disasters	WS121. Individual Assistance Numbers: Bringing Understanding to FEMA Individual Assistance Data	WS133. Can You Hear Me Now? Accessible Communication During Disasters	WS144. Updates on Florida's National Qualification System (NQS) Working Group	WS155. VOADs, LTRGs, & FBOs: What Does Your Community Need and How to Get the Right Partners to the Table	
Hilton Coral C	WS110. Communicating Risk During Hurricanes lan & Idalia	WS122. Teaming Up with Public Information Partners	WS134. Flood Inundation Mapping in Tropical Situations	WS145. NOAA/NWS Tropical Program- What's Around the Corner?	Table WS156. PIO Deployment Panel Discussion	
Hilton Coral D/E	WS111. Debris Management 101	WS123. Higher Education Emergency Management Practitioners	WS135. One Size Does Not Fit All: How Different Municipalities Successfully Do EM	WS146. Are You FEPA Certified?	WS157. Coordination, Communication & Collaboration: Key Topics for a Successful Preliminary Damage Assessment	

#### TS25. Florida Division of Emergency Management's Logistics Operation – Organized by Melissa Rudd

PBCCC 2C Tuesday, May 14, 1:30 p.m. – 5:00 p.m.

Learn how disaster logistics works in the State of Florida. Florida Division of Emergency Management's Logistics team will present a training overview of State logistics. This training will include point of distribution, logistical staging, contract/ vendor management, mission management (when and how to request), and mutual aid. Attendees will leave with a working knowledge of how state logistics operates and supports counties impacted from storms.

Level: Basic 60 Limit:

TS26. Community Mass Care Management (G108) – Organized by Christy Rojas

Tuesday, May 14, 8:30 a.m. – 5:00 p.m. PBCCC 2D

Wednesday, May 15, 1:30 p.m. – 5:00 p.m.

This course provides training for local communities to prepare for and manage the Mass Care/Emergency Assistance (MC/ EA) functions effectively. The goal is to prepare community agencies, organizations, and businesses to work together in coordination with emergency management and traditional mass care providers to plan and provide MC/EA services to those affected by disaster.

Level: Basic Limit: 30

#### TS27. Local Volunteers and Donations Management (G288) – Organized by Christy Rojas

Tuesday, May 14, 8:30 a.m. - 5:00 p.m. Hilton Coral B

Wednesday, May 15, 1:30 p.m. – 5:00 p.m.

This training will support local governments and their emergency management partners in preparing for, responding to, and recovering from disaster events at the local level. The course is designed to strengthen the abilities of local jurisdictions to successfully prepare for and handle volunteer and donations management issues that may arise. The course content and activities may also serve as a template, thereby enhancing uniformity in addressing areas of donated unsolicited goods, unaffiliated volunteers, and undesignated cash. This training also provides information regarding the state's volunteer and donations management responsibilities, which are designed to help build relationships between government and non-governmental organizations.

Level: Basic Limit: 30

#### TS28. PAWsitive Information about Service Animals – Organized by Andrew Sussman

Wednesday, May 15, 1:30 p.m. – 5:00 p.m. PBCCC 1A

Come see some PAWsome PAWfessionals at work! The audience will learn the different types of jobs service animals provide as well as the legal definition of a service animal, recent changes pertaining to service animals and the differences between other types of working animals such as police work, search and rescue, emotional and therapy animals. Where they can go and what they can do. Live demo at the end.

#### TS29. Experience with FEMA's Appeal and Arbitration Processes: State and Applicant Perspective – Organized by Lee Mayfield

Wednesday, May 15, 1:30 p.m. – 5:00 p.m. PBCCC 1E

This training will provide a unique opportunity to learn directly from a representative of the Office of General Counsel of major recipient, the Florida Division of Emergency Management, and from an attorney who has served as Special Counsel to numerous applicants across the country, regarding recently updated procedural requirements and current trends in the appeal and arbitration processes available to applicants under FEMA's Public Assistance Program. Attendees will learn how to prepare an administrative appeal to FEMA, including how to assure compliance with the filing requirements, and instructors will provide tips on how to build a supportive administrative record, locate additional policy support, and present a persuasive position to FEMA.

Prerequisites: Basic knowledge regarding FEMA's PA Program will be helpful, but not required

Level: Basic Limit: 50

TS30. DEMES Mutual Aid Overview: Florida Strong Through Partnerships – Organized by Jeff Goldberg

Wednesday, May 15, 1:30 p.m. – 5:00 p.m. PBCCC 2A

Mutual Aid facilitates emergency response across jurisdictional lines and directs the reimbursement costs from emergency response deployments. During the 2023 Hurricane season, the Mutual Aid process shifted to incorporate the F-ROC Forms and the Division of Emergency Management Enterprise Solution (DEMES)/Salesforce software to receive reimbursement for deployed resources. In this training session, participants will gain an in-depth understanding of the mutual aid reimbursement process and how to receive timely reimbursement. In this session, the most updated version of the DEMES/Salesforce portal will be used to illustrate the mutual aid cost estimation and claims processes. Following an overview, participants will work through a simulated incident and complete the RSA's and claim process.

Prerequisites: Students must bring their laptop or tablet to this session. We recommend bringing your own WIFI hotspot, if possible.

Level: Basic Limit: 40

TS31. Using NCIG to Build Continuous Improvement Practices – Organized by Jeff Goldberg

Wednesday, May 15, 1:30 p.m. – 5:00 p.m. PBCCC 2B

This training is intended for state, local, tribal, and territorial (SLTT) emergency managers and provides an overview of the National Continuous Improvement Guidance (NCIG) published by FEMA in October 2022 to establish an approach to conduct consistent and rigorous continuous improvement activities before, during, and after real-world incidents. In addition to learning about continuous improvement phases, methods, and approaches, attendees can expect to learn how to effectively develop real-world incident after-action reports (AARs) and track recommended actions following an incident after-action review.

#### TS32. Florida Marine Debris Emergency Response Guide Tabletop Exercise – Organized by Porschica Griffith

PBCCC 2F Wednesday, May 15, 1:30 p.m. – 5:00 p.m.

The Florida Marine Debris Emergency Response Guide (Guide) was published in 2016 because of a collaborative effort between NOAA and other federal, state, and local Florida stakeholders. Since then, it has served as a resource to improve preparedness to respond to and recover from acute events that can potentially create marine debris, such as hurricanes, in coastal Florida communities. The Guide outlines relevant roles, responsibilities, and authorities and includes an overview of permitting and compliance requirements that must be met before waterway debris removal work may begin. During this tabletop exercise, trainees will use the tools and resources in the Guide to work through a real-world scenario. This training session will enhance coordination between organizations and agencies concerning marine debris response and removal after an actual disaster in Florida. WS114 "Protecting Environmental Resources During Marine Debris Removal," will reference many of the terms and procedures mentioned during this session.

Level: Basic Limit: 40

TS33. Psychological First Aid: Helping Others in Times of Stress – Organized John Vicenti

Wednesday, May 15, 1:30 p.m. – 5:00 p.m. Hilton Coral D

Psychological First Aid: Helping Others in Times of Stress provides a framework for understanding factors that affect stress responses in disaster relief workers and clients they serve. The course introduces the principles of psychological first aid and guidelines for referring folks to a higher level of care.

Level: Basic Limit: 35

TS34. Palm Beach County's Debris Management Plan: Tour the SWA's Renewable Energy Facility -Organized by John Jamason

Wednesday, May 15, 1:00 p.m. – 5:00 p.m. Offsite, Shuttle Bus

This three-hour on-site experience will include Solid Waste Authority of Palm Beach County emergency response staff presenting its debris management plan, which includes inter-local agreements with most municipalities, four qualified contractors, and nine potential sites to manage post-storm debris; a discussion with the waste-to-energy operator(s) on their storm preparation and recovery plans to allow them to continue to operate after an event and an interactive tour of a renewable energy facility to see an almost \$700 million community investment in the cleanest, greenest waste-to-energy facility in North America.

Prerequisites: Attendees must wear close-toed shoes during tour

#### 2024 Workshops

- WS101. Best Emergency Preparedness Practices for Livestock
- WS102. Hurricane Ian: Lee County Government's Local Story
- WS103. Using A.I. in Hurricane Planning, Exercises, & Recovery
- WS104. Faith-Based Disaster Support: The Church of Jesus Christ of Latter-day Saints
- WS105. Resilience in Rural Response: Lessons from Hurricane Idalia for First Responder Mental Health
- WS106. The Energy Lifeline: Interdependencies and Restoration After a Disaster
- WS107. The Great Baby Exodus: Safeguarding Neonatal and Pediatric Patients After the Storm
- WS108. Data-Driven Disaster Management: Strategies for Seamless Integration and Mobilization in Crisis Response
- WS109. Inspectors Deploying to Disasters
- WS110. Communicating Risk During Hurricanes Ian & Idalia
- WS111. Debris Management 101
- WS112. Team Rubicon, Another Tool in the Toolbox
- WS113. Non-Congregate Sheltering: Hotels and Trailers for Recovery Sheltering
- WS114. Protecting Environmental Resources During Marine Debris Removal
- WS115. Politics, Elected Officials, and Disasters
- WS116. The State of HURREVAC
- WS117. Procurement for Federal Disaster Recovery Funding Reimbursement-Key Strategies for Success
- WS118. Identifying Recovery Resources for Florida's Agricultural Communities
- WS119. Using Technology for Coordination and Review of Healthcare CEMPs
- WS120. Emergency Management: Telling Our Story
- WS121. Individual Assistance Numbers: Bringing Understanding to FEMA Individual Assistance Data
- WS122. Teaming Up with Public Information Partners
- WS123. Higher Education Emergency Management Practitioners
- WS124. How To Utilize Non-Emergency Management Employees
- WS125. Preparing for Recovery Before Landfall: Cost Recovery Planning, Training, and Exercise
- WS126. Florida National Guard 101: Idalia Response
- WS127. GIS in Disaster Management: From Prevention Through Recovery
- WS128. Shelter Considerations for Our Most Vulnerable: Best Practices on Serving the Unhoused
- WS129. Developing Respectful Work Groups
- WS130. The Suwannee County Response to Hurricane Idalia
- WS131. Lee Health System After Action: Lesson's Learned & Implementations-Hurricane Ian
- WS132. Building Resilience: BRIC by BRIC
- WS133. Can You Hear Me Now? Accessible Communication During Disasters
- WS134. Flood Inundation Mapping in Tropical Situations
- WS135. One Size Does Not Fit All: How Different Municipalities Successfully Do EM
- WS136. Disaster Casework for Pre-Disaster Unhoused and Precariously Housed Clients
- WS137. Disaster Logistics-Needs Based Upon County Population
- WS138. Inclusive Mass Care in Disasters, Will You Be Prepared?
- WS139. Working Effectively with Elected Officials During Hurricane Preparedness, Response, and Recovery
- WS140. Disasters Don't Discriminate: A Blueprint for Addressing Social Vulnerabilities in Disaster Planning
- WS141. Women in Emergency Management: Lessons Leaders Learned Along the Way
- WS142. Get Your Docs in a Row: Ensure Your Response & Recovery Records "Tell the Story"
- WS143. How to Manage a HMGP Project Post-Award
- WS144. Updates on Florida's National Qualification System (NQS) Working Group
- WS145. NOAA/NWS Tropical Program-What's Around the Corner?
- WS146. Are You FEPA Certified?
- WS147. Academic Research Presentations
- WS148. Restoration of Emergency Communications Emergency Support Function 2 (ESF-2)

- WS149. Atlantic Basin Hurricane Season Prediction/Outlook
- WS150. Legal Services: A Necessary Disaster Resource
- WS151. Alliance In Action: Bridging Public and Private Incident Management Teams (IMTs)
- WS152. Public Assistance Hot Topics
- WS153. Mental Health Innovations in Emergency Management
- WS154. Local Mitigation Strategy (LMS) Work Group Post-Disaster Toolkit
- WS155. VOADs, LTRGs, & FBOs: What Does Your Community Need and How to Get the Right Partners to the Table
- WS156. PIO Deployment Panel Discussion
- WS157. Coordination, Communication & Collaboration: Key Topics for a Successful Preliminary Damage Assessment

#### **2024 Workshop Descriptions**

WS101. Best Emergency Preparedness Practices for Livestock - Organized by Melissa Rudd

Thursday, May 16, 8:30 a.m. – 10:00 a.m. PBCCC 1B/1C

The livestock industry is a crucial component to putting food on American tables. Yet, most farmers involved in producing livestock do not have the emergency management plans in place to effectively manage their animals during an emergency. Afterall, the old standing tradition is to just let the animals loose and hope they survive. So long are those days as urbanization continues to sprawl into farmland. Yet, farmers cannot do it alone, especially with the growing hurricane threat that could cause catastrophic agricultural failure. It is vital to the economy, food supply, and public health that emergency managers and first responders know how to address livestock needs in an emergency. This session will speak of the challenges facing livestock farmers, and the best emergency preparedness tactics to address them in the modern day. This presentation is from a cattle rancher and emergency preparedness planner who understands these challenges from personal experience. By the end of the presentation, attendees will understand the logistical challenges faced by farmers and how a deadly hurricane could create an epidemic.

WS102. <u>Hurricane Ian: Lee County Government's Local Story</u> – Organized by Lee Mayfield

Thursday, May 16, 8:30 a.m. – 10:00 a.m. PBCCC 1D/1E

On September 28, 2022, near-Category 5 Hurricane lan made landfall in Southwest Florida, producing catastrophic storm surge and wind impacts across Lee County. Ian was the costliest hurricane in Florida's history and the third costliest in U.S. history, bringing widespread damage and loss of life to the Southwest Florida coast and significant challenges to those responsible for response and recovery efforts.

This workshop will tell Lee County's story from multiple perspectives – Utilities, Solid Waste, Transportation, Emergency Medical Services (EMS), Visitor's Bureau, Public Information, and more. Panel members will discuss their experience going through one of the most historic hurricanes to make landfall in the U.S. and the teamwork and partnerships required to overcome obstacles and find solutions.

WS103. Using A.I. in Hurricane Planning, Exercises, & Recovery – Organized by Kimberly Prosser

Thursday, May 16, 8:30 a.m. – 10:00 a.m. PBCCC 1G/1H/1I

This session introduces emergency managers to the potential benefits of utilizing artificial intelligence, specifically large language models (LLMs), in various stages of hurricane management. LLMs enable emergency managers to ask questions in plain language without the need for coding expertise, simplifying data extraction and analysis. These models can enhance hurricane planning by collaborating with existing models, aid in drafting clear public communications, and assist in developing exercise materials, including realistic scenarios and documentation. In the aftermath of hurricanes, LLMs can contribute to damage assessments by analyzing reports, satellite images, and processing damage claims. The session includes a discussion on these applications, audience Q&A, and a live demonstration of LLMs addressing different aspects of hurricane planning, exercises, and recovery.

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WS104. Faith-Based Disaster Support: The Church of Jesus Christ of Latter-day Saints - Organized by Christy Rojas

Thursday, May 16, 8:30 a.m. – 10:00 a.m. PBCCC 1L

Overview of how charitable organizations can respond to disasters, especially after hurricanes: an in-depth discussion on how The Church of Jesus Christ of Latter-Day Saints mobilizes thousands of volunteers into communities shortly after a storm hits to assist in cleaning up private property. Topics include the resources they use, which are available to other helping organizations, and how their central command centers operate effectively and efficiently within days of the disaster. Additional subjects will cover the logistics of gathering and supporting thousands of volunteers over multiple weekends, needed supplies, required training, and collaborative efforts with other charitable organizations, county Emergency Operations Centers (EOCs), and government officials.

#### WS105. Resilience in Rural Response: Lessons from Hurricane Idalia for First Responder Mental Health – Organized by Mike Germain

Thursday, May 16, 8:30 a.m. – 10:00 a.m. PBCCC 2A

This workshop will explore the invaluable lessons drawn from the first responder mental wellness deployment to Hurricane Idalia, with a special emphasis on the distinctive challenges and strengths encountered by first responders in rural communities. In addition, we will spotlight the vital roles played by peer support, chaplaincy services, and crisis response K9s. This session will include: An overview of how first responder mental wellness deployments are incorporated into the SERP; understanding the specific challenges faced by first responders in rural settings during disaster response; learning how peer support networks are crucial in rural areas; and acquiring practical takeaways and strategies, including effective peer support practices, that can be applied to enhance mental health and well-being in rural disaster response situations. This workshop is tailored for those interested in the unique dynamics of rural disaster response, and offers a deep understanding of the challenges and strengths inherent to responders in these communities, ultimately strengthening our collective commitment to supporting first responder mental health in all contexts.

#### WS106. The Energy Lifeline: Interdependencies and Restoration After a Disaster – Organized by Lee Mayfield

PBCCC 2B/2C Thursday, May 16, 8:30 a.m. – 10:00 a.m.

The reliability of the electric grid underpins virtually every sector of the U.S. economy. Many disasters impacting critical infrastructure, such as power and other utilities, have drastic impacts on disaster survivors trying to recover in the wake of an emergency. It is imperative that infrastructure owners and operators, their government partners, and a range of other stakeholders understand these complex interdependencies and prepare for their impacts to make these lifeline systems more resilient against potential cascading failures, thereby saving lives, improving disaster outcomes, and energy reliability. This session will bring emergency managers and public power authority leadership together to consider how they can better partner together before, during, and after disasters/emergencies to ensure continuity of operations that will support community response and recovery operations.

#### WS107. The Great Baby Exodus: Safeguarding Neonatal and Pediatric Patients After the Storm – Organized by John Wilgis

Thursday, May 16, 8:30 a.m. – 10:00 a.m. PBCCC 2D/2E

Hurricane Ian was to date, the deadliest hurricane to impact Florida in this time frame. Due to the loss of water pressure, loss of the domestic water plumbing function, loss of air conditioning, and loss of fire suppression sprinkler systems, government agencies mandated the evacuation of three local hospitals.

One of the hospitals, Golisano Children's Hospital, was included in the evacuation. Evacuating critically ill neonates provide added vulnerabilities due to their complexity and can be difficult to safely and efficiently evacuate in a disaster. In 2017, the Florida Neonatal and Pediatric Transport Network Association, being experts in the State for the safe transport of neonates, developed a disaster response plan. Golisano Children's Hospital evacuated a total of 81 patients to 15 out-of-county healthcare facilities throughout the state in a 36-hour period.

#### WS108. <u>Data-Driven Disaster Management: Strategies for Seamless Integration and Mobilization in Crisis Response</u> – Organized by Alison Osborn

Thursday, May 16, 8:30 a.m. – 10:00 a.m. PBCCC 2F In today's technologically advanced society the importance of data cannot be overstated especially when serving a community. Knowing the behavioral patterns of a threatened population in normal vs. times of emergency events is critical to an emergency manager in times of a crisis. In this session, we will discuss tips and tricks from contracting, data gathering, accessibility/storage, to seamlessly coordinating your data across various organizations and stakeholders involved in disaster planning, response, and recovery. Using anonymous population analytics from 20 integrated independent sources provides emergency managers with population mobility during both non-emergency and emergency events to provide mobility insights for planners. Join us for a demonstration showing how to plan for, present, and utilize data throughout a disaster life cycle.

WS109. Inspectors Deploying to Disasters - Organized by Gary Pelletier

Thursday, May 16, 8:30 a.m. – 10:00 a.m. Hilton Coral A/B

This course will review how fire inspectors and community risk reduction personnel are being used for large-scale disaster deployments to conduct fire and EMS station damage assessments and capabilities to assist local municipalities with their building assessments, plan reviews, fire investigations, etc. Review of Statewide Emergency Response Plan (SERP) and how the Florida Fire Marshals and Inspectors Association (FFMIA) fits into it. Brief review of WebEOC, Survey 123, ARC GIS Platforms, in addition, review of documents and forms to be used.

WS110. Communicating Risk During Hurricanes Ian & Idalia - Organized by David Sharp

Thursday, May 16, 8:30 a.m. – 10:00 a.m. Hilton Coral C

Over the past two tropical seasons, Hurricanes Ian and Idalia brought incredible threats and impacts to Florida. Each endangered the lives and livelihoods of tens of thousands of people within communities up and down the state's Gulf Coast, while also threatening numerous locations across inland sections and over to the Atlantic Coast. For many, the circumstances were unprecedented and the damage catastrophic. In light of these two historical hurricanes, a panel of experts will explore the similarities and differences relative to jurisdictional decisions as implemented by emergency officials, to include associated public safety messaging strategies. Dr. Chandra Clark, a research journalist and social scientist from the University of Alabama, will team with colleague Dr. Laura Myers (who led last year's panel discussion) to engage the assembly. Together they will facilitate the discussion, weaving the latest research findings into the exchange. The session is considered an extension of last year's panel discussion ("The Psychology of Hurricane-Related Decision Making"), but with fresh perspectives offered from select county emergency managers, broadcast journalists, NOAA meteorologists, and social scientists. Attendees will also be given time to directly engage the panel in Q&A.

WS111. <u>Debris Management 101</u> - Organized by Eve Rainey

Thursday, May 16, 8:30 a.m. – 10:00 a.m. Hilton Coral D/E

Debris piles do not get picked up with the speed of Amazon deliveries, and citizen expectations for debris collection can be a big stress point for city and county government officials. The Debris Management 101 workshop educates on debris operations and the scope of services required for physical recovery using FEMA Public Assistance category A funds. Debris Management 101 emphasizes the importance of maintaining an affective public-private partnership between contractors and government, with an emphasis on local government. The panel will include debris contractors, a monitoring firm, and city or county government representatives. The conversation will discuss pre-positioned contracts and post-event contracts for debris removal, using actual sample contracts from recent events to ground the conversation in real world examples and tools. We will also discuss key operation phases, giving audience members an overview of what they need to know as a foundation for disaster debris removal. Sample contracts, "cheat sheets"/101 guides, and case studies will be used and provided to the audience.

WS112. Team Rubicon, Another Tool in the Toolbox - Organized by Jeff Goldberg

Thursday, May 16, 1:30 p.m. – 3:00 p.m. PBCCC 1A

When disaster strikes, our force of veteran-led volunteers stands ready to respond. Team Rubicon supports communities with mitigating before, responding to, and recovering from disasters. In this workshop, you'll learn how to utilize Team Rubicon, what our capabilities are, how to mobilize us, and learn about our Route Clearance teams to clear debris that is impeding access for emergency vehicles. You'll also learn how our team coordinates with local emergency response organizations to conduct other core capabilities, and we'll share success stories of how our partners and the communities we serve benefitted from our expertise during the response to Hurricane Idalia.

WS113. Non-Congregate Sheltering: Hotels and Trailers for Recovery Sheltering – Organized by Gary Pelletier

Thursday, May 16, 1:30 p.m. – 3:00 p.m. PBCCC 1B/1C

Non-congregate sheltering during recovery operations continues to develop based on lessons learned and best practices. Whether done as a state managed program or locally, in hotels or trailers; each implementation uncovers new challenges and new solutions. This workshop will review lessons learned among state, VOAD, and local operations, challenges that were overcome, and explore best-practices for future use.

WS114. Protecting Environmental Resources During Marine Debris Removal – Organized by Porschica Griffith

Thursday, May 16, 1:30 p.m. – 3:00 p.m. PBCCC 1D/1E

After the busy 2017 hurricane season, local responders in Florida identified a need to deepen the bench of coastal managers trained to ensure that natural resources are protected during vessel or other large-scale marine debris removal activities following storms. In an effort to support this request, the NOAA and Florida's Fish and Wildlife Conservation Commission developed the Resource Advisor Training. During the training, case studies from previous vessel removal efforts are used to educate participants about the important natural resources they may encounter in the field. Instructors walk through best management practices and salvage techniques so that participants can become Resource Advisors who are prepared to support responsible debris removal operations and provide guidance to salvage companies. This workshop will provide a brief introduction to the Resource Advisor Training and explore success stories and lessons learned from recent hurricanes in Florida.

WS115. Politics, Elected Officials, and Disasters - Organized by John Jamason

Thursday, May 16, 1:30 p.m. – 3:00 p.m. PBCCC 1G/1H/1I

This session will be led by Congressman Jared Moskowitz, who is the only Emergency Manager elected to Congress. Come learn best practices when dealing with elected officials at the state, local, and federal level. Representative Jared Moskowitz will go over what has made him successful and challenges he has experienced during disasters.

WS116. The State of HURREVAC – Organized by René Daines

Thursday, May 16, 1:30 p.m. – 3:00 p.m. PBCCC 1L

The National Hurricane Program's Hurricane Evacuation Decision Support Tool (HURREVAC) is a free, web-based platform available to government emergency managers. In addition to the operational hurricane tracking information and evacuation timing decision support tools, HURREVAC can be used to support planning efforts and exercise development. In this session, HURREVAC subject matter experts will discuss best practices for utilizing HURREVAC for planning and operational purposes. Presenters will cover how to leverage new and existing functionalities in HURREVAC to support plan and product integration during crisis action planning and review other key operational products within HURREVAC. The presenters will preview 2024 HURREVAC updates and discuss future HURREVAC improvements with the audience. This session is ideal for novice and experienced HURREVAC users, interested in growing their knowledge of the tool and how it can be applied operationally. If you are a new user to HURREVAC, we recommend attending the HURREVAC training sessions offered at the conference.

WS117. Procurement for Federal Disaster Recovery Funding Reimbursement – Key Strategies for Success – Organized by Lee Mayfield

Thursday, May 16, 1:30 p.m. – 3:00 p.m. PBCCC 2A

As local governments engage with an evolving array of federally funded disaster recovery grants, establishing procurement compliance has become a critical prerequisite in maximizing reimbursement. During this session, practitioners will provide you with recommendations on how to build a recovery procurement framework that is informed by the needs of various stakeholders throughout your organization/community and that will stand the test of uniform quidance requirements to maximize the use of federally funded disaster recovery grants.

#### WS118. <u>Identifying Recovery Resources for Florida's Agricultural Communities</u> – Organized by Evan Toney

Thursday, May 16, 1:30 p.m. – 3:00 p.m. PBCCC 2B/2C

This workshop will focus on disaster recovery efforts and resources at the University of Florida Institute of Food and Agricultural Sciences (UF/IFAS) and Florida Cooperative Extension System as well as past, present, and future collaboration efforts with local, state, and federal agencies and agriculture-focused industry organizations. Workshop presenters will include representatives from UF/IFAS, state and federal agencies involved in disaster response, and agriculture-focused industry groups. Panel-style discussion with workshop presenters will cover coordination and collaboration on recovery efforts after recent hurricanes. The workshop will also provide details on the existence and ongoing improvements to the UF/IFAS Agricultural Damage and Loss Assessment framework including how this tool is distributed to impacted stakeholders, how these results are used, and how results are shared with decision makers. Lastly, the workshop will identify best practices for accessing recovery resources and contact information.

#### WS119. <u>Using Technology for Coordination and Review of Healthcare CEMPs</u> – *Organized by Franklin Riddle*

Thursday, May 16, 1:30 p.m. – 3:00 p.m. PBCCC 2D/2E

The Florida Health Care Coalitions have recently funded a statewide compliant platform for the development and review of healthcare CEMPs for healthcare and emergency management partners. In this session, three main elements will be covered: A simplified process for review and feedback for CEMPs; How standardizing the planning process will result in a more agile and consistent response; How local emergency managers can use technology to coordinate with healthcare coalitions and individual health centers. We will end with a Q&A session with a panel of healthcare coalition, tech and emergency management subject matter experts.

#### WS120. Emergency Management: Telling Our Story - Organized by Gary Pelletier

Thursday, May 16, 1:30 p.m. – 3:00 p.m. PBCCC 2F

Emergency Management is sometimes lost in the shuffle of emergency services. How do we do a better job of telling our story and the importance of emergency management to the communities they serve? Come listen to the story about how two county emergency management agencies (St. Johns and Brevard County) use their history to tell their story and better connect with the community.

#### WS121. <u>Individual Assistance Numbers: Bringing Understanding to FEMA Individual Assistance Data</u> – Organized by Kimberly Prosser

Thursday, May 16, 1:30 p.m. – 3:00 p.m. Hilton Coral A/B

When a federal disaster impacts your community, your constituents may be eligible for federal assistance. Once people in your community begin to apply for assistance from FEMA and other federal agencies, aggregate reports are produced and provided to the state and local officials. However, many times, these are simply just numbers on an email provided with little or no context. In this session, we will walk through a variety of FEMA Individual Assistance aggregate data sets to help local and state officials understand the information they receive from FEMA. We will explore what meaning a local official can derive from this data to help them learn about the survivors in their jurisdiction and their path to recovery. Understanding this information not only helps their understanding of federal individual assistance, it also contributes to improved communication with federal partners regarding how everyone involved can provide improved support to those impacted by the disaster.

#### WS122. Teaming Up with Public Information Partners - Organized by David Sharp

Thursday, May 16, 1:30 p.m. – 3:00 p.m. Hilton Coral C

During this workshop, speakers will share experiences from recent collaborative partner campaigns in Florida, teaming the National Weather Service and several Public Information Officers within the state's emergency management structure at various levels, as well as several Media partners. The purpose of each campaign is to improve public messaging to a targeted audience during life-threatening hurricane or tropical storm situations. When partners offer consistent and effective messages across a variety of communications mediums, the desired societal response is more likely to be enacted by the sub-population of focus. A series of presenters will share the outcomes from their respective campaigns, with particular emphasis (at least in part) on targeted messaging to the elderly, the

under-served, new residents, and visitors. As leveraged, findings from recent social science research will also be spotlighted. The overarching intent is to get the right people to do the right things at the right times.

## WS123. <u>Higher Education Emergency Management Practitioners</u> – *Organized by Eve Rainey*

Thursday, May 16, 1:30 p.m. – 3:00 p.m. Hilton Coral D/E

This workshop will focus on emergency management practices at institutions of higher education (IHEs). IHEs are different from other municipalities because of their populations, administrative structures, and reliance on home and neighboring jurisdictions when responding to emergencies. Below are some complexities that will be highlighted and discussed during this workshop:

- IHE populations
- IHE administrative and decision-making structure
- Partnerships with municipal and fellow IHE partners.
- Mass notification requirements and best practices.
- Best practices for training and exercising the community.
- Other nuances such as public vs. private institutions, having a K-12 school on campus, sharing campuses, university hospital systems, football games and other large-scale events, commuter students vs. residential students, campuses open to the public and global travel.

#### WS124. How To Utilize Non-Emergency Management Employees – Organized by John Jamason

PBCCC 1A Thursday, May 16, 3:30 p.m. – 5:00 p.m.

This workshop will illustrate how Palm Beach County was able to formulate a process to utilize all of the County employees to have a clear disaster specific role by virtue of their positions. The Employee Disaster Response Program (EDRP) was established in 2017 to meet the staffing shortfalls so the County can respond to emergencies. This workshop will show the symbiotic relationship between human resources and emergency management and will demonstrate how employees are given various assignments based on the overall County priorities and needs. The EDRP gives employees a defined task in the County's disaster preparedness, response and recovery operations, and fulfills the County's mission of meeting the community's needs.

The Palm Beach County staff will outline how EDRP is being used throughout the year in preparations for a disaster.

## WS125. Preparing for Recovery Before Landfall: Cost Recovery Planning, Training, and Exercise – Organized by Lee Mayfield

Thursday, May 16, 3:30 p.m. – 5:00 p.m. PBCCC 1B/1C

We often think of recovery following the impact of a disaster. But with the frequency and impacts of disasters compounding, communities are more and more thinking about recovery before landfall. This moderated panel includes the Palm Beach County Director of Emergency Management and Cape Coral Fire Department, Emergency Management Division Manager, and Hagerty Consulting as we look at how local communities are engaging cost recovery planning, recovery exercises, and recovery support long before landfall to jump start the recovery process.

#### WS126. Florida National Guard 101: Idalia Response – Organized by Melissa Rudd

Thursday, May 16, 3:30 p.m. – 5:00 p.m. PBCCC 1D/1E

Florida National Guard presents lessons learned from our active hurricane seasons to include our response to Hurricane Idalia. Senior Florida National Guard leaders will discuss response capabilities, present best practices, training and detail command relationships from the SEOC down to the soldiers and airmen on the ground. This workshop will facilitate an open discussion on planning materials and tools that are applicable across organizations like decision point timelines, battle rhythms, gap analysis products and more.

## WS127. GIS in Disaster Management: From Prevention Through Recovery - Organized by Evan Toney

Thursday, May 16, 3:30 p.m. – 5:00 p.m. PBCCC 1G/1H/1I

A well-prepared GIS team can help provide the spatial and situational awareness to make critical, time-sensitive decisions. From prevention through recovery, this workshop will leverage real-world examples and best practices from all phases of disaster management to showcase GIS-in-action. It will also include a discussion of trends and common challenges in integrating GIS throughout your operations. Emergency management professionals will gain a better understanding of the capability of GIS, and GIS professionals will leave with ideas to take back to improve their systems and processes.

## WS128. <u>Shelter Considerations for Our Most Vulnerable: Best Practices on Serving the Unhoused</u> – Organized by Jessica Geib

Thursday, May 16, 3:30 p.m. – 5:00 p.m. PBCCC 1L

Florida is often synonymous with extreme weather, which can take on many forms. Our spring and summer bring extreme heat, summer and fall can bring life-threatening storms, and even Florida's winter can endanger the most vulnerable. Many of Florida's residents prepare by packing hurricane kits; purchasing generators; boarding up and lining their homes with sandbags; and evacuating to friends, families, or hotels. Our neighbors without homes are often unable to prepare and take precautions to protect themselves and their loved ones. This presentation looks at what emergency management partners and housing providers can do now to help prepare for extreme weather events such as hurricanes-mitigating risks that often accompany these events. Join this discussion about who to bring to the table, funding opportunities, and best practices through a storm.

## WS129. <u>Developing Respectful Work Groups</u> – Organized by John Jamason

Thursday, May 16, 3:30 p.m. – 5:00 p.m. PBCCC 2A

This three-segment program delivers an in-depth discussion on promoting positive work group behaviors through interactive small group discussions. The program seeks to define and compare/contrast respectful behaviors with bullying/harassing behaviors in the first segment. Attendees will participate in small group analysis and discussion of real-life scenarios to gain a heightened awareness of the impact of these behaviors on the productivity of work groups. The final segment will provide attendees with conflict resolution techniques and offer the opportunity to practice the skills learned throughout the training.

## WS130. The Suwannee County Response to Hurricane Idalia - Organized by Jeff Goldberg

Thursday, May 16, 3:30 p.m. – 5:00 p.m. PBCCC 2B/2C

This panel will address the early preparation phase and the full response phase of Hurricane Idalia in Suwannee County, Florida. Chris Volz, Catie Feeney, and Alex Boswell will look at the many different areas surrounding a fiscally constrained county in dealing with such a large event. We will dive into outside help coming into a county and how we assimilated all persons into our local response. Also, many other areas such as IT, communication failures, daily wins, and other critical topics will be discussed.

## WS131. Lee Health System After Action: Lesson's Learned & Implementations-Hurricane Ian - Organized by John Wilgis

Thursday, May 16, 3:30 p.m. – 5:00 p.m. PBCCC 2D/2E

This session aims to present a comprehensive overview of the valuable insights gained, the proactive measures taken post-event, and the strategic adjustments made to processes and policies during our organization's system-wide recovery efforts following Hurricane lan.

## WS132. <u>Building Resilience: BRIC by BRIC</u> – Organized by Lyle Briggs

Thursday, May 16, 3:30 p.m. – 5:00 p.m. PBCCC 2F

This session, from the perspective of both applicant and sub-applicants, will discuss the benefits of the BRIC program, specifically for climate disaster management and mitigation projects, describe the grant funding journey and include best practices in strategy,

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forming partnerships, grant writing and the application process. This session will build upon the research and expertise presented, by two experts, for the All-Hazards Consortium National Resilience EXCH 2023 Summit, the 2023 National Hurricane Conference, the 2023 Virginia Emergency Management Symposium and the 2023 Maryland Emergency Management Association Symposium.

## WS133. Can You Hear Me Now? Accessible Communication During Disasters - Organized by Alison Osborn

Thursday, May 16, 3:30 p.m. – 5:00 p.m. Hilton Coral A/B

In emergencies or disasters, actionable and accessible communication is vital for survival. For persons with disabilities, communication has been a major barrier in all phases of a disaster. Accessible and effective communication is necessary for this population to be able to access life-sustaining programs and services, including evacuation orders, weather alerts, shelter information, recovery updates, food and water locations and even clean-up assistance. This workshop will examine problems with effective communication for persons with access and functional needs, the constantly changing legislative landscape and effective solutions (i.e. interpreters, captioning, signage) to ensure accessible and effective communication for all Floridians before, during and after a disaster.

#### WS134. Flood Inundation Mapping in Tropical Situations – Organized by David Sharp

Thursday, May 16, 3:30 p.m. – 5:00 p.m. Hilton Coral C

Water hazards associated with tropical cyclones account for the majority of related deaths. An appreciable percentage of the casualty statistics can be attributed to excessive rainfall that can cause area rivers to overflow their banks, and persist for many days (or weeks) following the main rainfall event. In some cases, river flooding can make emergency response and recovery efforts more challenging. with flood damage leaving deep scars upon communities and their infrastructure. To help get ahead of the problem, the National Weather Service has begun providing flood inundation mapping (FIM) services, including forecast uncertainty maps, for the local threat of riverine flooding. Such maps have been extremely useful to support community decision-making when protecting against the potential intrusion of river flood waters. This workshop will present a greater description of FIM and its benefits, while sharing its effective use in Florida during Hurricanes Ian, Nicole, and Idalia.

## WS135. One Size Does Not Fit All: How Different Municipalities Successfully Do EM - Organized by Jessica Geib

Thursday, May 16, 3:30 p.m. – 5:00 p.m. Hilton Coral D/E

Hear from municipal emergency management programs across Florida and how they successfully implement aspects of emergency management within their jurisdiction. From preplanned large events, prepping for storm season, to responding and recovering from hurricanes, municipal emergency managers will share their experience, insight, struggles and successes.

## WS136. Disaster Casework for Pre-Disaster Unhoused and Precariously Housed Clients - Organized by John Vicenti

Friday, May 17, 8:30 a.m. - 10:00 a.m. PBCCC 1B/1C

Disasters impact the whole community, including the housing vulnerable. While pre-disaster unhoused and precariously housed individuals may not be eligible for the same federal programs as those with recognized address as the general populous, they still have specific recovery needs. There are specific programs that can help pre-disaster unhoused and precariously housed individuals on the path to recovery. This workshop looks at the programs, partners, and experiences related to the successful transition of clients out of a shelter in both federally declared and non-declared events.

#### WS137. Disaster Logistics-Needs Based Upon County Population – Organized by Evan Toney

Friday, May 17, 8:30 a.m. – 10:00 a.m. PBCCC 1D/1E

Come discuss disaster logistics with the State Logistics Chief. The state will describe how it plans and prepares to support locals, sharing best practices and lessons learned from previous storms. Discussions will include logistical integration at all levels of government, pre- and post-impact planning, as well as information needs, including reporting and validation.

WS138. Inclusive Mass Care in Disasters, Will You Be Prepared? - Organized by Alison Osborn

Friday, May 17, 8:30 a.m. – 10:00 a.m.

PBCCC 1G/1H/1I

Ensuring mass care services in disasters are inclusive of people with disabilities and others with access and functional needs is critical. This session discusses how to develop emergency management plans and processes that fully integrate those with disabilities as well as other access and functional needs. Presentation topics will include considerations for inclusive mass care services; delivering and managing mass care services that are mindful and inclusive of people with disabilities, especially those with autism; and applying concepts of Whole Community Planning to ensure individuals with disabilities and others with access and functional needs are integrated into the emergency management continuum.

WS139. Working Effectively with Elected Officials During Hurricane Preparedness, Response, and Recovery – Organized by Kimberly Prosser

Friday, May 17, 8:30 a.m. – 10:00 a.m.

PBCCC 1L

The missions of emergency managers and first responders are not political in nature. Truly excelling in accomplishing those missions during hurricane preparedness, response, and recovery, even mitigation, requires effective collaboration and communication with elected and other government officials. This session will provide an opportunity for those newer to the Florida emergency management or responder community to learn from their peers how they have navigated this important part of the job. Elected officials on the panel will also provide their perspective on how they would like to and/or need to be involved in these processes for planning and operational purposes.

WS140. <u>Disasters Don't Discriminate: A Blueprint for Addressing Social Vulnerabilities in Disaster Planning</u> – Organized by Gary Pelletier

Friday, May 17, 8:30 a.m. – 10:00 a.m.

PBCCC 2A

This session delves into the aftermath of Hurricanes Idalia and Ian and their impact on two distinct counties. While natural disasters don't choose where they strike, the pre-existing social vulnerabilities of a region can influence the extent of damage and the pace of recovery. By examining the unique challenges and strengths of Levy and Lee counties, we aim to shed light on the importance of tailored disaster planning and response strategies that account for these social vulnerabilities.

This session will guide jurisdictions in introspectively analyzing their own unique vulnerabilities and strengths. By considering factors such as socio-economic status, housing quality, age demographics, language, and cultural diversity, jurisdictions can develop more effective and inclusive disaster preparedness and response plans. Practical strategies and actionable steps will help jurisdictions integrate these considerations into their planning processes.

WS141. Women in Emergency Management: Lessons Leaders Learned Along the Way - Organized by Christy Rojas

Friday, May 17, 8:30 a.m. – 10:00 a.m.

PBCCC 2B/2C

Continuing the conversation of Women in Emergency Management, in this fireside chat style discussion, participants will hear from leaders who have launched companies, built new programs, and ran their own division. The discussion will include one leader from the government and one from the private sector. Brittany Perkins Castillo, Founder of WTFem and CEO of AshBritt, will interview each leader on their career experience, insights for strengthening the industry, and climbing the ranks. There will be ample opportunity for Q&A from audience members.

WS142. <u>Get Your Docs in a Row: Ensure Your Response & Recovery Records "Tell the Story"</u> – Organized by Kimberly Prosser

Friday, May 17, 8:30 a.m. – 10:00 a.m.

PBCCC 2D/2E

Regardless of the funding source, FEMA-PA/HMA or HUD-CDBG/DR, program compliance and records management are vital. A comprehensive Document Management Plan that provides confidential data storage processes, naming conventions, and compliance checklists can help fully support approved grant funding. Having an effective and compliant administrative structure in place, especially during the days up to, immediately following or years after the event, will ensure that you experience a smooth reimbursement and monitoring process. Outside of typical policies, agreements, detailed receipts, invoices and proof of

payment, additional documentation, like memos to the file describing the who, what, when, where and why behind the decisions are critical. From the creation of project applications, through the closeout and potential audits, documents should paint a clear picture and provide full support for the overall claim or project eligibility, from start to finish. Learn how to:

- Create a Document Management Plan
- Organize the project file to tell the story by getting your documents in order
- Hear real life examples and lessons learned in Florida, Louisiana, Texas, and New Jersey.

#### WS143. How to Manage a HMGP Project Post-Award – Organized by Lyle Briggs

Friday, May 17, 8:30 a.m. – 10:00 a.m. PBCCC 2F

The purpose of this workshop is to provide clear information of all Hazard Mitigation Grant Program's (HMGP) post-award project requirements and identify potential challenges and solutions. Presenters will speak about implementing the grant, monitoring, reporting requirements, financial requirements, and closeout procedures. Participants will leave this session with a better understanding of postaward responsibilities and requirements and learn about best practices to avoid potential challenges. The timing of this workshop is ideal as over 500 sub-applications were submitted to FDEM for Hurricane Ian.

## WS144. Updates on Florida's National Qualification System (NQS) Working Group - Organized by Lee Mayfield

Friday, May 17, 8:30 a.m. – 10:00 a.m. Hilton Coral A/B

Rapid and effective mutual aid is critical during disasters, but mutual aid partners can face challenges without a common language or process to support the sharing of Emergency Operations Center (EOC) personnel across jurisdictional boundaries. Differing terminology, processes, and qualifications may lead to uncertainty as to what is being requested, personnel deploying with the wrong skill sets, and a lack of confidence among jurisdictions in the mutual aid that they receive. This workshop will discuss Florida's approach to these challenges and provide updates from the Florida Division of Emergency Management (FDEM) on the statewide EOC Position Qualification Working Group, which was established to guide Florida's implementation of the National Qualification System (NQS). Attendees will also be able to provide feedback on key components of the program.

#### WS145. NOAA/NWS Tropical Program-What's Around the Corner? – Organized by David Sharp

Friday, May 17, 8:30 a.m. – 10:00 a.m. Hilton Coral C

As the NOAA/NWS evolves to meet the changing needs of its customers and partners, improvements are also planned for its suite of tropical products and services. These improvements go beyond approved format changes to certain products, to also include content enhancements as indicated from recent social science research toward better messaging. More so, advancements in applied science and technology are scheduled to be transitioned to operational use over the next several years. The intent is to improve the accuracy (and subsequent availability) of tropical analysis and forecasting guidance toward better decision support, and by yielding refinements in forecast uncertainty guidance for respective hazards. This workshop is comprised of two sections where section one addresses coming improvements in the related science and technology to be transitioned to future operations, while section two addresses coming improvements to future tropical products and services.

#### WS146. Are You FEPA Certified? – Organized by Jeff Goldberg

Friday, May 17, 8:30 a.m. – 10:00 a.m. Hilton Coral D/E

Why be FEPA Certified? What does it mean to me? During this interactive workshop, learn what kinds of emergency management certification opportunities exist for you as a FEPA member. This includes the Healthcare Certification and Instructor Certification. This workshop will cover the items that you need to pay attention to as you craft your certification application. Commissioners will present the factors needed to succeed, and then you can ask any specific questions relating to your certification application. Some best practices using the FEPA Certification Portal for online submission will be discussed. THIS WILL NOT BE A STEP-BY-STEP GUIDE TO THE PORTAL.

WS147. Academic Research Presentations - Organized by Jessica Geib

Friday, May 17, 10:30 a.m. – Noon

PBCCC 1A

This session will feature selected research presentations from students in emergency and disaster management related academic courses or programs. Participants are selected through an application process. A panel discussion with key emergency management stakeholders and practitioners will follow each presentation. All are encouraged to attend to engage with future emergency managers and current researchers. Research posters will be on display near the registration table throughout the week. Audience participation is encouraged.

WS148. Restoration of Emergency Communications Emergency Support Function 2 (ESF-2) – Organized by Melissa Rudd

Friday, May 17, 10:30 a.m. – Noon

PBCCC 1B/1C

Communication needs at the EOC and Incident Command Post alike have new and emerging needs, while many traditional requests continue. Satellite broadband (Starlink), public safety broadband, and push to talk applications are available today on incident. The Florida Communications Unit team who responded on recent state missions (Idalia, Ian, etc.) will debrief deployments to assist affected local, state, and incoming EMAC and mutual aid resources. Learn about ESF2 resources available, interoperability, communications plans and unit training, and how to request deployable communications assets for planed and no warning incidents to connect responders at your incident or EOC.

WS149. Atlantic Basin Hurricane Season Prediction/Outlook - Organized by René Daines

Friday, May 17, 10:30 a.m. – Noon

PBCCC 1D/1E

Colorado State University is excited to share its comprehensive Atlantic hurricane forecast for the upcoming 2024 season. During this presentation, we will delve deeply into the various components and methodologies that underpin our forecast.

WS150. <u>Legal Services: A Necessary Disaster Resource</u> – *Organized by Eve Rainey* 

Friday, May 17, 10:30 a.m. – Noon

PBCCC 1L

Join us for an engaging workshop focused on the inclusion of no-fee legal aid services as an integral component of disaster relief. This Workshop will explore numerous aspects of legal aid's function as a disaster resource, including identification of common legal issues related to disasters, collaboration between statewide legal aid partners in response to disaster incidents, and discussion on how legal aid can work jointly with local and regional disaster relief partners to foster a comprehensive disaster recovery environment. Legal issues underlie many hurdles to disaster survivors' recovery, and this session will offer tangible examples to aid attendees in spotting and resolving these pitfalls. This Workshop will also include a panel-based Q&A segment, welcoming audience participation. We encourage anyone interested in legal aid and how it may apply as a disaster resource to attend, regardless of experience levels. Come learn how legal aid services can reduce the workload of emergency managers by helping fulfill the unmet legal needs of disaster survivors.

WS151. Alliance In Action: Bridging Public and Private Incident Management Teams (IMTs) - Organized by Lee Mayfield

Friday, May 17, 10:30 a.m. – Noon

PBCCC 2A

This workshop aims to foster a deeper understanding of public and private Incident Management Teams (IMTs) through the exchange of experiences and collaborative discussions. By sharing insights from past events, especially lessons from Hurricane Idalia and other incidents, we hope to elevate awareness and generate interest for IMT initiatives to include credentialing. Our panel brings together seasoned representatives from both private and public IMTs and IMT program managers. This session will include exploring the advantages and potential of IMTs at each stage; strategies for harmonizing efforts between public and private IMTs; valuable takeaways from Hurricane Idalia and other significant events.

WS152. Public Assistance Hot Topics - Organized by Jeff Goldberg

Friday, May 17, 10:30 a.m. – Noon

PBCCC 2B/2C

This workshop will include a general "State of Public Assistance" overview and rapid-fire presentation of current challenges being faced

by public assistance professionals in the following areas:

- FEMA's partial implementation of the Federal Flood Risk Management Standard (FFRMS) for public assistance
- · PPDR, CPDR, and demolition eligibility under public assistance: lessons learned
- Evolution of Public Assistance Management Cost eligibility: current management cost processes (both FEMA and State), PAAP DAC, DAC, and sliding scale
- VAYGo Updates

## WS153. Mental Health Innovations in Emergency Management – Organized by Franklin Riddle

Friday, May 17, 10:30 a.m. – Noon

PBCCC 2D/2E

Is mental health different for public safety personnel or disaster survivors? Could the reluctance to evacuate be rooted in mental health issues? Why is mental health the only medical profession that doesn't examine the 'organ' being diagnosed?

There are numerous reasons why we avoid mental health conversations. We often attribute it to stigma, but it can also be due to the topics being depressing, disempowering, or leaving us uncertain about our ability to effectively address the issues within our agencies. responses, ourselves, or our families. Together, we will build on lessons learned, effective practices, and innovative ways to make a difference. This workshop will delve into practical and tactical approaches to applied mental health methods, aiming to enhance overall well-being, reduce burnout, and address the global mental health pandemic. Let's discuss crisis-informed care in disaster response, recovery, and within high-crisis professions such as first responders. Attendees will leave with tools, ideas, and practical lessons learned.

## WS154. Local Mitigation Strategy (LMS) Work Group Post-Disaster Toolkit – Organized by Lyle Briggs

Friday, May 17, 10:30 a.m. – Noon

PBCCC 2F

You've had a recent disaster, now what? This session will walk through the steps an LMS Work Group should take following a disaster, including initial meeting considerations, project development and solicitation, and LMS grant application requirements. In addition, there will a discussion of priority ranking procedures and existing methodologies utilized by Florida LMS Work Groups. Learn from what other counties have done, including examples of lessons learned. This session will be a great refresher for counties that have not had a large disaster in a while or for counties that have just gone through impacts. Participation in this session will help the Mitigation Bureau continue to improve their outreach and education materials regarding post-disaster LMS assistance.

## WS155. VOADs, LTRGs, & FBOs: What Does Your Community Need and How to Get the Right Partners to the Table – Organized by Jessica Geib

Friday, May 17, 10:30 a.m. - Noon

Hilton Coral A/B

Several years prior to Hurricane Matthew impacting Northeast Florida, a local group of non-profits saw the need for a mechanism to organize and collaborate their efforts during times of disaster. After meeting with St. Johns County Emergency Management, the "Voluntary Organizations Active in Disasters" (VOAD) of St. Johns and Putnam Counties was formed. It was because of these early planning, recovery and mitigation conversations that the communities of St Johns and Putnam Counties were able to receive coordinated assistance from local nonprofits in the aftermath of Hurricane Matthew, Irma, Ian, and Nicole. Leadership from the VOAD of St. Johns and Putnam County will speak to how they were successful in establishing and maintaining a local VOAD and LTRG. Additionally, faith-based organizations also play a pivotal role in the community during blue skies. They are that trusted member of the community that can share any unmet needs within their congregation. Palm Beach County representatives will focus on the benefits of faith-based representation in a long-term recovery group during blue and grey skies. Hear best practices in forming a successful VOAD and LTRG. Learn how faith-based organizations play a pivotal role during blue and grey skies and how early planning, recovery and mitigation conversations with community partners help to "Get it Right" before, during and after a disaster.

WS156. PIO Deployment Panel Discussion – Organized by John Jamason

Friday, May 17, 10:30 a.m. – Noon

Hilton Coral C

Join a panel of Public Information Officers to hear about their experience deploying to the rural counties of the Big Bend after the passing of Hurricane Idalia. These experiences will help educate those who are interested in deploying to disasters and the challenges that come with these assignments, as well as the rewarding feeling that comes when you serve. The session will be useful and interesting to those of any discipline that are considering deploying to help their neighbors in need after a disaster.

WS157. Coordination, Communication & Collaboration: Key Topics for a Successful Preliminary Damage Assessment -Organized by Kimberly Prosser

Friday, May 17, 10:30 a.m. – Noon

Hilton Coral D/E

Recent experience has shown the importance of Preliminary Damage Assessments to ensure impacted states, counties, and tribal governments are included in the disaster declaration. This session will cover examples from Hurricane Idalia and a flood event that impacted only one county (Broward), focusing less on the mechanics of the PDA and more on how coordination, communication, and collaboration play vital roles in the overall process. By the end of the presentation, attendees will understand the logistical challenges faced by farmers and how a deadly hurricane could create an epidemic.



Kid-friendly resources to help children recover, reconnect, and develop resilience during tough times.

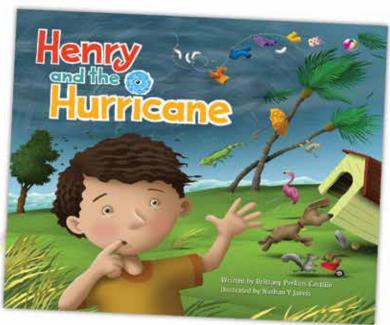
Stronger than the Storm is a 501(c)(3) non-profit.



A consistent theme in all communities – regardless of the disaster type – is when and how to best talk to kids about these traumatic events. **Kids Can Be Hero Helpers** is a tool to support these important conversations at a family level, at school, or in the community.



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## JUST RELEASED!

## Henry and the Hurricane

Kids will be informed, enchanted and engaged as Henry and his family prepare for a hurricane. What is a hurricane? Is there a safe place to go? Is it okay to feel afraid and uncertain? Henry and the Hurricane helps children prepare for the big feeling a big storm brings.

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## **DEBRIS MANAGEMENT - EMERGENCY SERVICES - LOGISTICS**

The full-time D&J Enterprises disaster support team is dedicated to providing rapid, coordinated, and efficient response to any disaster situation that requires outside support. D&J has the personnel, equipment resources, strong financial backing, and experience necessary to do just that. Our extensive experience of over 50 years has created an abundance of knowledge and skills for our principals, managers, and personnel. With that experience and our ability to self-perform any size project immediately, D&J is your trusted partner in a time of need.



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## **DEPLOYMENT SEQUENCE**









## **WEIGHTS AND DIMS**

Parameters	Stowed	Deployed
External Dimensions (WxLxH)	84" x 89" x 57"	179" x 89" x 91"
Internal Dimensions (WxLxH)	76" x 60" x 44"	72" x 171" x 78"
Floor Area	32 ft <sup>2</sup>	86ft <sup>2</sup>
Tare Weight (System)	3,275 lb	3,275 lb

on Si



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The program's curriculum develops and improves the skills of disaster practitioners and those interested in entering the exciting field of disaster management. Instead of a traditional thesis, both fully online and face-to-face students complete a multi-day disaster field operations exercise. The exercise tests students' abilities to respond to a large-scale international disaster.

#### **Program Highlights**

- 11-month graduate program
- Among the lowest tuition rates at FIU (Financial aid and scholarships are available)
- Fully online format for those with busy schedules
- · In person classes held on weekends
- · Internship opportunities



#### **DID YOU KNOW?**

Classes take place in FIU's Emergency Operations Center (EOC)—only 11% of universities in the U.S. have an active EOC.



For more information, contact: Dulce Suarez, PhD Graduate Program Assistant Director T: 305-348-0451 | E: dboza@fiu.edu

Learn more at academy.fiu.edu



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## PRESS RELEASE



## Capacity Path

Capacity Path, a public health and disaster relief agency, provides specialized mental health support for community wide stabilization and responder respite care in high-crisis incidents.

Disasters and high-crisis incidents place a significant burden on survivors, responders, and public health. It is essential to address the impacts to minimize trauma and long-term social costs. Our specialized approach:

increases the effectiveness of response efforts

improves human impact outcomes

enhances responder wellness at a critical time

introduces human mitigation benefits that last

We are a responsive and ready team of highly qualified, crisistrained mental health therapists, coaches, nurses, first responder peer supporters, trainers, counselors, and crisis responders pro-actively engaged for a brighter stronger response.

## Mental Health Task Force responds to Hurricane Idalia with Community Crisis Stabilization









Date Release: October 9

2024

After natural disasters, much of the the focus is on infrastructure damage and logistical challenges. However, the psychological impact on individuals and communities can be critically important, leading to long-term social costs like trauma and personal setbacks. Recognizing this crucial aspect of human services, the Florida Department of Emergency Management engaged Capacity Path's Disaster Mental Health Task Force on a mission to provide vital needs assessments and mental health support following the devastation caused by Hurricane Idalia in Florida's Big Bend Agricultural region. 5575 support sessions were provided over the duration of the deployment. This state-sponsored mission is a groundbreaking triumph for the field of emergency management and health and wellness and a sign of Florida's forward thinking and expertise in disaster response.

# Standing for Rural Resilience and a Strong Recovery in 11 of Florida's Big Bend and Coastal Counties

Rural outreach was a significant hurdle, but not an obstacle in the Idalia Response because the impact area was so large with many remote communities. The Task force began with a thorough initial assessment of human impact factors, identifying areas of higher distress and establishing relationships to support county efforts. G. Glassman, a law enforcement peer supporter on the first responder respite care strike team said, "Working with Dixie County Fire and the corrections officers in rural communities was impactful for me too. These responders, who are a significant population in rural areas, were directly affected both at work and at home. Recognizing and supporting them through Capacity Path's care was crucial. They responded positively knowing they were acknowledged and supported." Kerry Umphrey a functional medicine coach on the school support strike team said, "Working with the schools in Lafayette was so important in this response because schools are where so many rural residents convene. Getting the kids rebalanced was fun, they wanted something to feel better after all the stress, but supporting the teachers and parents, that's where I knew our work was so essential and appreciated."

Capacity Path continues to develop the mental health task force model, with capabilities to support all hazards incidents throughout the region, and nationwide.















#### **INDEPENDENCE**

Hill does not hold design or construction contracts. As a "pure" recovery manager, we are free of any conflicts of interest—whether real or perceived—offering added confidence in our recommendations and advice.

#### THE OWNER'S PERSPECTIVE

Our experts, including personnel from U.S. Federal, state, and local agencies who have managed recovery programs as owners, are available to help design, implement, and oversee your recovery program from day one through close-out.

## PLAN. APPLY. EXECUTE. MONITOR.

To assist you and your stakeholders, we emphasize achieving operational efficiency, monitoring and tracking progress, and providing you with the timely, actionable information you need to make smart decisions in real time.



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