



South Florida Water Management District (SFWMD)

EOC Visit & Tour 2025



Welcome to the SFWMD EOC



Agenda:

- Welcome & Introduction
- Safety – Emergency Exits
- What is the SFWMD?
- EOC Facility Capabilities
- EOC Operations
- EOC & EM Tools
- sUAS / Drone use in EM
- Group Break-out Tour



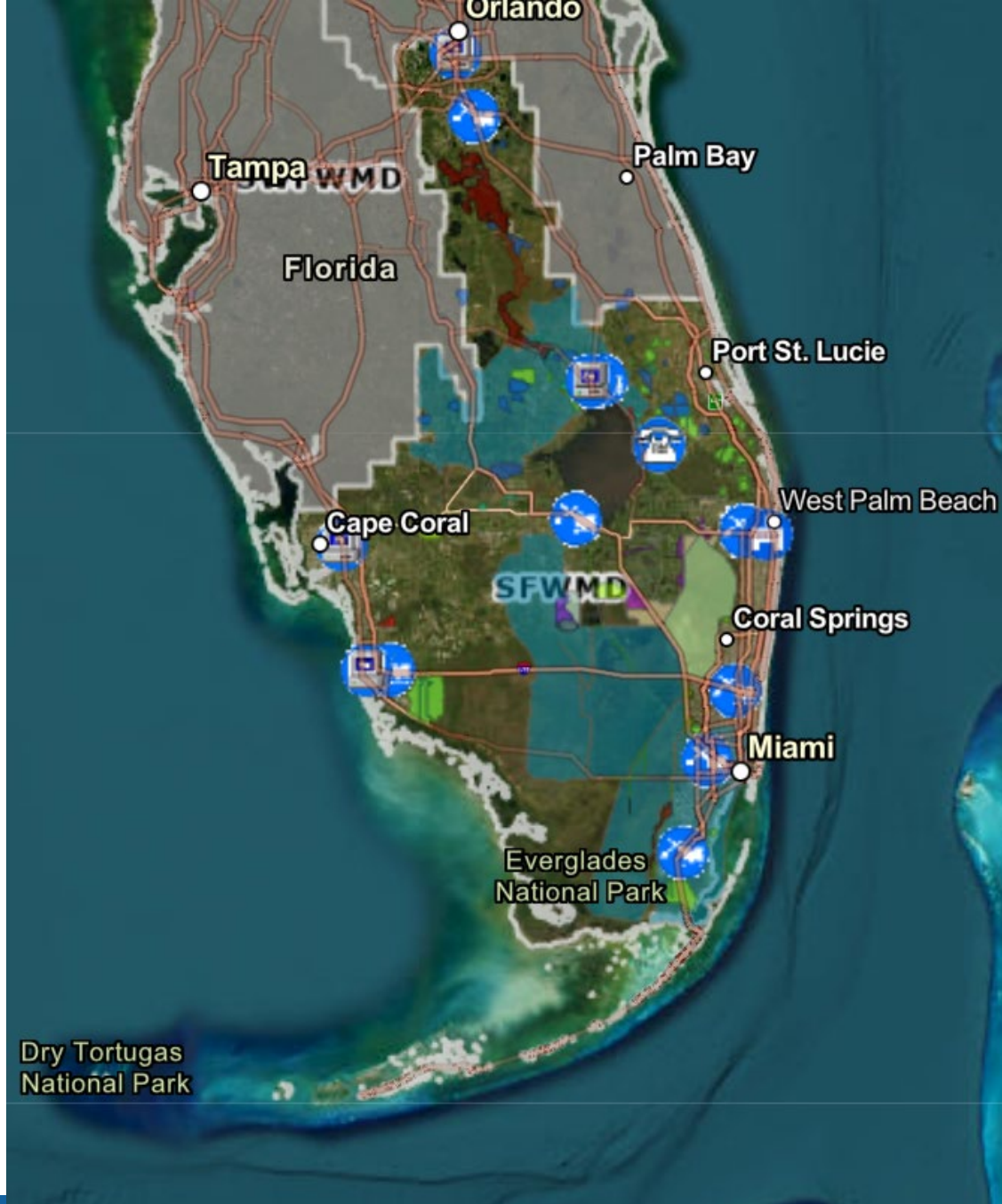


What is the South Florida Water Management District (SFWWMD)?

What does the SFWMD do?

Where does the SFWMD operate?





GOVERNOR'S HURRICANE CONFERENCE®

SFWMD

- Covers 16 Counties
- Serves more than 9.5 Million Residents

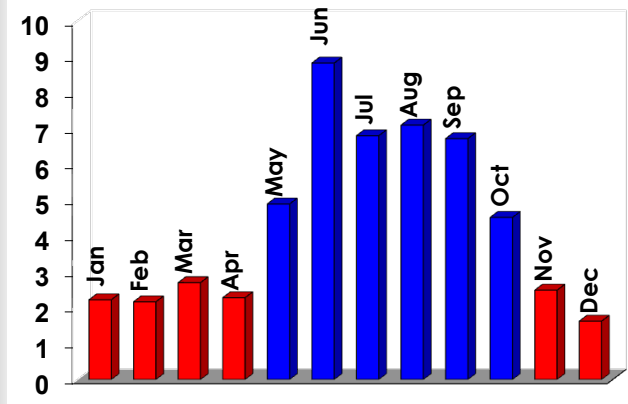
Primary Water Control System

- More than 2,175 miles of canals
- Over 2,130 miles of levees/berms
- Over 778 water control structures
- Over 620 project culverts
- 89 Pump Stations





Our terrain is low and flat, and seasonal rainfall can be intense



Optimum flood control is a three-tiered system Functioning much like a roadway system



It starts in your
community...



Secondary canals connect to farm and neighborhood systems





Major canals
receive inflows
and move water
into storage or
discharge to the
coast



**Components
of the system
must all work
together**





SFWMD Role:

- Monitor weather conditions and water levels around the clock
- Proactively manage the system, adjust gates to lower water levels in primary canals in anticipation of expected inflows
- During and after heavy rains, route excess water through waterways to storage or coastal discharge points





Emergency Management & EOC Operations

Planning and Preparedness (Blue Skies vs Gray Skies)

- Training
 - Exercises & Drills (Internal and External)
- Plan Reviews – Updates – Enhancements
 - CEMP (Comprehensive Emergency Management Plan)
 - COOP (Continuity of Operations Plan)
 - SOP
 - EOP



Emergency Management & EOC Operations

- **Coordination and Collaboration**
 - **Internal Operations**
 - **Review and Update Processes and Procedures**
 - **External Operations**
 - **Key Stakeholders (City, County, State, Federal)**
 - **Vendors & Contractors (New & Existing)**
 - **Debris Removal and Management**
 - **Fuel**
 - **Equipment**

All Hazards Planning and Preparation

- Extreme Weather Events
 - Tropical Events
 - Flooding
 - High Wind Events or Tornado
 - Drought
- Wildfire
- Dam/Levee Failure
- Pandemic
- Human-caused incident



SFWMD – West Palm Beach, FL

Headquarters – Building B-1



EOC – Resiliency & Sustainability

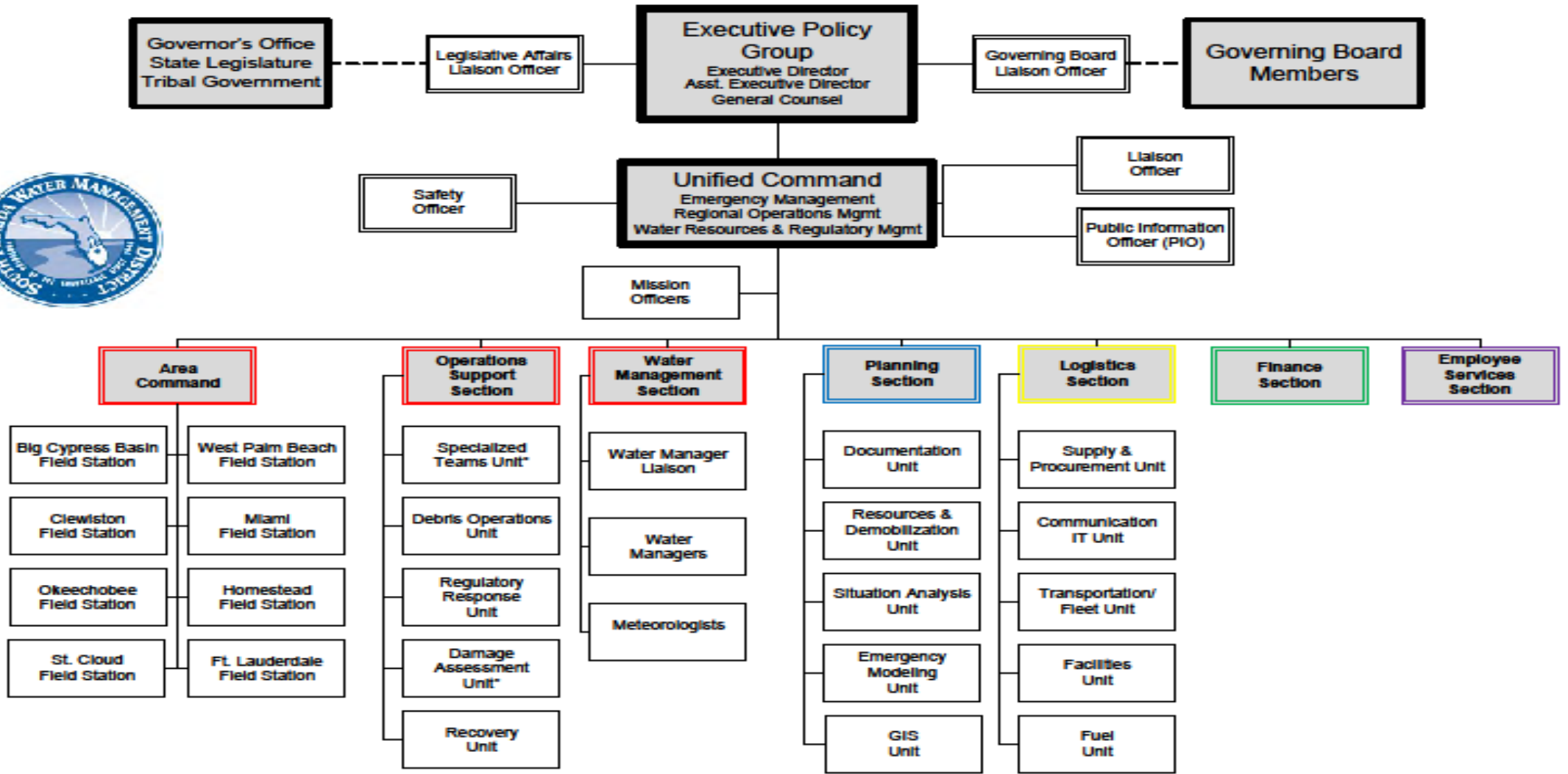
- EOC Facility Built to withstand F5 Tornado
 - 205 mph sustained and 230 mph Gust
- EOC Core Operational Components
 - Main EOC and Overflow Room
 - Tier III Data Center
 - Operation Control Room (OCC)
 - Broadcast Studio
- Multiple Backup Systems
 - Backup Generators, Fuel, and UPSs
 - Backup Fire Suppression, Water Supply, and Septic



EOC Set Up and Operations

- EOC is set up in an ICS Like Model





**Teams assigned to these units will be activated in a scalable manner as per ICS as dictated by the scope and magnitude of the incident.*

SFWMD Emergency Management
Emergency Operations Center
Master Organizational Chart
Revision Date: April 2018

EOC Set Up and Operations

- EOC is set up in an ICS Like Model
 - Command – Unified Command
 - Operations & Planning
 - 4 in a Box
 - Logistics
 - Safety
 - Employee Services
 - Finance
 - Administration
 - IT & Communications



Emergency Management and EOC Tools



- WebEOC
- SFWMD GIS EOC Command Center



EOC Geospatial Support



Geospatial Services supports EOC operations throughout an event with multiple web applications and mapping products and also provides comprehensive geoprocessing analyses.

- Products include but are not limited to dashboards to display missions, web applications for visualizing flooding incidents, and mapping products for field teams.
- Geospatial Services also maintains an ArcGIS Online Command Center Hub to centralize geospatial data and products in one location for streamlined access during an event.

A screenshot of the SFWMD EOC GIS Command Center ArcGIS Online Hub page. The page features a background image of a field with a large yellow and red sign that reads "SOUTHERNMOST POINT" and "CONTINENTAL U.S.A.". The main heading is "SFWMD EOC GIS Command Center". Below the heading, there is a subheading "Emergency management is critical to the South Florida Water Management District's mission of managing the water resources for 8.1 million people." On the left side of the page, there is a blue sidebar with a star icon and a share icon. At the bottom of the page, there is a dark blue footer with white text that reads: "The SFWMD EOC GIS Command Center is an ArcGIS Online Hub page that organizes the District's ArcGIS Online mapping tools used to support emergency management operations all in one location. When the EOC is activated, specific ArcGIS Online tools related to the event will be available in the first row for quick access. Additional emergency management mapping tools and resources are also found on this page."

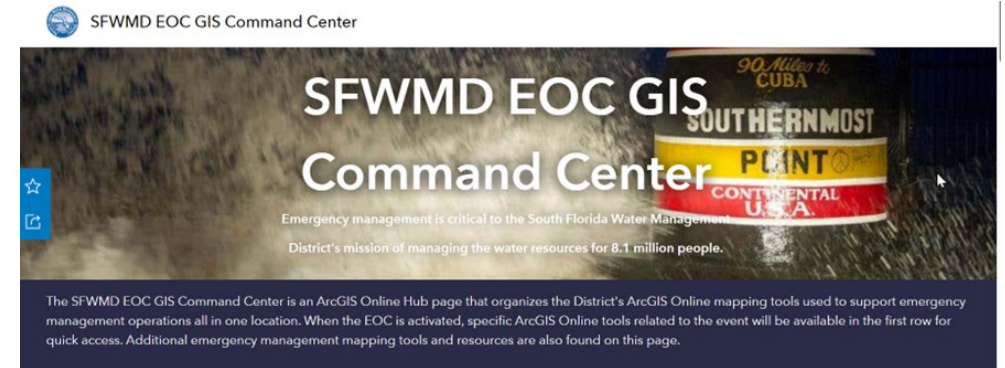
Emergency Management and EOC Tools



- WebEOC



- SFWMD GIS EOC Command Center



- Teams



Emergency Management and EOC Tools



Survey 1,2,3



sUAS – Drones



EOC Drone Operations



Initial Response & Assessment (Photos & Video - Regular and Thermal)

- Life Safety
- Initial Rapid Critical Infrastructure Inspection
- Mapping
- Search and Rescue/Recovery

Detailed Damage Assessment

Debris Management & Inspection

- Mapping and Debris Calculations

Safety & Security



Drone – sUAS Fleet



Skydio S2+ Enterprise



Skydio X10



FreeFly AltraX



FreeFly Astro Max



Parrot Anafi

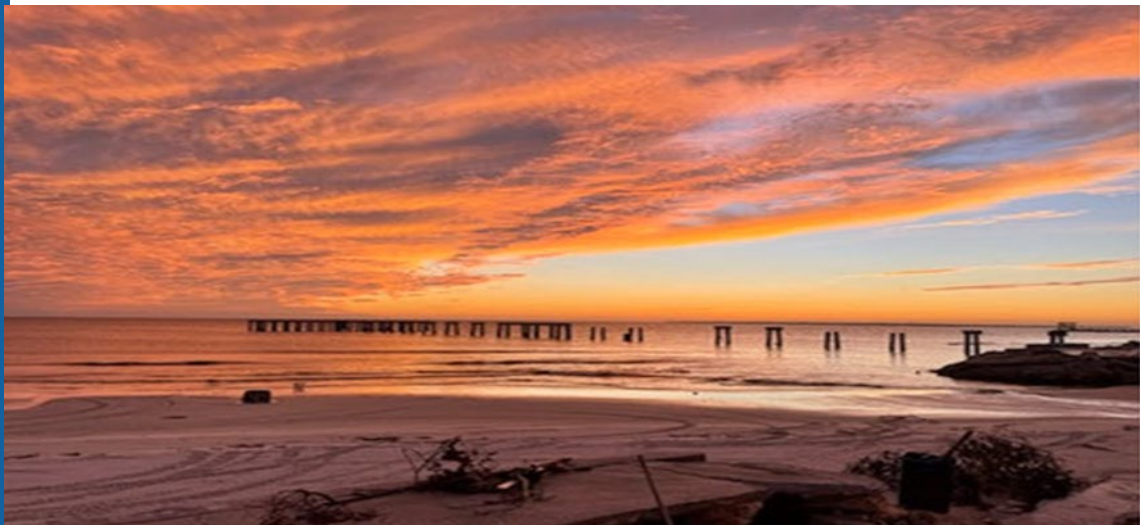


Sensefly eBee





Questions?



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EOC – Breakout Stations



Stations:

- EOC – Drone Operations within the EOC
- 1st Floor – East Parking Lot –

EM Drone Ops & Mobile Command/Media Tk



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SFWMD GIS and Emergency Management

Madelyn Rinka

Geographer, Drone Pilot, & EOC GIS Assistant Program Manager



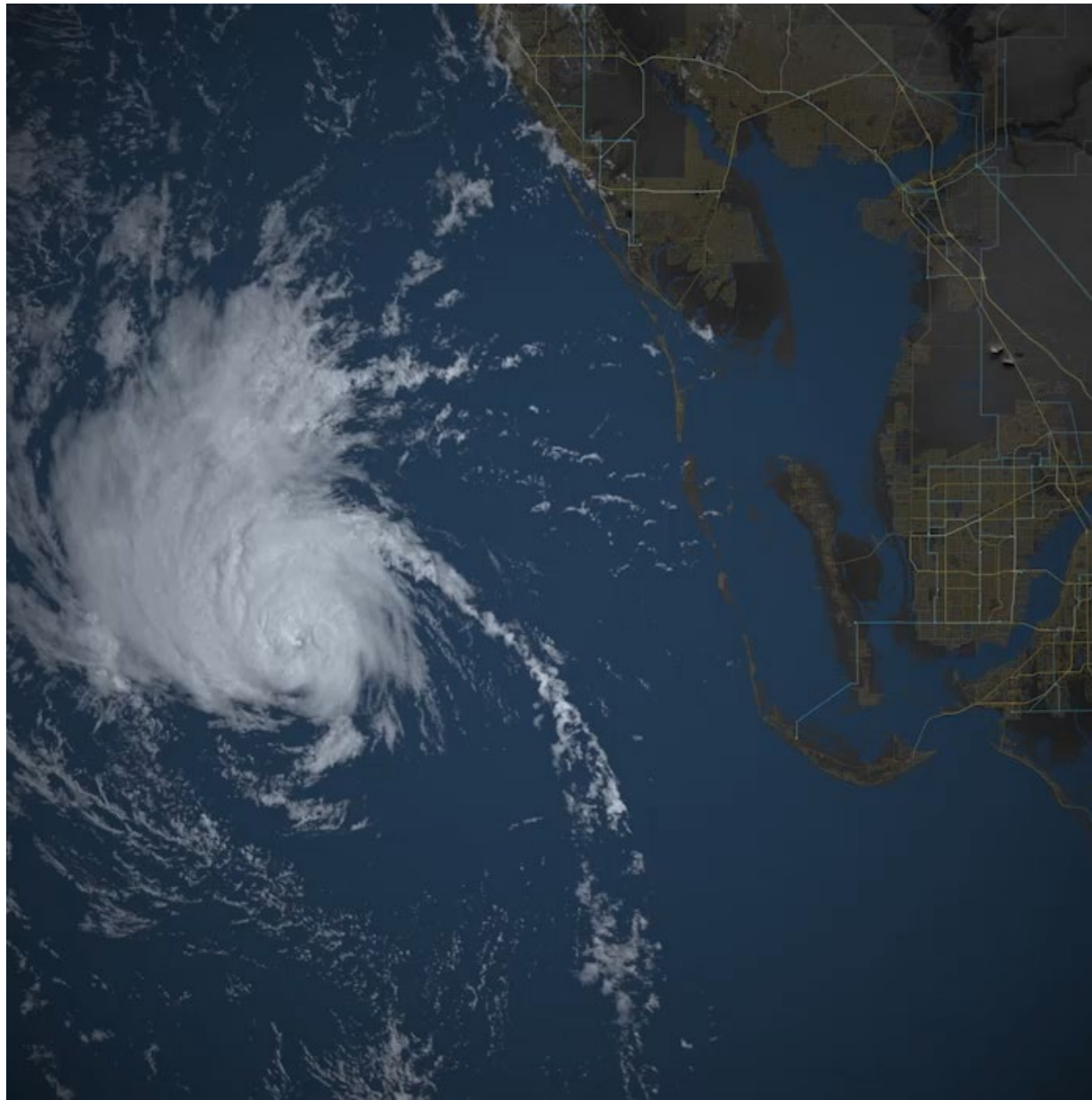
What is GIS?

- **Geographic Information Systems (GIS)** is technology used to map and analyze spatial data
 - “GIS connects data to a map, integrating location data (where things are) with all types of descriptive information (what things are like there). This provides a foundation for mapping and analysis that is used in science and almost every industry. GIS helps users understand patterns, relationships, and geographic context. The benefits include improved communication, efficiency, management, and decision-making.” (Source: [Esri](#))



GIS & Emergency Management

- Location is critical when it comes to managing and responding to emergency events like hurricanes and tropical storms
 - **Where** a hurricane may hit and the project path
 - **Where** we can expect storm surge and flooding
 - **Where** shelters are available during evacuation planning
 - **Where** we see reports of damage or calls for assistance
 - **Where** communities may be able to set up relief centers and/or points of distribution for supplies



Video Credit: [Esri](#) – *What is GIS?*

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GIS & Emergency Management

- GIS data enhances understanding of conditions in the field and aids in decision making before, during, and after a storm
- GIS has been a part of Emergency Management at the South Florida Water Management District (SFWMD) for over 25 years



Photo Credit: SFWMD



EOC GIS Command Center

- The SFWMD's EOC GIS Command Center serves as a one-stop-shop for GIS applications and resources during an emergency event
 - Tools include web apps/maps, dashboards, QR codes for mobile mapping applications, and more



EOC GIS Command Center

Access web mapping tools to support emergency management operations.



SFWMD EOC GIS Command Center

Emergency management is critical to the South Florida Water Management District's mission of managing the water resources for 8.1 million people.

The SFWMD EOC GIS Command Center is an ArcGIS Enterprise site that organizes the District's online mapping tools used to support emergency management operations all in one location. When the EOC is activated, GIS tools related to the event will be available in the first row for quick access.

Hurricane Milton

Both Hurricane Milton and Hurricane Helene WebEOC Missions are available on different tabs on the WebEOC Dashboard.



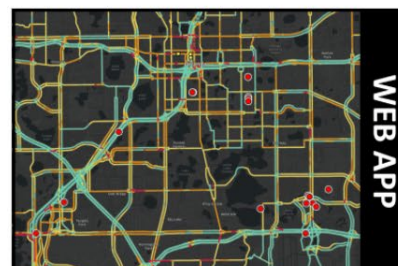
WebEOC Dashboard (Drone Photos, Flood O...

WebEOC Dashboard for
Hurricane Milton and Helene...



SFWMD Situational Awareness

Identify infrastructure and the
number of people that could b...



Live Traffic Feeds

Live Traffic Feeds from
FDOT/511 and World Traffic...



QR Codes for Mobile Apps

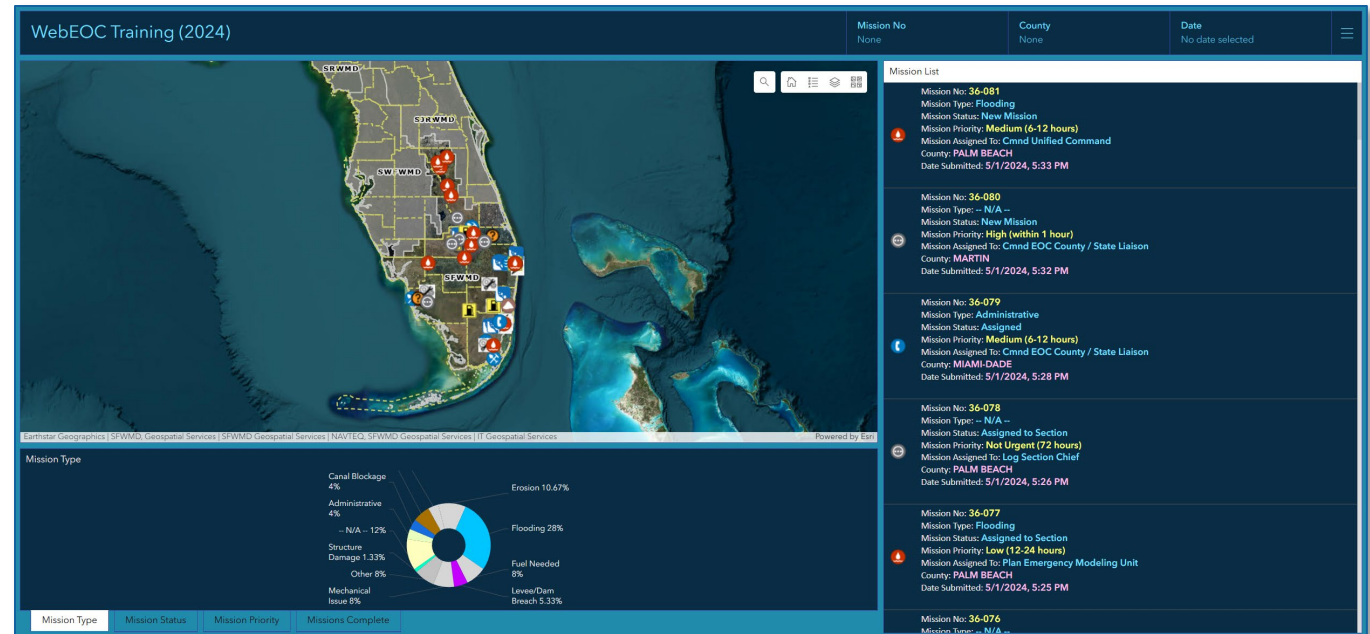
Scan the QR codes to launch the
Quick Capture...





Event Dashboard

- Once a WebEOC event is created, the EOC GIS team creates a dashboard where staff can view the location of missions and further details about them, including:
 - Mission number
 - Mission type
 - Due date/time
 - Status
 - Priority
 - Description

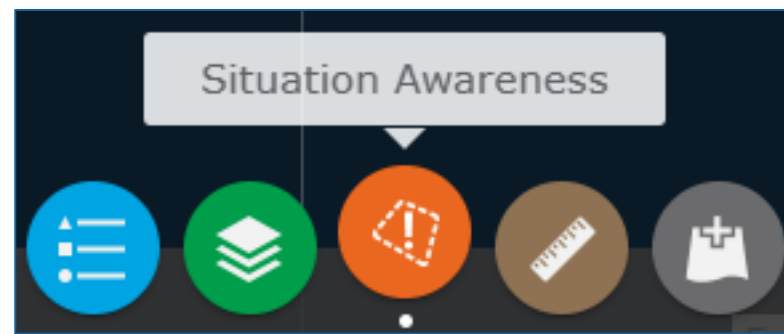


Disclaimer: Points displayed are from testing and/or training exercises.



Situational Awareness Application

- The SFWMD Situational Awareness app gives users the ability to draw an area of interest and get information about water control structures, District facilities, demographic data such as population and housing units, cell towers, hospitals, and more, that fall within the input area
 - The resulting data can be exported as spreadsheets or PDF reports





Mobile Mapping

- Mobile mapping applications make collecting geospatial data & reporting it back to staff in the EOC easier for everyone involved
 - Applications like QuickCapture, Survey123, and Field Maps can be used by staff to record & report findings in the field such as:
 - Flooding and flood concerns
 - Reported storm damage
 - Debris
 - High water marks



Esri's ArcGIS QuickCapture, Survey123, and Field Maps



Post-Event Assessment QuickCapture

- After an event, staff can use the Damage/Flood Assessment QuickCapture to report findings back to the EOC
 - This gives EOC staff critical information about actual conditions in the field as far as canal blockages, erosion, flooding, debris, facility damage, or breaches

The screenshot shows a mobile application interface for reporting damage. At the top, it says "Collector: Test" with an edit icon. Below this is a section titled "Tap to start / stop" containing a green rectangular area with a small map icon and the text "Area covered". Underneath is a section titled "Damage Category" with a grid of seven buttons, each with a camera icon and a label: "Canal Blockage" (green), "Debris" (yellow), "Erosion" (red), "Facility Damage" (blue), "Flooding" (orange), "Breach" (grey), and "Other" (grey).



Flood/HWM Survey123s

- Flood observations and high water mark data are collected and submitted to the EOC
 - These photos and their associated data, along with the Damage/Flood Assessment QuickCapture observations, are displayed in our “Current Event Viewer,” a tool usable by our EOC staff as well as external partners

Report Flooding and Early Concerns



The information collected in this survey is used by agencies to better understand flooding conditions in Central and Southern Florida. This survey does not replace the need to contact your local drainage operator.

All flooding that poses a risk to your home or property should be reported to your local drainage operator. Life-threatening flooding should always be reported to 9-1-1.

To learn who to contact, go to [FWMD.gov/FloodControl](https://www.fwmd.gov/FloodControl) and enter your address.

Questions with a red * are required.

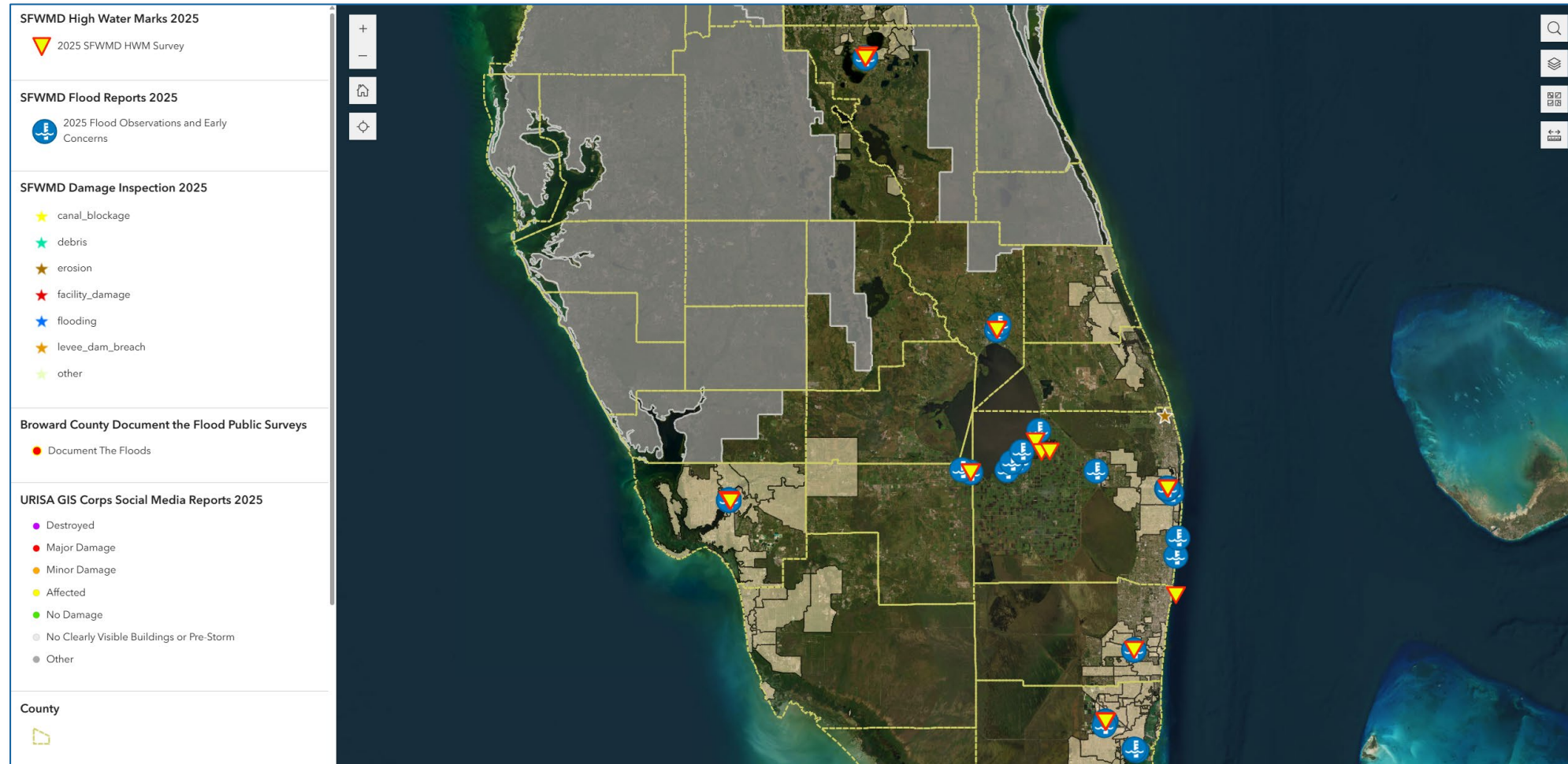
SFWMD HWM Survey



Questions with a red * are required.



Current Event Viewer



Disclaimer: Points displayed are from testing and/or training exercises.

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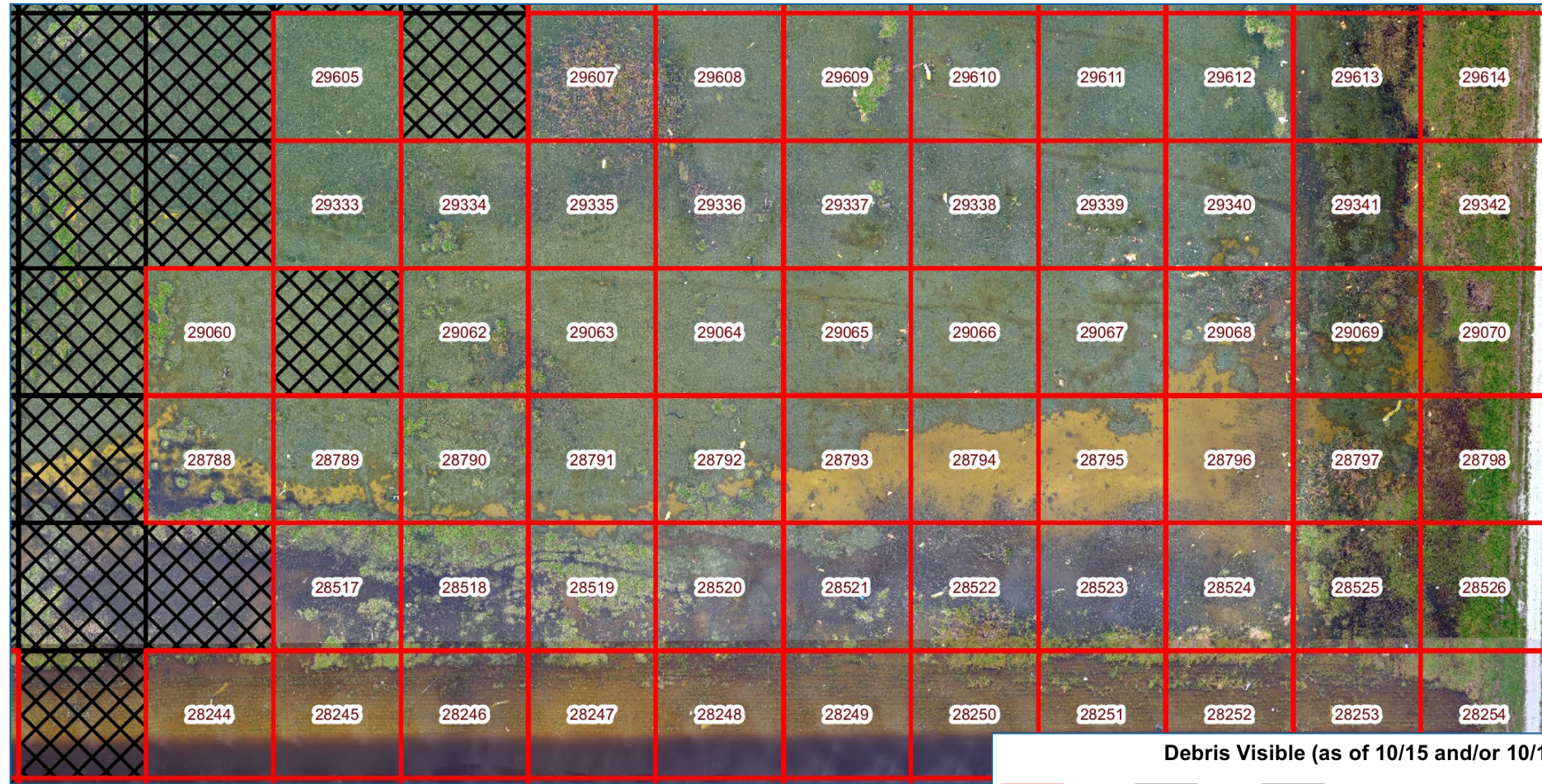
Mapping Requests

- The EOC GIS team also supports mapping requests outside of web products
 - These requests can include (but aren't limited to) maps of:
 - Infrastructure
 - Deployment locations for other staff/missions
 - Imagery using orthomosaics from drone flights
 - Debris
 - Permits & parcel ownership





Mapping Requests – Drone Imagery



Map Date: 10/18/2024

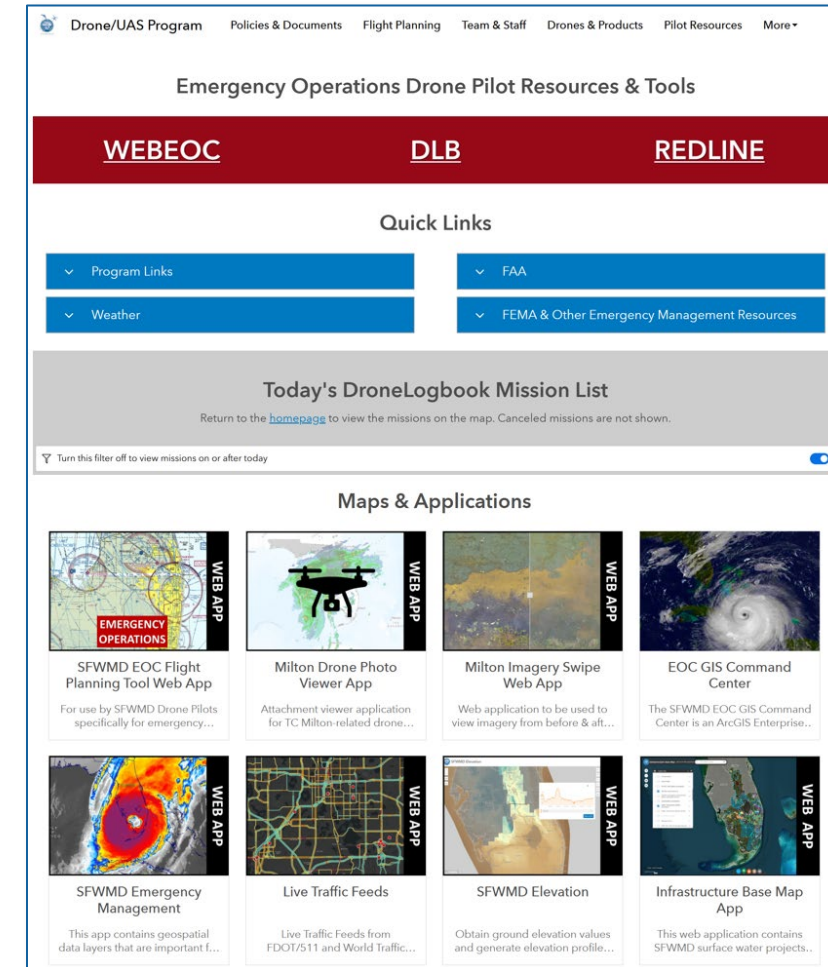
Debris Visible (as of 10/15 and/or 10/16)

<input type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	Insufficient or No Imagery/Not Reviewed
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EOC GIS & Drones

- GIS can be used to enhance drone imagery to make analysis more efficient & effective
 - The SFWMD Drone/UAS Program Homepage was built as an ArcGIS Site
 - The Emergency Operations page gives pilots & program managers access to drone-specific GIS resources & other tools, including web applications, embedded NHC hurricane forecasts, wind durations, and more





EOC GIS & Drones

**Milton Drone Photo Viewer Map** ⓘ

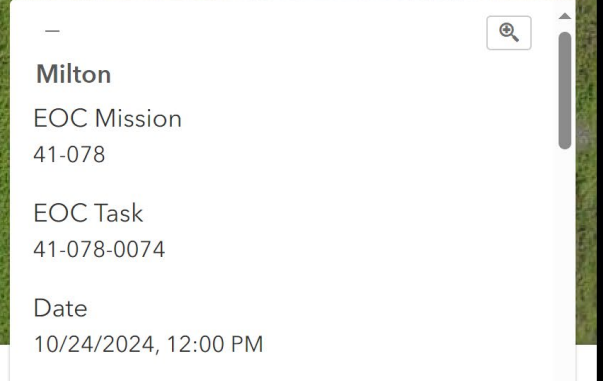
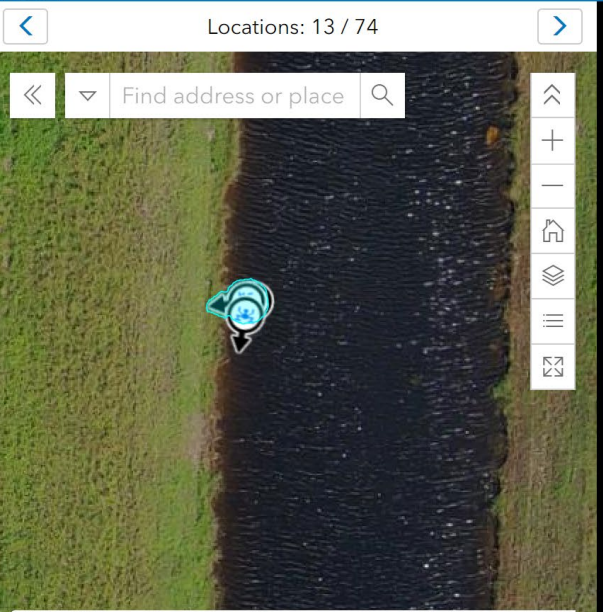

Locations: 13 / 74

Find address or place

Milton
EOC Mission
41-078

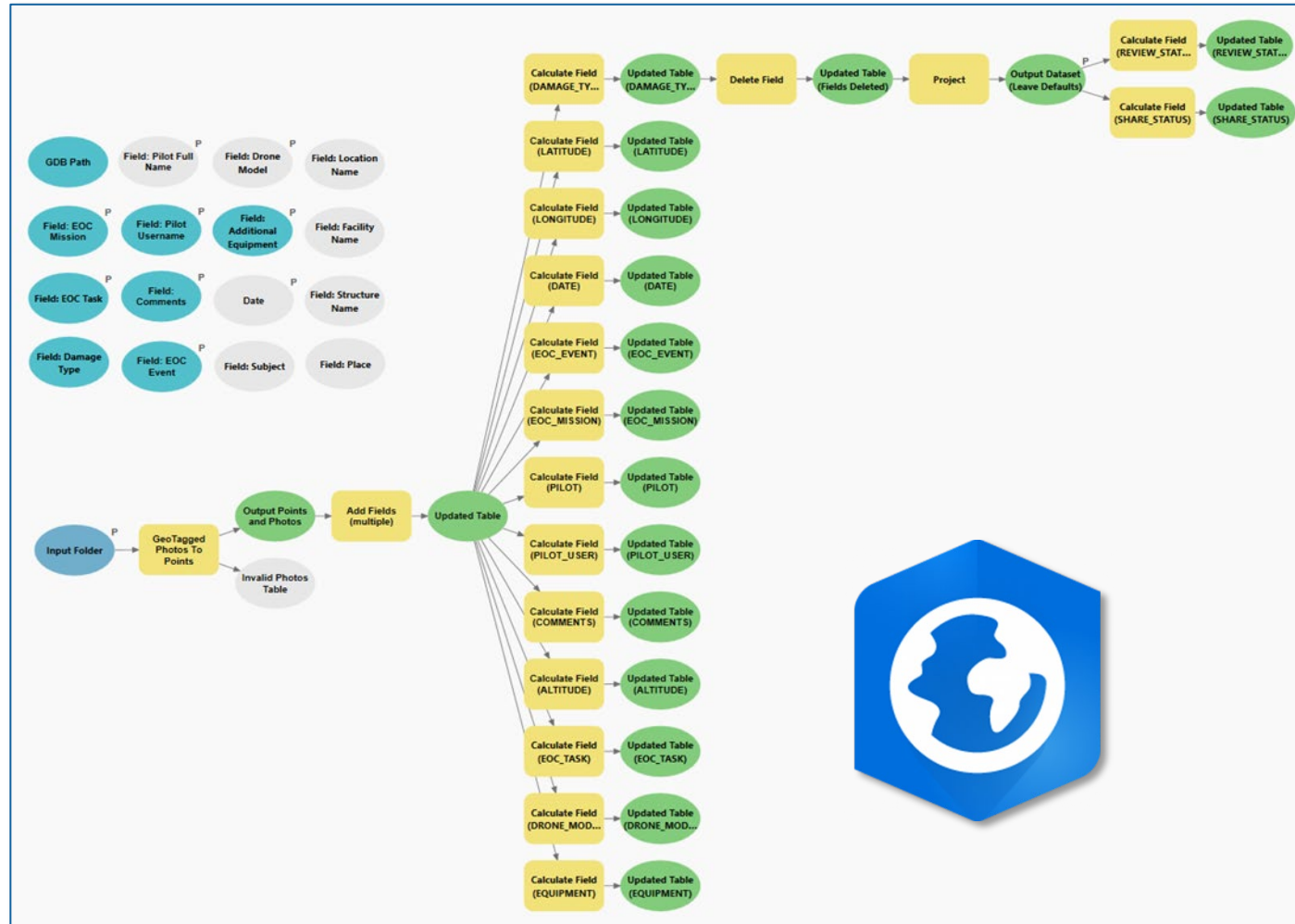
EOC Task
41-078-0074

Date
10/24/2024, 12:00 PM





EOC GIS & Drones



Geoprocessing

EOC Drone Photo Processing

Parameters Environments

* Input Folder

* Date

Field: EOC Event
Milton

Field: EOC Mission
00-000

Field: EOC Task
00-000-0000

* Field: Pilot Full Name

Field: Pilot Username
PENDING

* Field: Drone Model

Field: Additional Equipment
None

Field: Comments
None

Output Dataset (Leave Defaults)
PHOTOS_%t%

Run



Questions?





Thank You!

Contact Information:

Madelyn Rinka, Geographer

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**SFWMD Geospatial/
Geographic Information
Systems (GIS)**





South Florida Water Management District (SFWMD)

Thank you



SFWMD sUAS/Drone Program Resources List

Drones

Freefly Systems, AltaX
Freefly Systems, Astro Max
Skydio, 2+E
Skydio X10
Parrot, Anafi

Sensors

Workswell Wiris Pro (thermal)
Skydio VZ300T (thermal)
Sony LR1 – 61mp RGB
Inertial labs Resepi (LiDAR)
MicaSense Altum (Multispectral)

Software Platforms & Applications – sUAS/Drone Operations

Software Platforms

Auterion Suite/AMC
Drone Amplified
Skydio Cloud/Enterprise
Parrot Freeflight6
Pix4D
DroneLogBook

Software/Applications

FlightAware
Flight Radar24
Foreflight
AirspaceLink – AirHub Portal (B4UFLY/LAANC)
ALOFT – AirAware (B4UFLY/LAANC)
Skyvector.com
FAA website for NOTAMS and TFRs
ESRI ArcGIS

Hardware & Other Equipment

Communications/UAS/EOC truck
Airband Receiver/Scanner
Starlink
LiveU
Two-way radio

Depending on the mission type, the SFWMD Drone program conducts UAS flight operations under Part 107 and a Public COA.

This list contains equipment and services that the SFWMD is using or testing. SFWMD does not endorse any of these products or services.

Contact Information

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