

# Best Practices for Effective Management of Spontaneous Volunteers in Disasters

[illegible]

## Unit 4—Best Practices for Effective Management of Spontaneous Volunteers in Disasters

# Best Practices for Effective Management of Spontaneous Volunteers in Disasters

| #  | Topics  |
|----|---|
|    |   |
| 3  | Identifying Community Needs for Volunteers                                  |
|    |   |
| 8  | Pre- and Post-disaster Coordination with Local Government Agencies and NGOs |
|    |   |
| 10 | Roles for Spontaneous Volunteers  |
|    |   |

Unit 4—Best Practices for Effective Management  
of Spontaneous Volunteers in Disasters

# Best Practices for Effective Management of Spontaneous Volunteers in Disasters

| # | Topics                       |
|---|------------------------------|
|   |                              |
| 4 | VRC Operations and Logistics |
| 6 | VRC Staffing                 |
|   |                              |

## Unit 4—Best Practices for Effective Management of Spontaneous Volunteers in Disasters



# Best Practices for Effective Management of Spontaneous Volunteers in Disasters

| # | Topics  |
|---|---|
|   |   |
|   |   |
|   |   |
|   |   |
| 5 | Coordination of Hotlines and Technology with the VRC              |
|   |   |
|   |   |
|   |   |
| 9 | Coordination with Local Information and Referral Provider (2-1-1) |
|   |   |
|   |   |

Unit 4—Best Practices for Effective Management  
of Spontaneous Volunteers in Disasters

# Best Practices for Effective Management of Spontaneous Volunteers in Disasters

| # | Topics                              |
|---|-------------------------------------|
|   |                                     |
|   |                                     |
|   |                                     |
|   |                                     |
| 7 | Reimbursement for Expenses Incurred |
|   |                                     |
|   |                                     |
|   |                                     |

Unit 4—Best Practices for Effective Management  
of Spontaneous Volunteers in Disasters