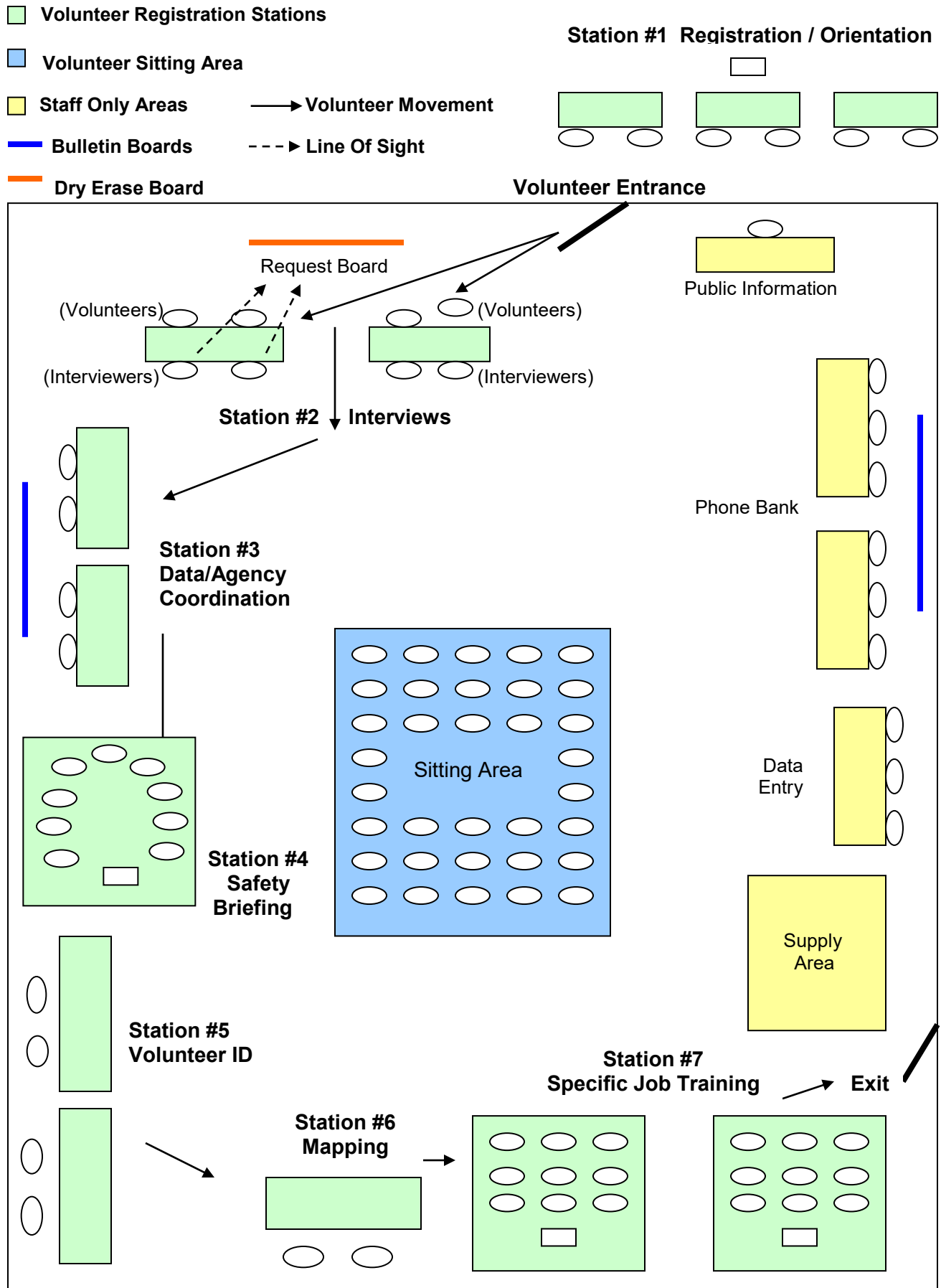


Hurricane Zeke

Hurricane Zeke's tropical storm force winds cleared this area about 2 hours ago. More than 13,000 homes were destroyed or sustained major damage. 85,000 residents are without power, and phones are out in many areas. An additional 8-10" of rain is expected. Serious flooding has closed the industrial park and will reach thousands more homes in residential areas along the river in the next few days. The public water supply is contaminated. Trees and debris are blocking many roads and street signs are down. Hundreds of stray pets and livestock are causing serious safety issues. Due to looting downtown, the National Guard has been activated. Two area hospitals are on emergency power and one is without phone service. Nursing homes and the psychiatric hospital are short staffed due to blocked roads. Two schools were destroyed by a tornado, and all other schools remain closed. American Red Cross shelters are overcrowded and short staffed. Attempts are being made to open additional shelters. Salvation Army and American Red Cross mobile feeding units will provide meals as soon as they can enter the impacted areas. County emergency management expects thousands of disaster volunteers from neighboring counties to arrive tomorrow, and has requested that a Volunteer Reception Center be set up to manage these spontaneous volunteers.

Volunteer Reception Center Floor Plan



VRC Exercise

Out of deep concern for the victims of the hurricane, you have all converged upon the disaster area to volunteer where you are needed. You may have driven many miles in order to be here. Even so, you are patient and cooperative with those in charge.

Volunteer Reception Center staff have worked “through the night” to be ready for your arrival. Their goal is to use your skills where they will most benefit the survivors of this disaster.

(Session participants will have an opportunity to role play both Staff and Volunteers, and to offer suggestions for improving the procedures.)