



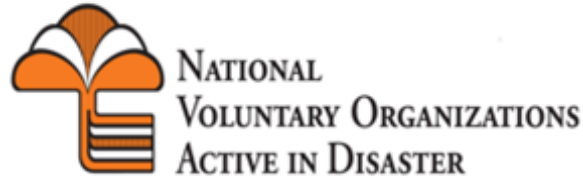
The Church of Jesus Christ of
Latter-day Saints

Disaster Response Outreach

Disaster Resources Provided by the Church and Other Contributors



Disaster Response
Command Centers



Collaboration with
VOAD



Tools and Supplies
from Regional
Storehouses



Coordination with
Crisis Cleanup



Church Volunteers



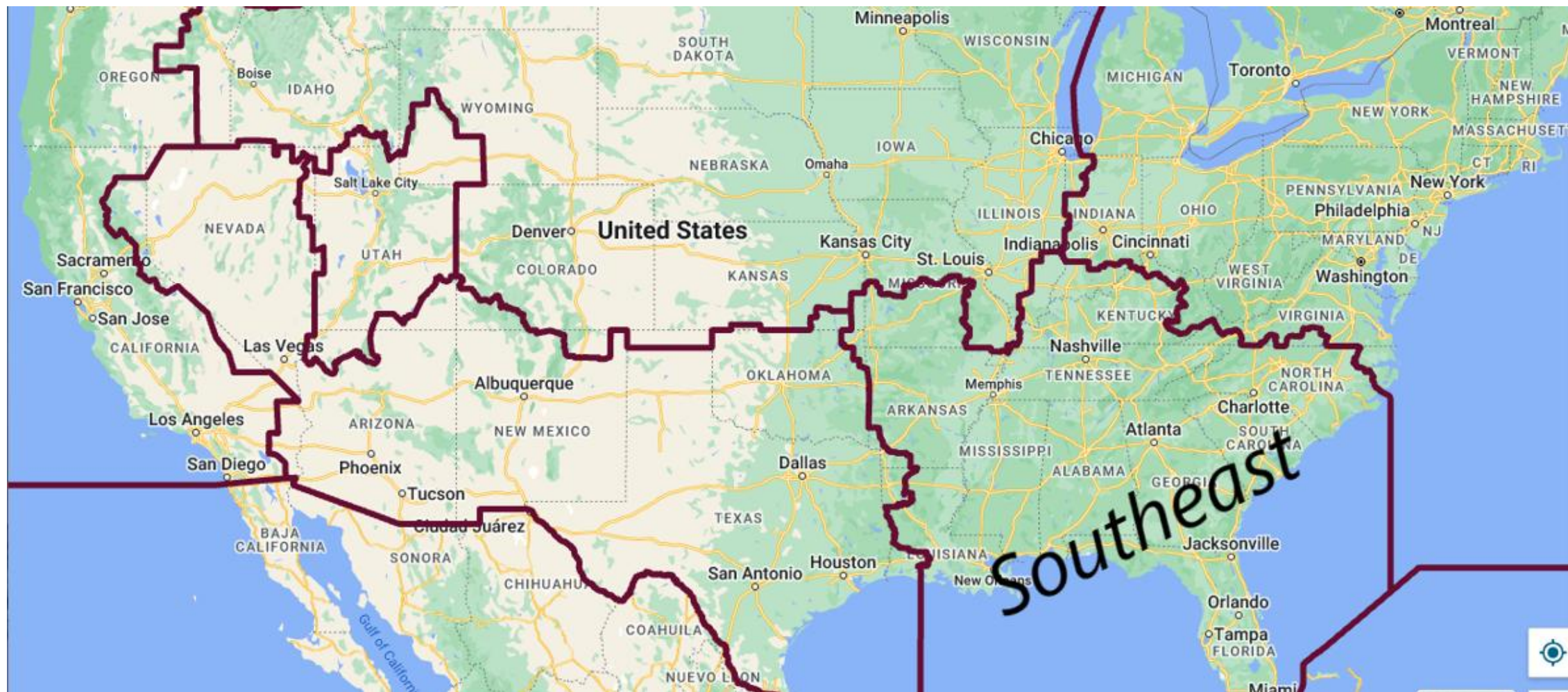
Centralized Volunteer
Center through
JustServe.org



Church lingo & definitions

- **Branch:** smaller congregation, organized geographically with defined boundaries. The lay leader of a ward is called a branch president. At least 100 members.
- **Ward:** larger congregation, organized geographically with defined boundaries. The lay leader of a ward is called a bishop. At least 300 members.
- **Stake:** Each stake is comprised of several smaller congregations called wards or branches. There are usually 5 to 12 wards and branches in a stake. The leader of a stake is called the stake president. Similar to a Catholic Diocese.
- **Area:** The administration of The Church of Jesus Christ of Latter-day Saints is facilitated by geographic areas. Areas are overseen by an Area President and two counselors, who are usually members of the Quorums of the Seventy and live in their assigned areas. Under the direction of the First Presidency and Quorum of the Twelve Apostles, Area Presidencies provide spiritual and administrative direction to the leaders and members of the Church in their areas.

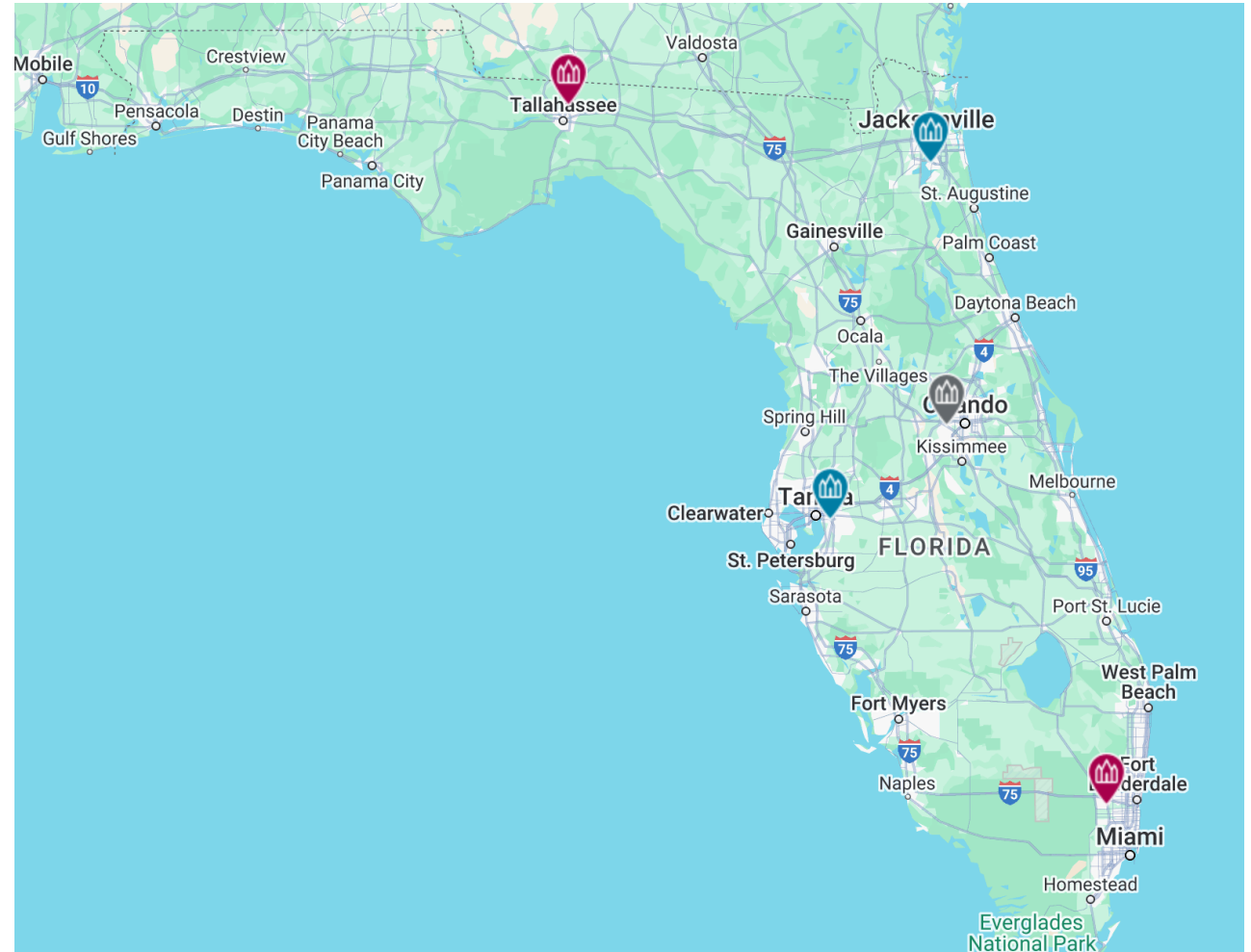
North America Southeast Area (NASE)





The Church in Florida

- **Total Church Membership: 176,291**
- **32 Stakes**
 - **278 Congregations**
 - **222 Wards**
 - **56 Branches**
- **84 FamilySearch Centers**
- **3 Temples with another 2 in construction**



Pre-Storm Preparation – Blue Sky Times



- Train stakeholders in disaster response & command center operations
- Have supplies in place in strategic areas
- Alert members in areas near upcoming storm of possible response
- Prepare members to be self sufficient in all areas of life including following a disaster
- Build community relationships

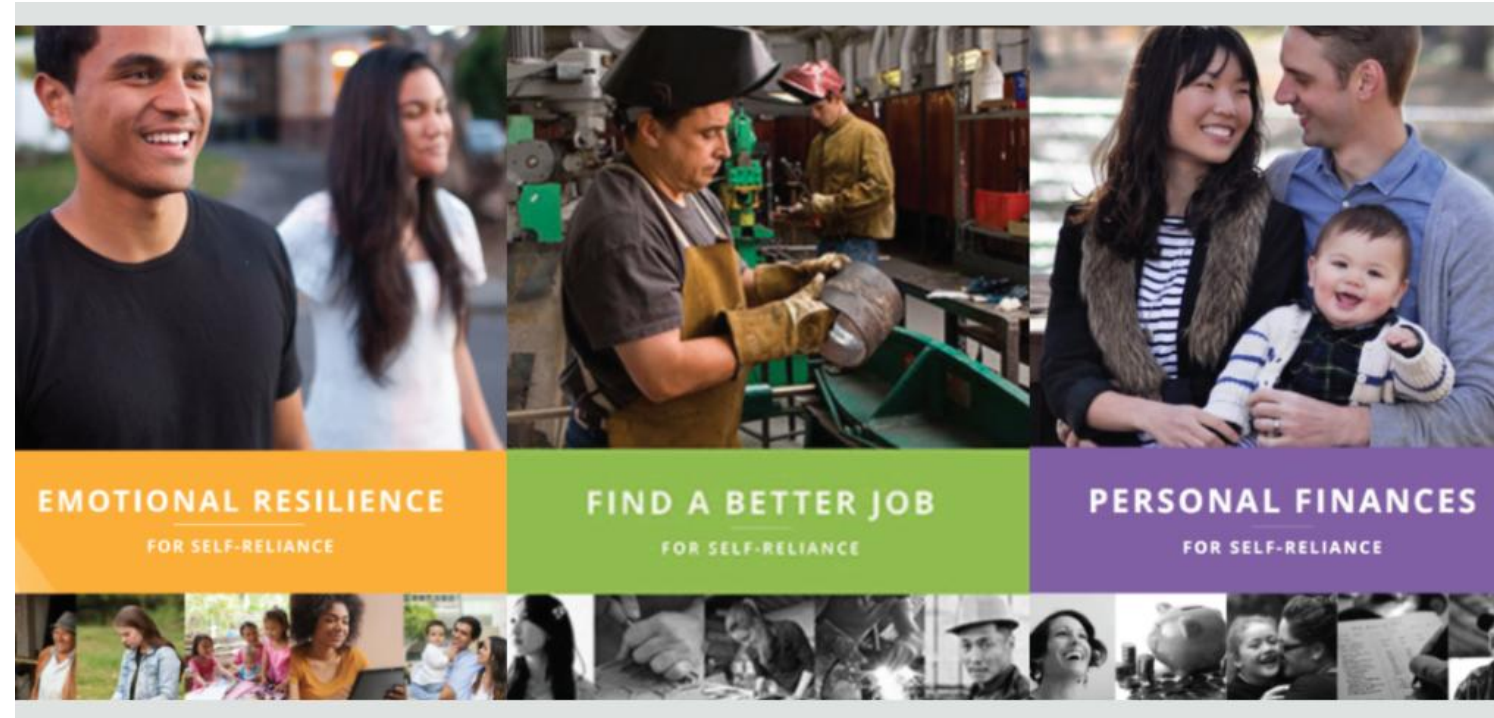


Encourage Personal and Family Responsibility



Leaders teach that individuals and families have the primary responsibility for their own well-being. By living principles of self-reliance, members will be better able to solve future needs on their own. *General Handbook of The Church of Jesus Christ of Latter-day Saints 22.4.1*

There are several options of self reliance classes that anyone can attend.





“We encourage members worldwide to prepare for adversity in life by having a basic supply of food and water and some money in savings. We ask that you be wise, and do not go to extremes. With careful planning, you can, over time, establish a home storage supply and a financial reserve.” (See *All Is Safely Gathered In.*)

There are three main components of food storage:

- Food supply (three-month and long-term)
- Water supply
- Financial reserve

***For Emergencies, 72 Hour Kits are encouraged.**



Establishing a Command Center



The central point of Church relief efforts. The command center provides training and work orders to teams, provides teams with resources (e.g., camping, work supplies and toilets), and coordinates with the local community.

Command Centers Obtain Relief Supplies:

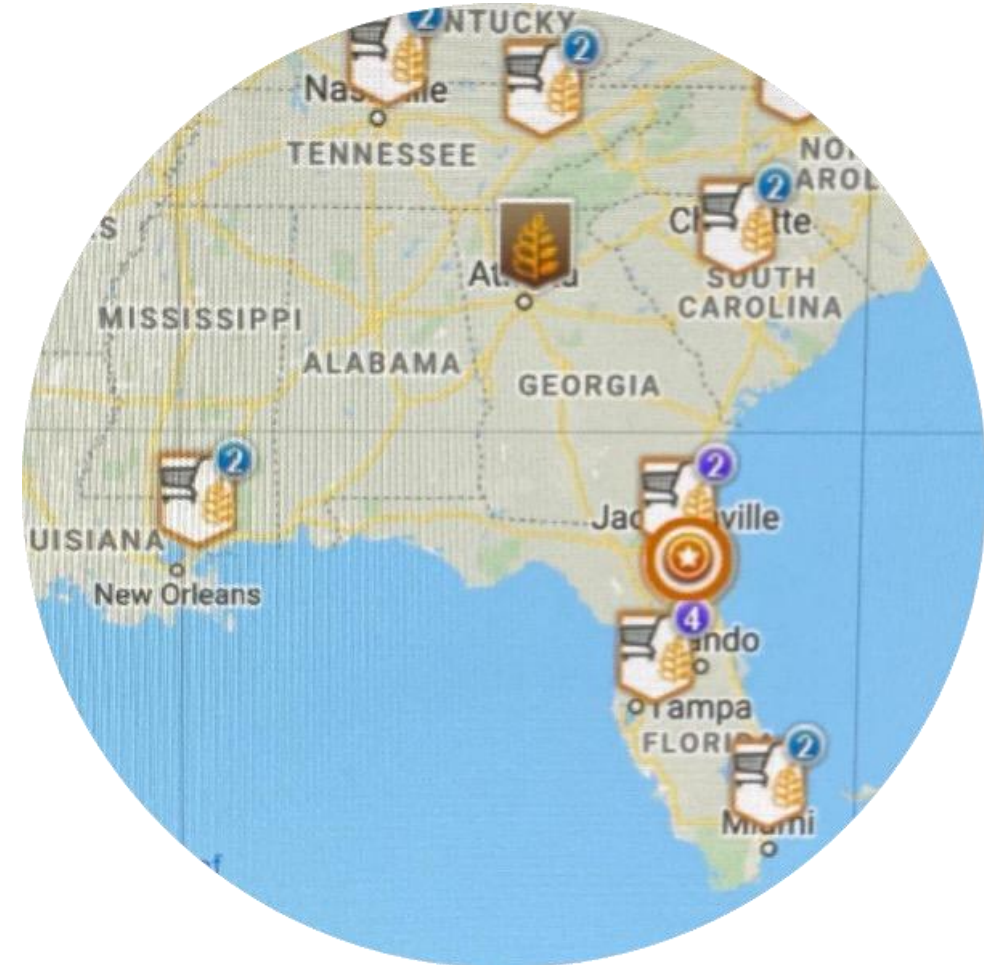
- Shipped from local bishops' storehouses
- Purchased locally
- Donations may be distributed directly or through a local partner





Regional Storehouses

- New Orleans/ Slidell, Louisiana
- Atlanta / Tucker, Georgia
- Orlando, Florida
- Jacksonville, Florida
- Tampa, Florida
- Ft. Lauderdale, Florida
- Columbia, South Carolina
- Greensboro, North Carolina
- Knoxville, Tennessee
- Nashville, Tennessee





Bishops' Storehouses



Goods & Supplies

- **Flood Related Supplies:** crowbars, wide shovels, debris sleds, knives, etc.; **Muck Out Kits:** supplies for cleaning homes after flooding (cleaners, bleach, masks, gloves, sponges)
- **Hurricane/Tornado Related Supplies:** Roof Repair Kits: tarps, furring strips, and nails; Tree Cutting/Clean up: chainsaws, rakes, sleds, wheelbarrows, and shovels
- **Worker Safety Supplies:** N-95 masks, ear plugs, gloves, and other PPE
- **Emergency food boxes, personal hygiene kits, bottled water, and trash bags**
- **Over 70 individual items**



CHURCH VOLUNTEERS

Services Our Work Crews Provide

- Muck outs: removal of drywall, insulation, flooring, furniture & appliances.
- Tree cutting
- Debris removal
- Roof tarping
- Food distribution
- Hope



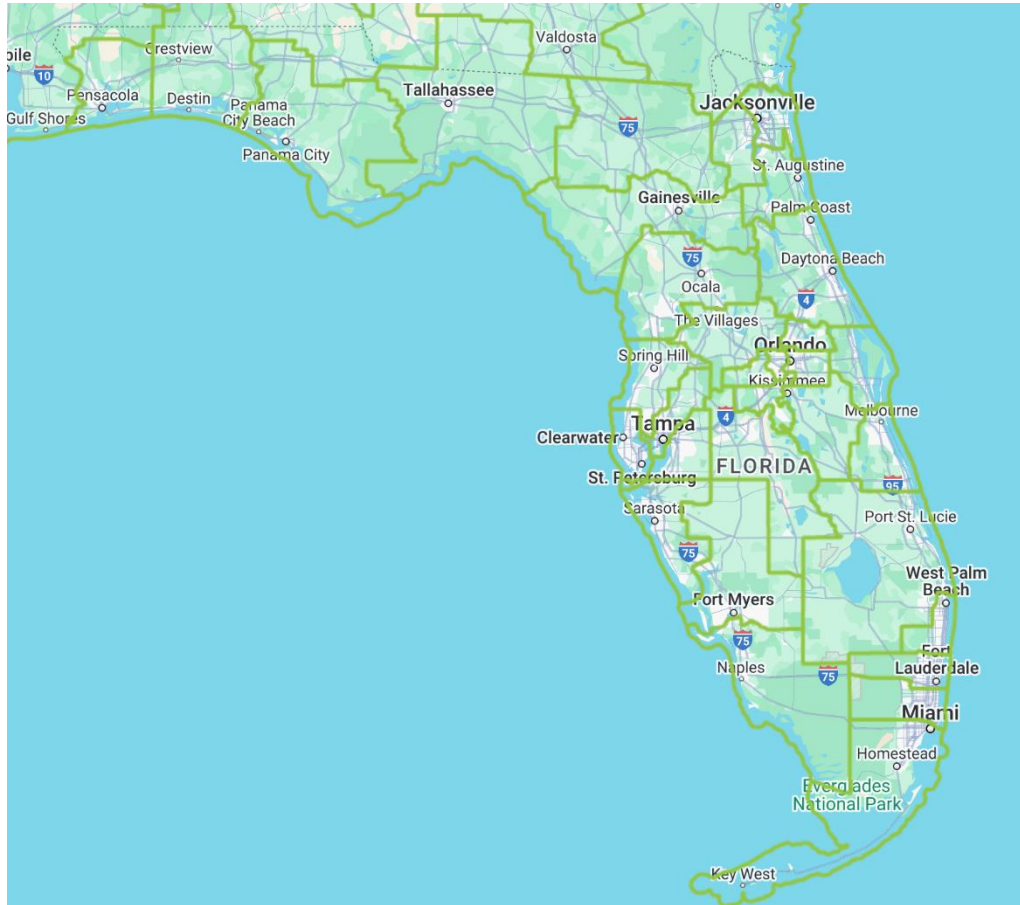


Member of VOAD





Mobilizing Volunteers



- **Stakes near affected areas are asked to send volunteers for cleanup efforts**
- **They come self sufficient with tents, food, tools, gas etc.**

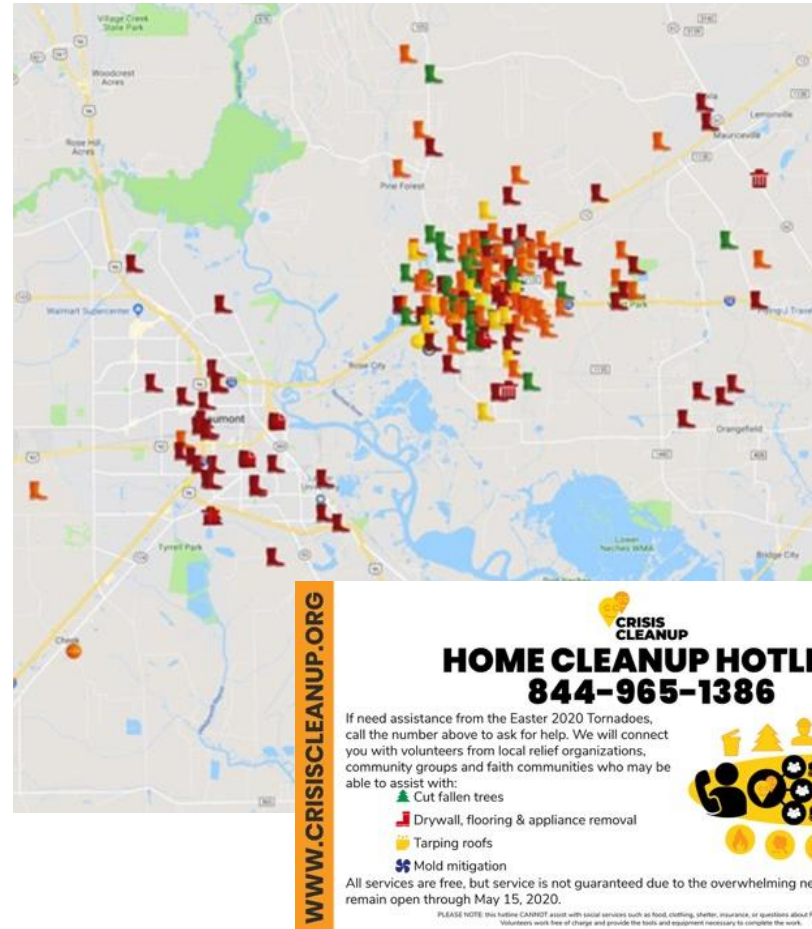


Crisis Cleanup Work Order Management



Virtual Volunteer Hotline

1. Crisis Cleanup creates a toll-free hotline that is distributed to affected VOADs and municipal leaders.
2. Residents needing service call the number routed to a call center volunteer.
3. The call center volunteer creates a work order which populates onto a map.
4. User organizations utilize the mapping interface to find work orders.
5. Volunteer crews assist.



All organizations work with the same data, thus creating an organized effort that eliminates duplication.

Government officials can view and track progress.

Other Methods of Work Order Management



- Members check on those they minister to and share needs with ward leadership
- This information is shared with stake leadership so help can be given
- As we help our members, we learn of their friends and neighbors we can help
- Help first responders, civic leaders and others in the community





Work Order Management Tools

Customized Spreadsheet

RingCentral

Work Team-Order Tracker_Helene Greenville Wk2

Team	Stake	Team Captain	Captain Email	Captain Phone	Co-Captain	Co-Captain Phone	Estimated Workers	Work Specialty	Heavy Crew	Heavy Equipment	Team contacted w/ work orders and team number?	FTM Team	FTM Sat Hrs	FTM Sun Hrs
1	Greenville SC	Meranda Maestas	merandamaestas@gmail.com	2082517389	Joe Maestas	2088212818	11	Trees / Debris, Roof Tarping		-	Yes		0	
2	Charlotte NC Central	Greg Baker	greg.baker@gmail.com	801.473.6381	Ben Sigg	704.650.5308	10	Trees / Debris, Roof Tarping		-	Yes		0	
3	Greenville SC	Jon Norris	jonnorris820@gmail.com	509-863-7671	Chico Hunt	727-815-6906	15	Trees / Debris, Roof Tarping, Muck Out		-	Yes		0	
4	Greenville SC	Jake Davies	jakedavies@me.com	858-848-5253	TBD		10	Trees / Debris	Yes	40hp compact utility tractor with various front loader attachments (bucket, root/tree grapple claw, pallet forks, post driver, etc.) Same size (or larger) but not as powerful or agile as most skid steers especially on slopes as it's top-heavy w/ enclosed cab), but can grab/move debris piles, logs, etc.	Yes		0	
5	Winder GA	Chris Westmoreland	westy2iz@gmail.com	904-238-9720	Mike Acton	801-554-1269	20	Trees / Debris, Roof Tarping	Yes	Skid steer and mini ex with grapple	Yes		0	
6	Coal Mountain GA	Ross Bramwell	rossabramwell@gmail.com	858-353-7107	Ben Candland	(770) 330-4103	20	Trees / Debris		-	Yes		0	
7		DUPLICATE								-	Yes		0	
8	Coal Mountain GA	Josh Nelson37	Josh.7n@gmail.com	801-505-8593			30	Trees / Debris		-	Yes		0	
9	Greenville SC	David Kirk	davidkirk@yahoo.com	864-569-8701			8	Trees / Debris, Roof Tarping		-	Yes		0	
10	Coal Mountain GA	McKay Creviston	mcreviston@gmail.com	470-232-5244	Eric Hayes	623-570-5598	17	Trees / Debris, Roof Tarping	Yes	skidsteer with grapple to move big trees	Yes		0	
11	Greenville SC	Gene Varney	varneygg@bellsouth.net	706-231-7567	Ian Ramirez	864-417-0277	15	Trees / Debris, Roof Tarping		-	Yes		0	
12	Greenville SC	David Hatch	davidhatch@gmail.com	803-466-9756			8	Trees / Debris, Roof Tarping, Muck Out		-	Yes		0	
13	Coal Mountain GA	Jason Ferguson	jwfergus@gmail.com	3606005735			20	Trees / Debris, Muck Out		-	Yes		0	
14	Greenville SC	Lynn Whipple	lynn.whipple@gmail.com	801-358-6142	Dick Wakefield	(817) 734-9896	15	Trees / Debris, Muck Out		-	Yes		0	
15	Athens GA	Benjamin Proulx	ben.proulx@gmail.com	801-669-6075	Mike Schneidereit	570-332-5355	10	Trees / Debris, Roof Tarping		Skid Steer (Available on Saturday only)	Yes		0	
16	Athens GA	Jared Lee	jared.lee511@gmail.com	762-728-1476	Jodi Lee	623-330-1334	17	Trees / Debris, Roof Tarping	Yes	Skid steer with grapple	Yes		0	
17	Greenville SC East	Jonathan Berry	superbseats@gmail.com	864-905-2821	Zac Campbell	760-458-0363	16	Trees / Debris		-	Yes		0	
18	Charlotte NC Central	Lorin Merkey	lorin.merkey@gmail.com	602-430-4529			12	Trees / Debris, Muck Out		-	Yes		0	
19	Charlotte NC Central	Mark Aldous	bishopaldous@gmail.com	980-621-4576	Carl Aldous	704-699-8908	16	Trees / Debris		-	Yes		0	
20	Greenville SC	Brad Dickman	ickman@americashomeplace.co	509-528-3366	Gregory McClellan	7024452267	15	Trees / Debris, Roof Tarping, Muck Out		-	Yes		0	
21		DISSOLVED TEAM												
22	Greenville SC	Scott Reed	keebler1@gmail.com	919-815-0615	Bennett Hobbs	(864) 367-6625	10	Trees / Debris, Roof Tarping	Yes	Skid steer, Mini Excavator	Yes		0	
23	Charlotte NC Central	Dore Bates	DONBATES984@PROTON.ME	704-747-4860	Greg Baker	801-473-6381	15	Trees / Debris, Muck Out		Small front end loader	Yes		0	
24	Greenville SC East	sc mathis	scmathis2003@yahoo.com	8644314356	Angela Mathis	*8644312078	4	Trees / Debris	Yes	1770 bobcat forrester package /grapple bucket- Dresser 125 G Tractor Forrester/loader- New Holland 1075 4wd 4x4 tractor with front end loader	Yes		0	
25	Charlotte NC Central	David Miller	david.s.miller@gmail.com	7047893937	Tristen Bennett	8017038042	12	Trees / Debris, Roof Tarping, Muck Out		-	Yes		0	
26	Charlotte NC Central	Randy Fife	roale.rimless076@assinbox.co	704-497-3718	Michael Robinson	704-689-6742	11	Trees / Debris, Muck Out		-	Yes		0	

RingCentral - Text - (985) 718-9753

app.ringcentral.com/sms/direct/all/97b068dce60dfadb9035443e1d484b65

The Church of Jesus Christ of L...

Text (985) 718-9753

Search texts ALL UNREAD

Work Order: F0010 Homeowner Phone: 573-419-4091 Homeowner Address: 2330 S. Main St Franklin, Izard, AR 72536 Muck Out Removal: Carpet and floor coverings, Sheetrock and insulation, Appliances, Furniture

Send text message

Hurricane Ian - Church Response 2022



- 10,700+ volunteers from 3 states (GA, FL, AL) participated in our 5-week response.
- 213,000+ hours of donated work (12 years)
- 5,905+ work orders (homes, churches) completed
- 20,000 hotline calls answered
- 6 command centers operational during the 5-week response
- It is what the Savior Jesus Christ would have us do – love our neighbor!



Hurricane Idalia - Church Response 2023



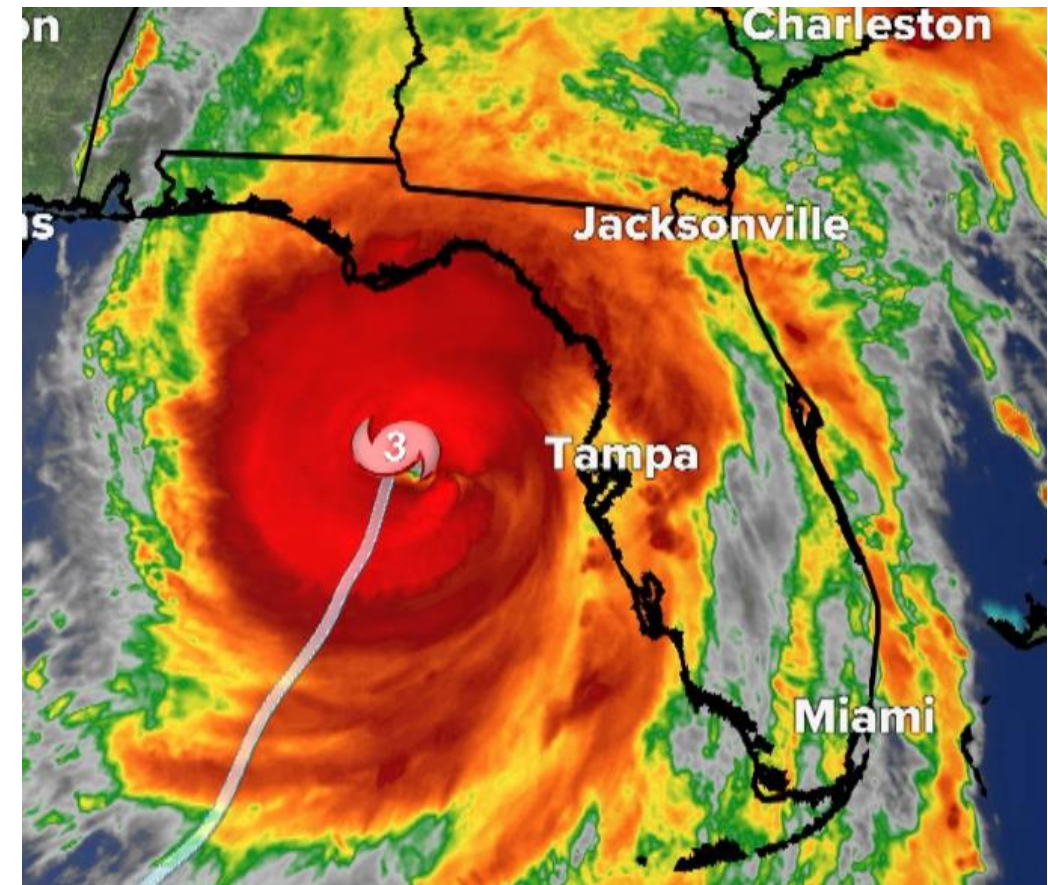
- 14th most powerful storm to hit Florida
- Within 5 days of Idalia making landfall, the Church of Jesus Christ responded with 3 fully-equipped command centers and 1,900 volunteers.
- 5,500+ volunteers from 4 states (GA, FL, AL, TN) participated in our 3-week response.
- 102,000+ hours of donated work (12 years)
- 2,771+ work orders (homes, churches) completed



Hurricane Helene and Hurricane Milton Church Response 2024



- 21,284+ volunteers from 7 states (FL, GA, AL, SC, NC, TN, KY) in our 6 - week response
- hours of donated service = 311,265
- number of work orders completed = 10,348
- 96 stakes provided assistance (some are counted more than once for multiple engagement)
- 73 people assisted with answering phones





Summary of storm responses in Southeast

2016-Hurricane Matthew

2017-Hurricane Irma

2018-Hurricane Florence & Hurricane Michael

2019-Hurricane Dorian (non-event)

2020-Hurricane Isias, Hurricane Laura, Hurricane Sally

2021-Hurricane Ida

2022-Hurricane Ian

2023-Hurricane Idalia

2024-Hurricane Helene & Hurricane Milton





GOVERNOR'S HURRICANE CONFERENCE®



Emergency Communications

- HAM Radio test every two weeks throughout the Southeast
- Each congregation encouraged to have at least 1 HAM Radio operator
- Area Committee has access to Star Links to ensure communication at command centers





JUSTSERVE.ORG

JustServe.org is a free community website that matches organizations looking for volunteers with those looking to serve.

During a crisis, many nonprofits have greater needs. [A Disaster Recovery Tab](#) on the main page of the JustServe.org website allows volunteers to discover current opportunities to serve organizations assisting in disaster recovery efforts.





Help out with our current efforts:

COVID-19 Opportunities

Opportunities From Home

Volunteer Considerations

CELEBRATE SERVICE BY
FOLLOWING US



FIND VOLUNTEER OPPORTUNITIES AND RESOURCES TODAY!

Charlotte

SEARCH

OR

VOLUNTEER REMOTELY

Why Do
We Do
This?



GOVERNOR'S HURRICANE CONFERENCE®



The Church of
Jesus Christ
is committed to
***serving those
in need,***
and it is also
committed to
***cooperating
with others in
that effort.***

PRESIDENT DALLIN H. OAKS
OCT. 2022 GENERAL CONFERENCE



“As members of the Church, we feel a kinship to those who suffer in any way. As sons and daughters of God, we are all brothers and sisters. We heed an Old Testament admonition: ‘Thou shalt open thine hand wide unto thy brother, to thy poor, and to thy needy.’”

- **President Russell M. Nelson**
Ensign Nov 2019



Questions?