



FLORIDA HEALTH CARE COALITIONS

# CEMP Strategic Business Review

Florida Healthcare Coalitions  
Karla O'Grady/Franklin Riddle  
May 15, 2025



MITRATECH

## Today's Agenda

- ❑ Introductions
- ❑ About Mitrastech / Partnership Overview
- ❑ Enterprise Platform & Accomplishments
- ❑ Plan Grading Demo
- ❑ Questions / Conclusion



FLORIDA HEALTH CARE COALITIONS

MITR^TECH

# Introductions



FLORIDA **HEALTH CARE** COALITIONS

## **FLORIDA HEALTHCARE COALITIONS**



Franklin Riddle– Executive Director (Tampa Bay  
Health and Medical Preparedness Coalition)

# MITR<sup>^</sup>ATECH



**Kayla McMahan**  
Customer Success Manager



**Karla O'Grady**  
Account Manager

MITR/TECH

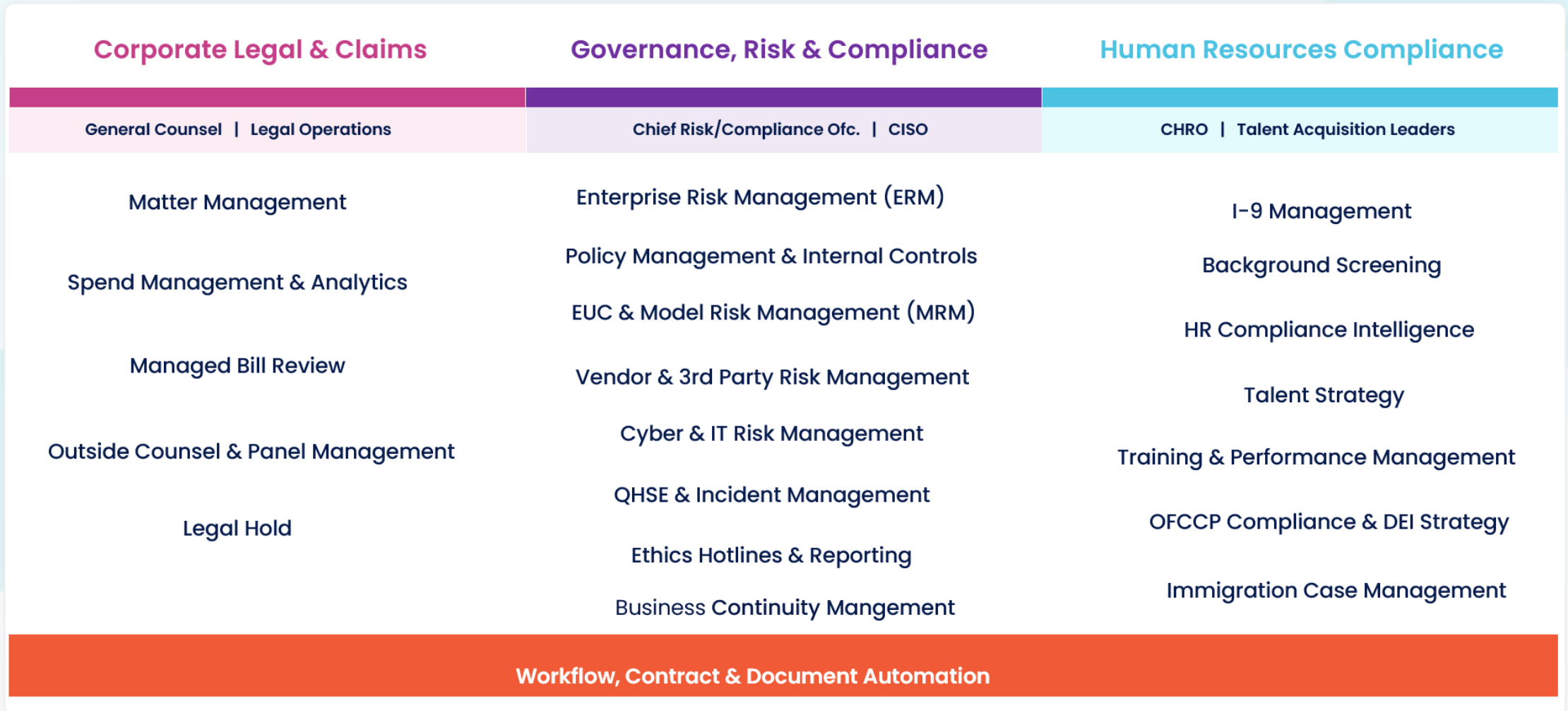
# About Mitratech

Mitratech Governance, Risk & Compliance Platform

EMPOWER. AUTOMATE. ELEVATE.



# Automating Compliance Through Integrated Technologies



Empower. Automate. Elevate.

MITR<sup>Λ</sup>TECH

GOVERNOR'S HURRICANE CONFERENCE®

# The Industry's Leading Enterprise Risk Management Platform



Empower. Automate. Elevate.

MITRATECH





# What We Know

- The development and sustainment of Health Care Coalitions (HCCs) is a federal initiative and a requirement of the Hospital Preparedness Program (HPP) Cooperative Agreement funded by the Administration for Strategic Preparedness and Response (ASPR).
- **Mission:** The Florida Healthcare Coalitions (HCCs) share a common mission: to enhance the state's healthcare system's preparedness, response, and recovery capabilities during emergencies and all-hazards events. This is achieved through collaboration, training, and planning across different healthcare entities, including hospitals, public health, EMS, and emergency management.





# Accomplishments

**Since Renewing in August 2024  
CEMP + COOP:**

- 652 Users Created
- 1,839 Successful Logins
- 865 Plans Created
- 1,475 Total Facility Plans
- 1,711 Reports Generated





# **CEMP Plan Grading Overview**



# Steps:

## • Login & General Information

### Announcement

Attention **CEMP Planners**:

If you have **COMPLETED** your comprehensive emergency management plan, which is normally reviewed and approved by your local emergency manager(s), please reach out to [help@boldplanning.com](mailto:help@boldplanning.com) to grant your local emergency manager access to your respective plan(s).

***THIS DOES NOT REPLACE SUBMISSION OF YOUR CEMP THROUGH TRADITIONAL METHODS AT THIS TIME.***

***THE SUBJECT LINE OF THE EMAIL SHOULD INCLUDE: FLHCC – COUNTY NAME(S) THAT PLANS BELONG TO***

*We will need the following information within the email:*

- Plan Name and Number (the number is represented beside the plan name in the drop-down at the top of the main menu).
- The county that each plan belongs to.
- Your local emergency manager(s) contact information:
  - First Name, Last Name
  - County
  - Email

Please reach out to Hunter Zager or Franklin Riddle if you have any questions.

- [hunter.zager@tampabayhmpc.org](mailto:hunter.zager@tampabayhmpc.org)
- [franklin.riddle@tampabayhmpc.org](mailto:franklin.riddle@tampabayhmpc.org)



# Steps:

- Login & General Information

FLORIDA HEALTH CARE COALITIONS

**Main Menu**

Welcome, Karla O'Grady.  
Your username is karla.demo. (Impersonating)  
Your access level is Plan Viewer  
[My Account](#)  
[Help](#)

AcceptanceTest - Hospital Plan 1 - Metropolitan Hospital - Main - Emergency Operations Plan

Main Menu Plan » Actions » People » Places » Things » View Plan Insights / Reports Administration Logout

**Main Menu**

**Plan**

General Info Supporting Documents Messages Response Actions

**Actions**

Hazards / Risk Assessment

**People**

Contacts Teams Orders of Succession Delegations of Authority

Departments / Positions

**Places**

Facilities Security and Access

**Things**

Alert Notification Procedures Communications Mutual Aids and MOU's TTE / Plan Maintenance

References / Authorities

Welcome to FLHCC.BOLDplanning.com, your on-line source for developing and maintaining your Emergency Operations Plan (EOP).

FLHCC.BOLDplanning.com was designed to create a planning environment, that not only produces a plan but also a "living plan".

Using the buttons to the left, you can navigate your EOP.

For security purposes, please be sure to log-off session.

For comments or questions, please contact us at [support@flhcc.org](#)

**General Info**

AcceptanceTest - Hospital Plan 1 - Metropolitan Hospital - Main - Emergency Operations Plan - (73)

Main Menu Plan » Actions » People » Places » Things » View Plan Insights / Reports Administration Logout

**General Info**

**Plan Type:** Emergency Operations Plan

**Industry Type:** Hospital

**Common Data Area:** DEMO MASTER

**Plan Disposition:** Facility Based

**Jurisdiction Type:** Healthcare

**State:** Florida

**County:**

**1 Counties Selected** **Remove All** **Add All**

Baker County	Alachua County
	Bay County
	Bradford County
	Brevard County
	Broward County
	Calhoun County

**Name of Jurisdiction / Organization:** AcceptanceTest - Hospital Plan 1

**What Facility does this plan represent?** Metropolitan Hospital - Main

**Facility Type:** Hospital

**Name of Plan:** Hospital CEMP Example: (Emergency Operations Plan, etc.)

**Abbreviated Name of Plan:** CEMP Example: (CEMP, EOP, etc...)





# Steps:

- Plan Review

Florida Health Care Coalitions

Welcome, Karla O'Grady.  
Your username is karla.demo. (Impersonating)  
Your access level is Plan Viewer  
My Account  
Help

Main Menu

Plan

General Info Supporting Documents Messages

Actions

Records / Risk Assessment

People

Contacts Teams Orders of Succession

Departments / Positions

Places

Facilities Security and Access

Things

Alert Notification Procedures Communications Mutual Aids and MOUs

References / Authorities

View Plan

Overall Grade: Not Yet Graded  
Last Access by: Karla O'Grady on 05/06/2025  
Last Graded On: Unknown  
Plan Expiration Date: 03/11/2026

Status Report HTML WORD

Base Plan  
Access Control Recovery Procedures  
Building Evacuation Plan  
Cyber Recovery Annex  
Earthquake Recovery Plan  
Fire Plan  
Flooding Plan  
Helicopter Crash  
Hurricane Evacuation Plan  
Loss of Power - Annex  
Patient Evacuation  
Typhoon Evacuation Plan  
Tornado  
Pandemic Plan  
Wildfire Plan  
Active Shooter  
Mudslide Plan  
Test  
Avalanche  
ANNEX - TEAMS AND RESPONSIBILITIES  
ANNEX - DELEGATIONS OF AUTHORITY  
ANNEX - ORDERS OF SUCCESSION  
ANNEX - COMMUNICATIONS  
ANNEX - SECURITY AND ACCESS CONTROLS  
ANNEX - RISK ASSESSMENT  
ANNEX - RISK SPECIFIC ACTION LIST

Plan Review Grade

Building Evacuation Plan Needs Improvement

Good start, but you need to identify more agencies/entities who are integral to response for this particular hazard/incident plan.  
List at least one Primary, Supporting and Coordinating agency, preferably for multiple levels of government.  
Good start, but create a more comprehensive list of those agencies you want to assign to specific functions or who are key players in response actions.  
Good start to your Purpose and Scope statements! Try to identify the specifics of what is covered in this Annex and what it is capable of responding to. This is a good location for disclosure and limitation of liability statements.  
This is a good start to your Direction and Control analysis, but it should include specifics about responding agencies' scope of response and abilities.  
Your Concept of Operations analysis has basic language, but should include specifics in how departments and agencies interact in the administration of

Good start, but create a more comprehensive list of those agencies you want to assign to specific functions or who are key players in response actions.

Building Evacuation Plan

Coordinating Agency:  
Executive Management and Administration

Primary Agency:  
Facilities

Support Agencies:  
Baker County EMA  
Maintenance

I. Purpose and Scope

A. Purpose

1. The purpose of this Annex is to provide resources to support emergency response needs in AcceptanceTest - Hospital Plan 1.

B. Scope

1. This Annex addresses both emergency assistance and the maintenance and mitigation efforts for responses specific to this Annex.

2. Encompassed in this Annex is information on standard operating procedures (SOPs), movement of responders, victims and supplies associated with response and recover efforts following a major disaster, egress and ingress information. Also included is information on major services by coordinating agencies critical to the welfare of the citizens of AcceptanceTest - Hospital Plan 1.

Save Cancel








# Steps:

- Plan Grading



FLORIDA HEALTH CARE COALITIONS

### View Plan

AcceptanceTest - Hospital Plan 1 - Metropolitan Hospital - Main - Emergency Operations Plan - (73)

Welcome, Karla O'Grady.  
Your username is Karla.  
Your access level is dev  
My Account - User Manager  
Instance: f-05847a98ae8983eae He

Main Menu Plan Actions People Places Things View Plan Insights / Reports Administration Logout

View Plan

Overall Grade: 66%

Last Access by: Karla O'Grady on 05/06/2025

Last Graded On: 05/05/2025

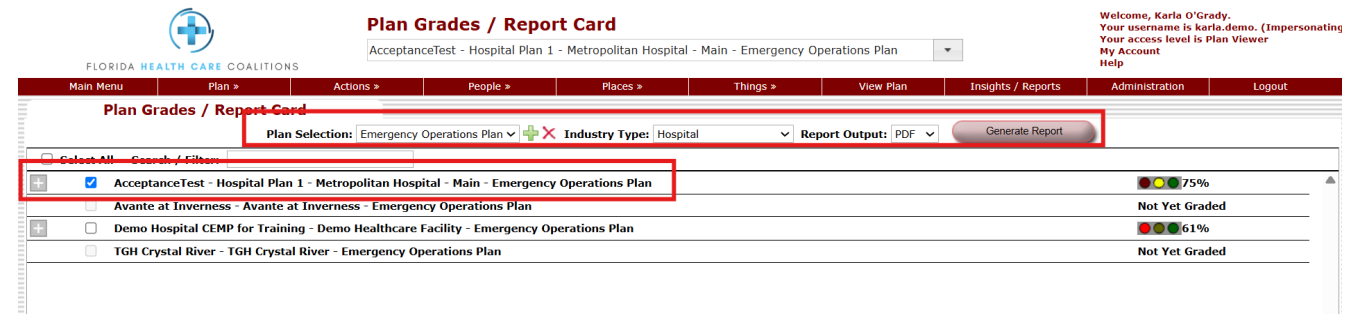
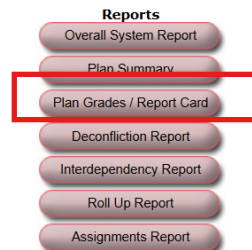
Plan Expiration Date: 03/10/2026

Status	Report	HTML	WORD
	Base Plan		
	Access Control Recovery Procedures		
	Building Evacuation Plan		
	Cyber Recovery Annex		
	Earthquake Recovery Plan		
	Fire Plan		
	Flooding Plan		
	Helicopter Crash		
	Hurricane Evacuation Plan		
	Loss of Power - Annex		
	Patient Evacuation		
	Typhoon Evacuation Plan		
	Tornado		
	Pandemic Plan		
	Wildfire Plan		
	Active Shooter		
	Mudslide Plan		
	Test		
	Avalanche		
	ANNEX - TEAM'S AND RESPONSIBILITIES		



# Steps:

- Plan Reporting







# Steps:

- Plan Reporting

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Plan Review / Status Report

05/12/2025

Page 1 of 8

## AcceptanceTest - Hospital Plan 1

**AcceptanceTest - Hospital Plan 1 - EOP**  
Date Last Reviewed: 05/06/2025  
Last Updated by karla.demo On: 05/12/2025  
Approval Date: 03/11/2025  
Planning Team Chief: Unknown

75%

Base Plan  
Annex - Teams And Responsibilities  
Access Control Recovery Procedures  
Building Evacuation Plan  
Cyber Recovery Annex  
Earthquake Recovery Plan  
Fire Plan  
Flooding Plan  
Helicopter Crash  
Hurricane Evacuation Plan  
Loss of Power - Annex  
Patient Evacuation  
Typhoon Evacuation Plan  
Tornado  
Pandemic Plan  
Wildfire Plan  
Active Shooter  
Mudslide Plan  
Test  
Avalanche  
Annex - Delegations Of Authority  
Annex - Orders Of Succession  
Annex - Communications  
Annex - Security And Access Controls  
Annex - Risk Assessment  
Annex - Risk Specific Action List



### Base Plan

JW 5/14/24 - Test review comment

### Annex - Teams And Responsibilities

No Comments Added

### Access Control Recovery Procedures

JW 5/14/24 - Test review comment  
As of this date you have not developed a Purpose and Scope statement addressing the contents and limits of this Annex.  
Identify agencies for three levels of government where possible (Federal, State, Local) as well as private sector entities or vendors critical to the execution of this Annex.

### Building Evacuation Plan

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# Questions?